

Lago Vista Police Department

Monthly Statistics Report – September 2025



Integrity Community Service Excellence

Established 1985 — Lago Vista, Texas



Monthly News

September was a focused and forward-moving month for the Lago Vista Police Department, highlighted by important personnel updates and organizational milestones.

We are proud to announce the promotion of Detective Thomas Broyles to the rank of Lieutenant. Lt. Broyles brings years of investigative experience, strong leadership skills, and a deep understanding of our department's operations. His promotion strengthens our command structure and enhances supervision across divisions.

This month also marked the conclusion of the City Budget process, following several productive meetings with city administration. Through collaboration and careful planning, the department ensured that operational priorities and public safety needs remain well-supported heading into the next fiscal year.

Meanwhile, planning for National Night Out was in full swing throughout September. Multiple coordination meetings were held to finalize logistics, vendor participation, and community outreach efforts. The department is fully prepared to host this signature community event during the first week of October, celebrating partnership, safety, and neighborhood unity.

We were also pleased to welcome Dispatcher Chanita Castilla to our communications team. Chanita brings experience, professionalism, enthusiasm, and a calm presence under pressure, qualities that make her an outstanding addition to our dispatch center.

As we move into October, the department continues to focus on operational excellence, community engagement, and teamwork across all divisions.

Paul Chrane, Chief of Police
Lago Vista Police Department



Patrol Division Statistics

| | |
|---|-----------------------|
| Calls for Service | 2,050 |
| Increase / Decrease Percent from the Previous Month | 10.7% increase |
| Average Dispatch Time | 19 minutes, 9 seconds |
| Average Response Time (ART) | 7 minutes, 1 second |
| Average Call Time | 8 minutes, 7 seconds |
| Traffic Stops | 338 |
| Citations | 83 |
| Warnings | 219 |
| Report/Uknown | 36 |
| Motor Vehicle Collisions | 11 |
| Arrests | 2 |

**Some traffic stops received more than 1 citation*

| How calls are received | Total |
|------------------------|-------|
| 911 Line | 45 |
| Alarm | 0 |
| E-mail | 593 |
| TT 9-1-1 SMS | 5 |
| Officer Initiated | 969 |
| In Person | 89 |
| Radio | 1 |
| State TT/NLETS | 1 |
| Telephone | 346 |
| Web-Site | 0 |
| Total reported: 2049 | |



SEPTEMBER 2025 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

| Call Type | Number of Calls |
|-------------------------------|-----------------|
| Abandoned Vehicle | 1 |
| Abduction | 0 |
| Abuse | 0 |
| Active Shooter | 0 |
| Administrative Documentation | 4 |
| Aggravated Assault | 0 |
| Aircraft Emergency | 0 |
| Alarm – Business | 7 |
| Alarm – Panic | 0 |
| Alarm – Hold Up | 1 |
| Alarm – Residence | 12 |
| Alarm – Silent | 0 |
| Animal Bite | 3 |
| Animal General | 11 |
| Assault | 1 |
| Assault – General | 1 |
| Assault – Sexual | 0 |
| Assault – Simple | 1 |
| Assist Citizen | 41 |
| Assist City | 15 |
| Assist EMS | 37 |
| Assist FD | 3 |
| Assist Other Law Agency | 11 |
| Attempt Suicide | 0 |
| Bomb Found | 0 |
| Bomb Threat | 0 |
| Burglary | 2 |
| Camping | 1 |
| Civil Complaint | 4 |
| Close Patrol | 220 |
| Community Policing | 6 |
| Construction Equipment | 1 |
| Damage / Vandalism / Mischief | 5 |
| Debit Card Abuse | 2 |
| Deceased Person – Hospice | 2 |
| Deceased Person | 1 |
| Disturbance | 5 |
| Domestic Disturbance | 3 |



| | |
|----------------------------------|-----|
| Driving while Intoxicated | 0 |
| Drowning | 0 |
| Drugs | 0 |
| Explosion | 1 |
| Fingerprints | 0 |
| Flag Down | 4 |
| Found Person | 1 |
| Found Property | 4 |
| Foot Pursuit | 1 |
| Fraud | 1 |
| Gunshot | 1 |
| Harassment | 9 |
| Illegal Dumping | 10 |
| Illegal Burning | 2 |
| Indecency | 1 |
| Loose Dog | 13 |
| Man Gun | 0 |
| Mental Disorder | 0 |
| Missing Person/Juvenile | 1 |
| No Permit – VCO | 5 |
| Noise Disturbance / Music | 6 |
| Officer Needing Assistance | 0 |
| Parking Violation | 10 |
| Property Maintenance | 11 |
| Public Intoxication (PI) | 0 |
| Public Service | 0 |
| Reckless Driver | 9 |
| Repo | 1 |
| Robbery | 1 |
| Security Check | 476 |
| School Resource (SRO) Assignment | 24 |
| Shots Fired | 0 |
| Shots Heard | 1 |
| Stabbing | 0 |
| Supplemental | 41 |
| Suspicious Circumstances | 9 |
| Suspicious Person | 8 |
| Suspicious Vehicle | 8 |
| TEST Calls - Dispatch | 2 |
| Terroristic Threats | 3 |
| Theft | 11 |
| Traffic Accident | 10 |
| Traffic Complaint | 4 |

| | |
|------------------------------|-----|
| Traffic Hazard | 28 |
| Trespassing | 2 |
| Unknown Problem | 0 |
| Vacation Check | 507 |
| Vehicle Stop | 345 |
| VCO – Animal Noise | 5 |
| VCO – Bandit Signs | 15 |
| VCO – City Peddler Violation | 2 |
| VCO – Construction Hours | 1 |
| VCO – General | 4 |
| W911 | 0 |
| Warrant Service | 0 |
| Warrant Arrest | 0 |
| Weapons | 0 |
| Welfare Check | 17 |
| 911 Follow up | 13 |

Total Reported – 2,050

