

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT MAY 2025



GARY A. BOSHEARS, CHIEF OF POLICE



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Lago Vista Police Department Data

1. The data provided is for informational use only and MAY differs from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times in MAY produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources from MAY have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



Introduction

May was a productive month for all divisions within the Police Department. A key highlight was the Community Listening Session event, attended by several community members. These events provide an opportunity for the community to learn about the Police Department's activities, ask questions, and voice concerns in a collaborative environment. We are planning to hold another session later this year.

Additionally, this month was significant for professional development. Several members of our Dispatch team participated in high-quality training opportunities, and our department's Captain completed the first module of the Leadership Command College, a nationally recognized law enforcement leadership development program. Furthermore, multiple team members completed CPR, first aid, and Narcan training provided by ESD 1.

We also made a small operational change: starting May 30th, our lobby hours have been extended to 7:00 AM to 6:00 PM, Monday through Sunday. Previously, our lobby was open only Monday through Thursday during the City's business hours. This change was implemented in response to community feedback aimed at improving accessibility and service.



Gary A. Boshears, Chief of Police
Lago Vista Police Department



Department Statistics

Patrol Division Statistics

Calls for Service	1,847
Increase / Decrease Percent from the Previous Month	17.64 % increase
Average Response Time (ART)	7 minutes 34 seconds
Priority 1 Calls Average Response Times (ART) *	2 minutes 31 seconds
Citations / Warnings	369
Motor Vehicle Accidents	7
On-View / Warrant Arrest	13
Traffic Stops / Vehicle Stops	380
Citizen Positive Satisfaction Score*	91.53 %
Open Records Request Completed*	21
# of Permits Processed*	36

* New items for the end-of-month statistics.

Calls for Service – Days of the Week

Sunday	218
Monday	244
Tuesday	246
Wednesday	261
Thursday	254
Friday	320
Saturday	304

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	22
UCR Offenses Cleared	3

* Denotes some cases reported in previous months that were closed.

Citations

Traffic	92
Animal	1
Other	2
Warning	277
Total	372

*Some traffic stops received more than 1 citation



Arrest Made

MAY 2025

12

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	4	6	5	6	12							

Animal Control

Animal Calls

MAY 2025

54

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	36	69	36	40	54							

Animal Impounds

MAY 2025

4

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	1*	10	5	6	4							

*Dogs returned to their owners

Offenses

MAY 2025

50

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	48	32	37	40	50							

Accidents

MAY 2025

7

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	7	4	9	17	7							

Miles Patrolled

MAY 2025

19,799

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	16,064	16,166	18,888	18,035	19,799							



Dispatch Division Statistics

Total Calls	72
Total 9-1-1 Calls	72
Total Inbound	72
Total Abandoned	1
Call Transfer to LVPD	72

9-1-1 Calls for Service – Days of the Week

Sunday	9
Monday	8
Tuesday	9
Wednesday	19
Thursday	8
Friday	8
Saturday	11

9-1-1 Calls by Shift

Day Shift	35
Night Shift	37



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	2 years, 8 months	21 years, 4 months
Paul Chrane	Captain	Master	2 years, 7 months	19 years, 5 months
Thomas Franco	Lieutenant	Master	26 years, 4 months	30 years, 4 months
Frank Allocca	Detective Sergeant	Master	14 years, 3 months	23 years, 7 months
David Wilson	Detective Sergeant	Master	9 years, 7 months	22 years, 9 months
Sylvia Arnold	Sergeant	Intermediate	1 year, 11 months	5 years, 8 months
Camila Peralta	Sergeant	Advanced	1 year, 2 months	6 years, 5 months
Roberto Mercado	Sergeant	Advanced	12 years, 6 months	12 years, 6 months
Brandon Carey	Sergeant	Intermediate	11 years, 11 months	8 years, 9 months
Aaron Jackson	Police Officer	Basic	0 years, 2 months	0 years, 9 months
Crystal Smolen	Police Officer	Intermediate	0 years, 2 months	14 years, 2 months
Davon Lemon	Police Officer	Basic	1 year, 0 months	2 years, 4 months
Mia Hernandez	Police Officer	Basic	3 years, 10 months	3 years, 10 months
David Lowry	Police Officer	Intermediate	0 years, 8 months	5 years, 5 months
John Achilles	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Nikki Campos	Police Officer	Intermediate	2 years, 7 months	2 years, 7 months
Jonothan Perez	Police Officer	Intermediate	2 years, 5 months	2 years, 5 months
Hope Delarosa	Police Officer	Basic	2 years, 5 months	2 years, 5 months
Dorthy Cole	Police Officer	Basic	0 years, 8 months	2 years, 4 months
Amy Villegas	Police Officer	Basic	2 years, 3 months	2 years, 2 month
Christian Acosta	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Sergeant Doyce Smith	School Resource Officer	Master	7 years, 3 months	21 years, 11 months
Pete Cantu	School Resource Officer	Basic	0 years, 8 months	0 years, 8 months
Nick Noack	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
Ranett Metz	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
Kevin Penner	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
VACANT	Dispatcher	VACANT	VACANT	VACANT
VACANT	Dispatcher	VACANT	VACANT	VACANT
Kara Smith	Dispatcher	Advanced	5 years, 1 month	5 years, 1 month
Gwen Mathews	Dispatcher	Intermediate	2 years, 2 months	2 years, 2 months
Kerry Semon	Dispatcher	Intermediate	0 years, 3 months	2 years, 6 months
Crystal Street	Executive Assistant	Advanced	6 years, 11 months	24 years, 7 months
Rey Salinas	Code Enforcement		1 year, 6 months	1 year, 6 months
Chris Allen	Code Enforcement		1 year, 3 months	1 year, 3 months

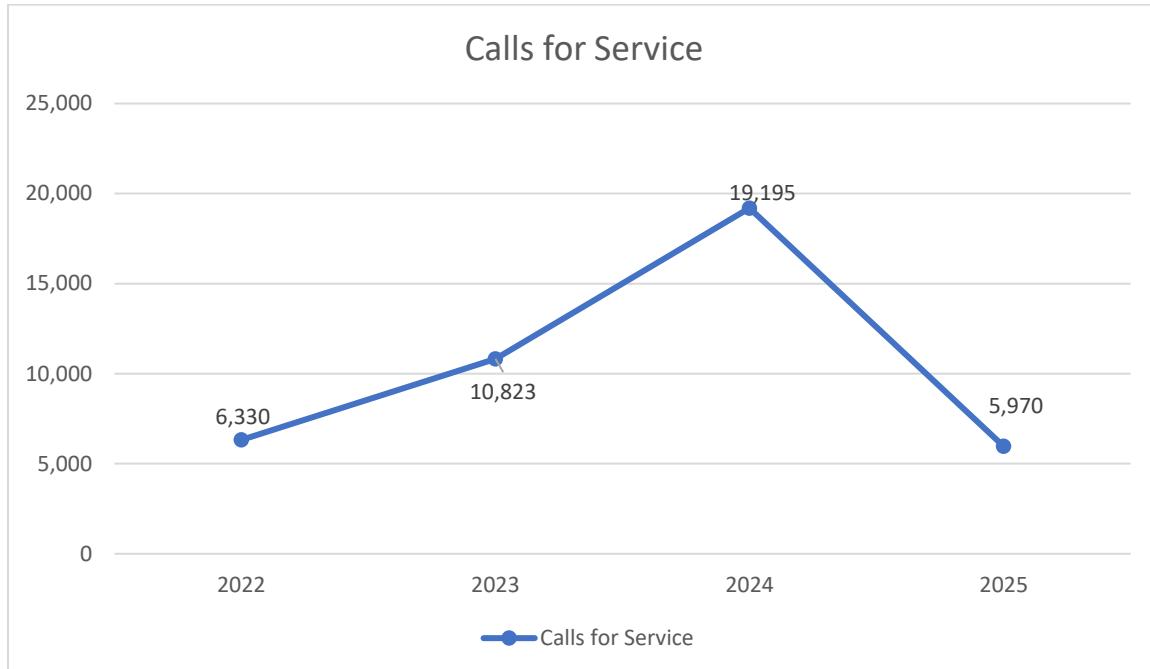
Total Peace Office / Dispatcher Experience of Department: 250 years, 8 months



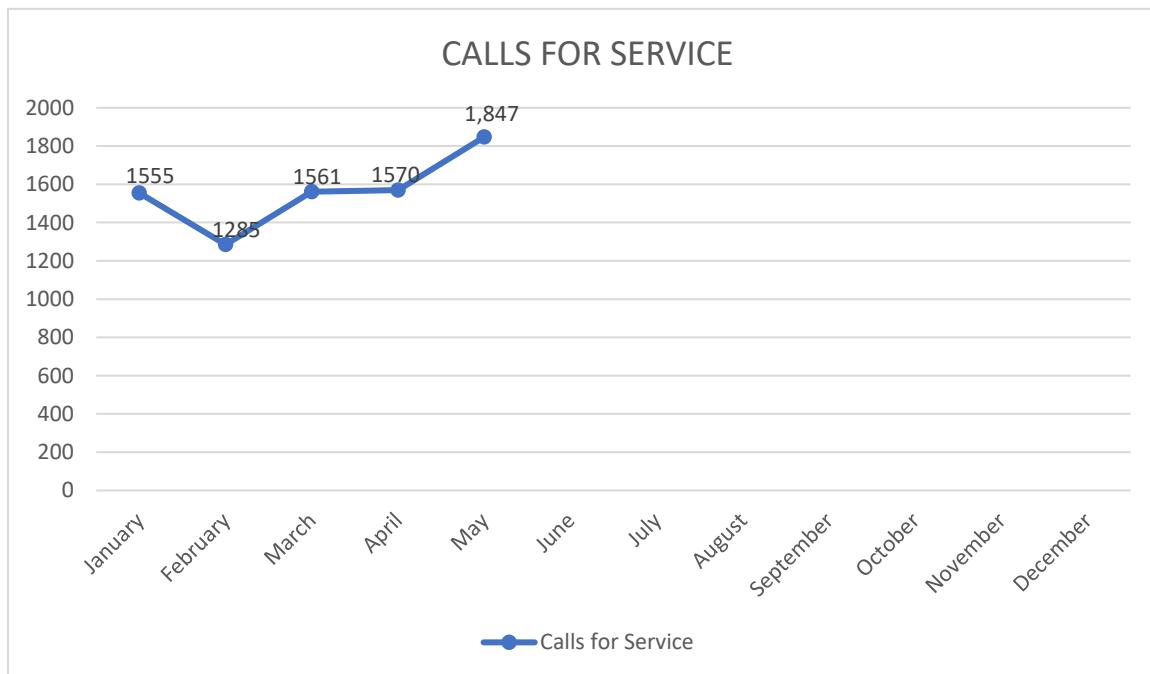
Total Service Time to City: 127 years, 6 months

City of Lago Vista Police Department Statistics

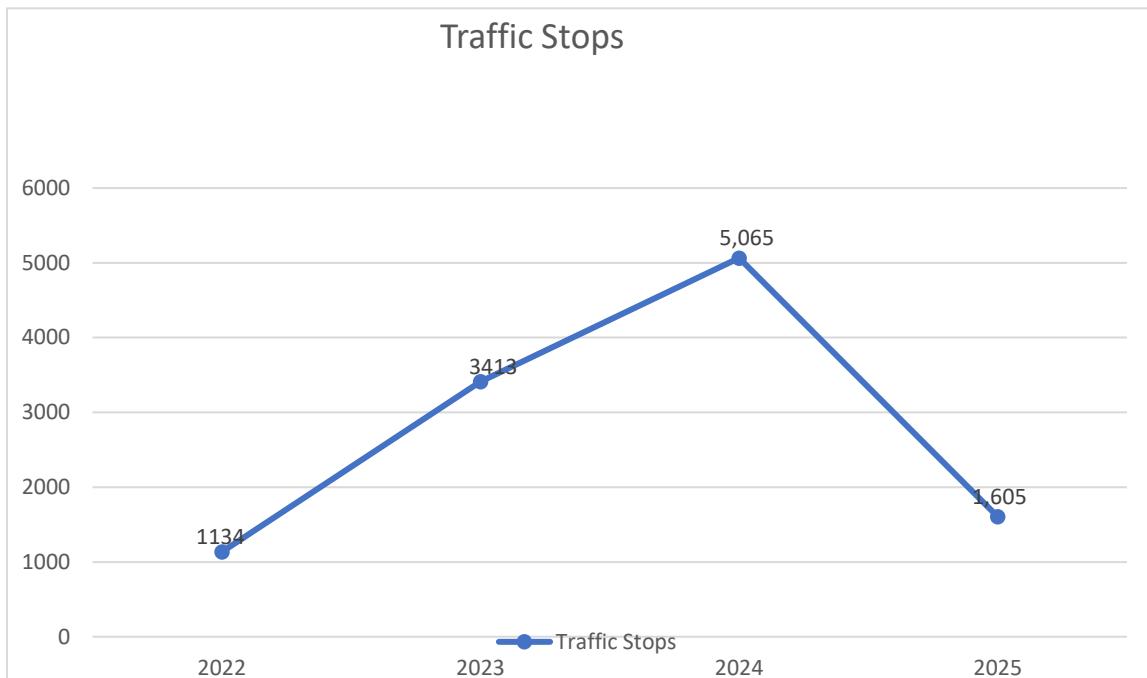
Calls for Service – Historical and Year-to-Date



Calls for Service – 2025 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2025 by Month



MAY 2025 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abandoned Vehicle	0
ACF Maintenance*	95
Abduction	0
Abuse	0
Active Shooter	0
Administrative Documentation	0
Aggravated Assault	0
Aircraft Emergency	0
Alarm – Business	12
Alarm – Panic	2
Alarm – Hold Up	0
Alarm – Residence	11
Alarm – Silent	0
Assault	5
Assault – General	0
Assault – Sexual	1
Assault – Simple	0
Assist Citizen	41
Assist City	21
Assist EMS	51
Assist FD	10
Assist Other Law Agency	8
Attempt Suicide	1
Bomb Found	0
Bomb Threat	0
Burglary	2
Civil Complaint	1
Close Patrol	227
Community Policing	3
Damage / Vandalism / Mischief	6
Deadly Conduct*	1
Debit Card Abuse	0
Deceased Person – Hospice	2
Deceased Person	0
Disturbance	11
Domestic Disturbance	3
Driving while Intoxicated	0
Drowning	0
Drugs	0
Explosion	0
Fingerprints	0
Flag Down	0



Found Person	1
Found Property	1
Foot Pursuit	0
Fraud	5
Gunshot	0
Harassment	11
Indecency	0
Man Gun	0
Mental Disorder	6
Missing Person/Juvenile	3
Noise Disturbance / Music	6
Officer Needing Assistance	0
Public Intoxication (PI)	0
Public Service	0
Reckless Driver	17
Repo	2
Robbery	0
Security Check	265
School Resource (SRO) Assignment	32
Shots Fired	0
Shots Heard	0
Stabbing	0
Stolen Vehicle*	1
Supplemental	29
Suspicious Circumstances	8
Suspicious Person	20
Suspicious Vehicle	15
TEST Calls - Dispatch	0
Terroristic Threats	0
Theft	6
Traffic Accident	7
Traffic Complaint	1
Traffic Hazard	23
Trespassing	9
Unknown Problem	1
Vacation Check	332
Vehicle Stop	380
W911	0
Warrant Service	0
Warrant Arrest	1
Weapons	0
Welfare Check	24
911 Follow Up	10
TOTAL	1733



LAGO VISTA POLICE DEPARTMENT ANIMAL MAY 2025



Top Animal Violations May 2025

- Loose Dogs
- Wildlife
- General ACO Complaints

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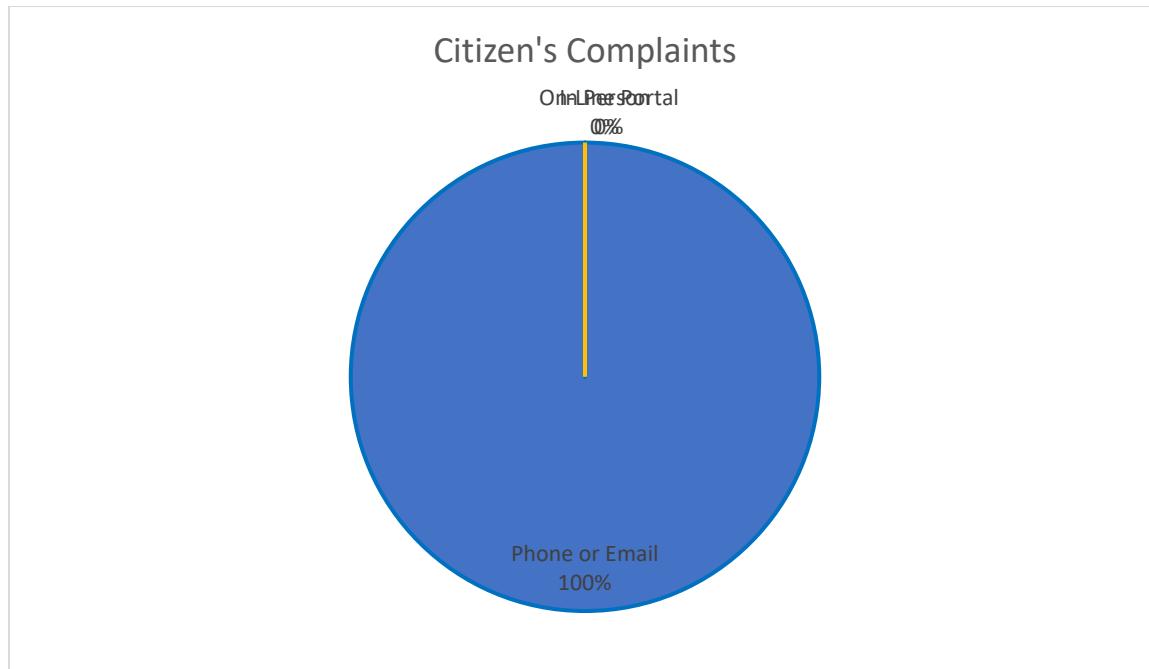
Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

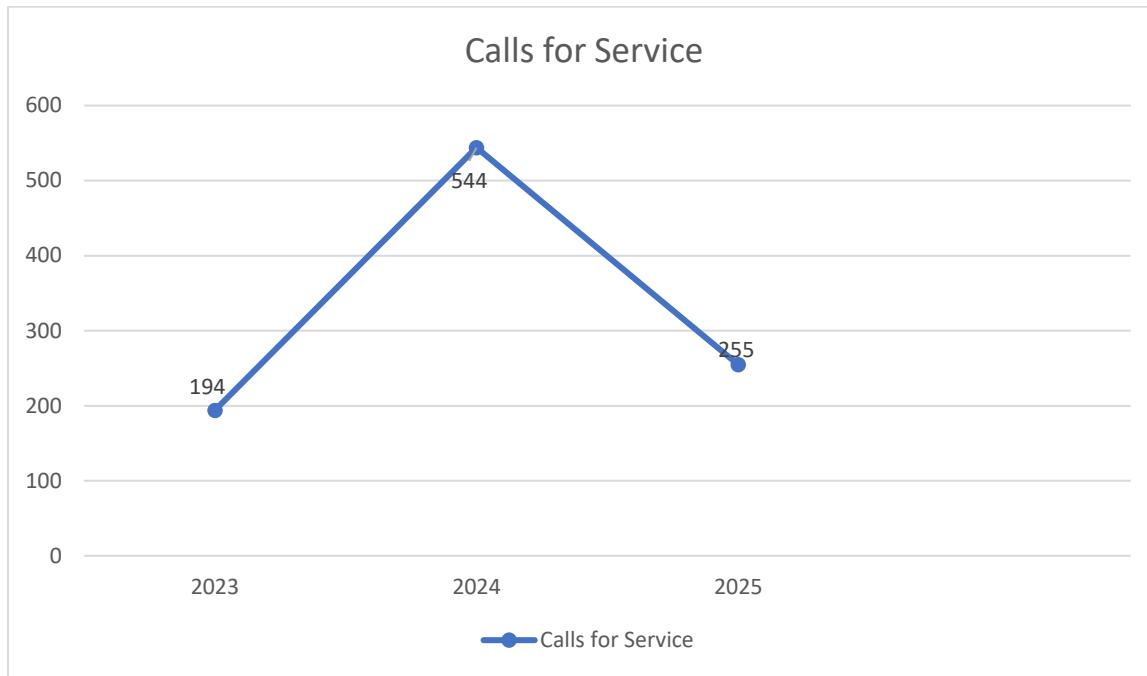
Animal Control Statistics

- Responded to 54 new cases.
- Impounds: 4
 - Humane Society: 0
 - Owner: 2
 - Foster: 0
 - Still at PD: 2
 - Adopted: 0
- Citations issued: 1

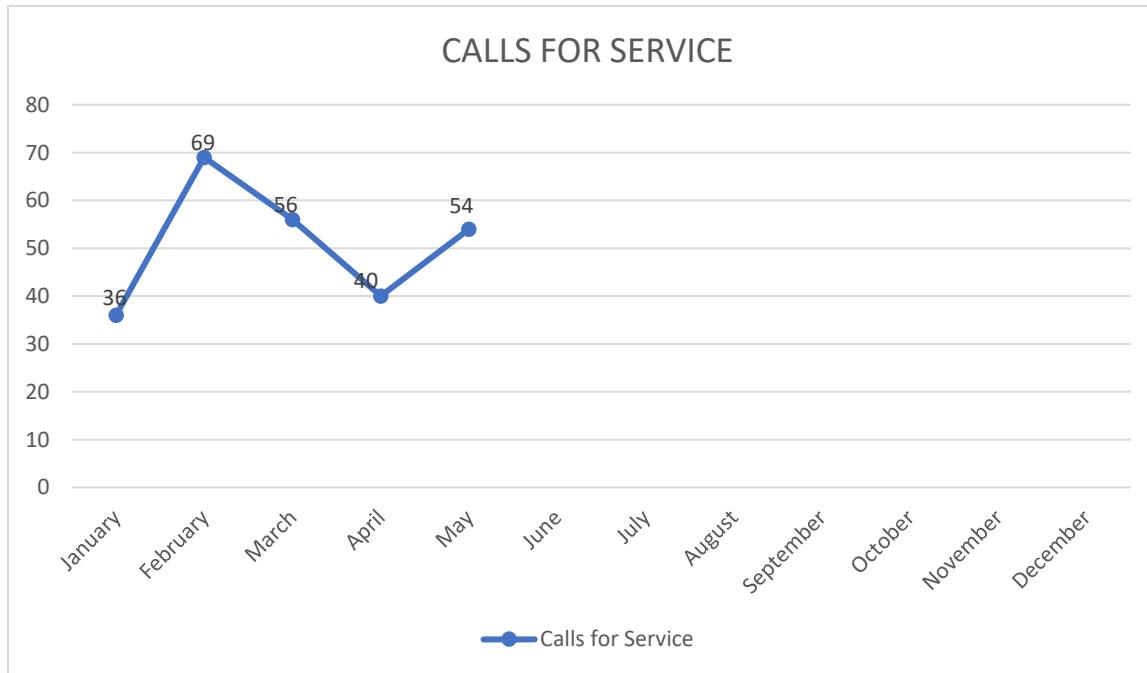
Animal Control Statistics – Citizen Complaints



Calls for Service – Historical and Year-to-Date



Calls for Service – 2025 by Month



MAY TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Animal Cruelty	0
VCO – Animal Bite	3
VCO – Animal General	4
VCO – Animal Noise	0
VCO – Animal Registration	0
VCO – Animal At large	31
VCO – Animal Rabies	0
VCO – Animal Wildlife	16
Total Incidents for this Report	54



LAGO VISTA POLICE DEPARTMENT

CODE COMPLIANCE MONTHLY REPORT

MAY 2025



Top Code Violations

May 2025

- Bandit Signs
- Parking Violations
- Noise Violations

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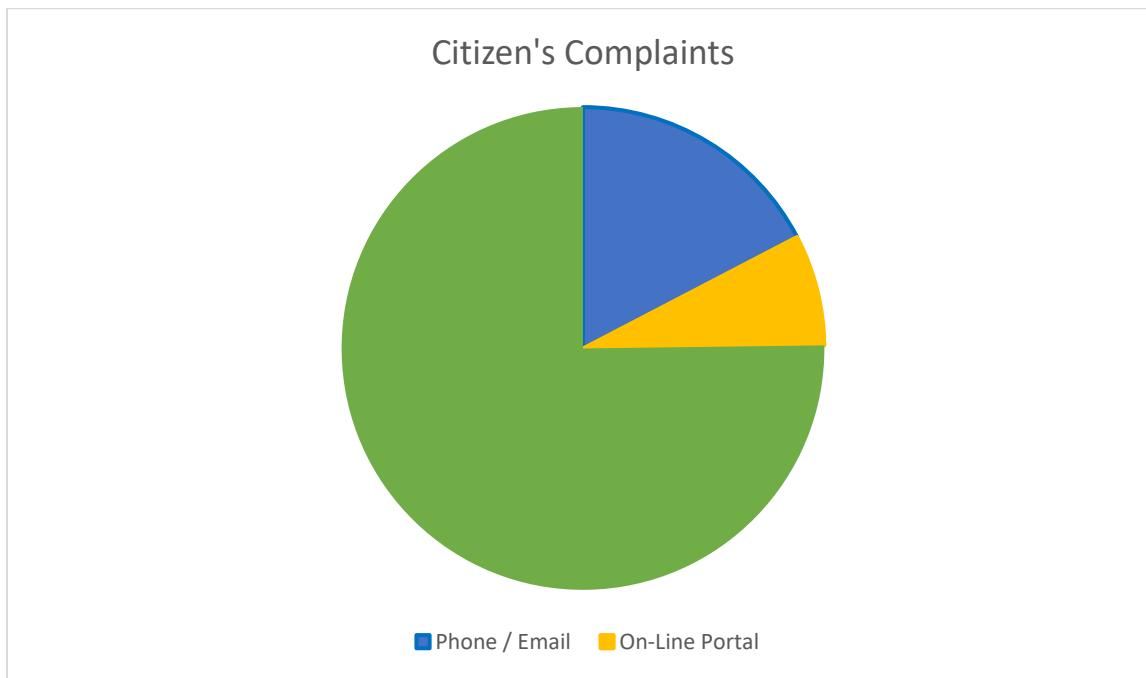
Summary

Code Compliance is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential code violations, initiate fair and unbiased enforcement actions to correct those violations, and educate property owners on maintaining code compliance.

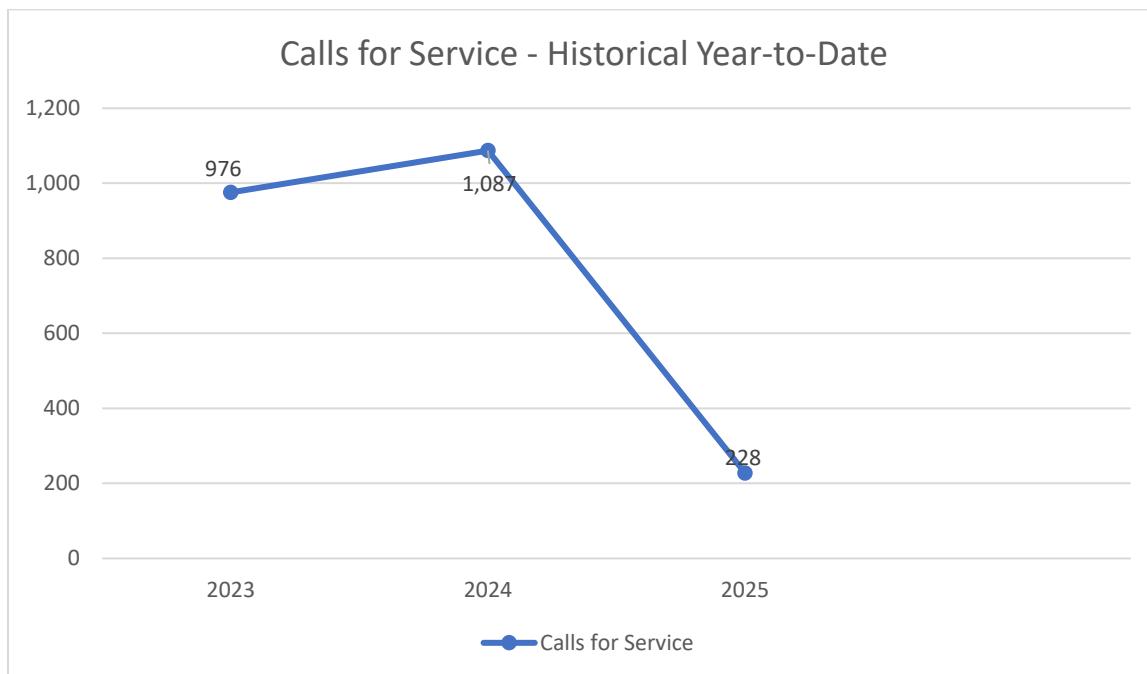
Code Compliance Statistics

- Responded to **60** new cases.
Closed cases: 92
- Responded to **27** Citizen Complaints
- 33 proactive cases initiated.
- Number of Warning Letters: **0**
- Citations issued: **0**

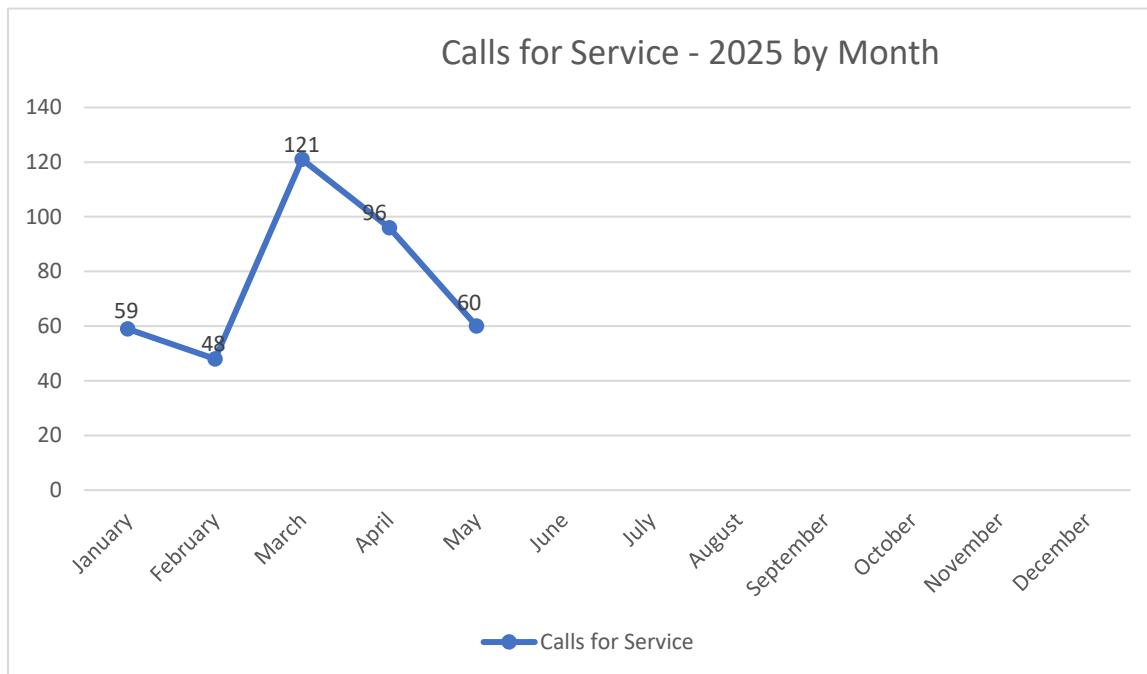
Code Compliance Statistics – Citizen Complaints



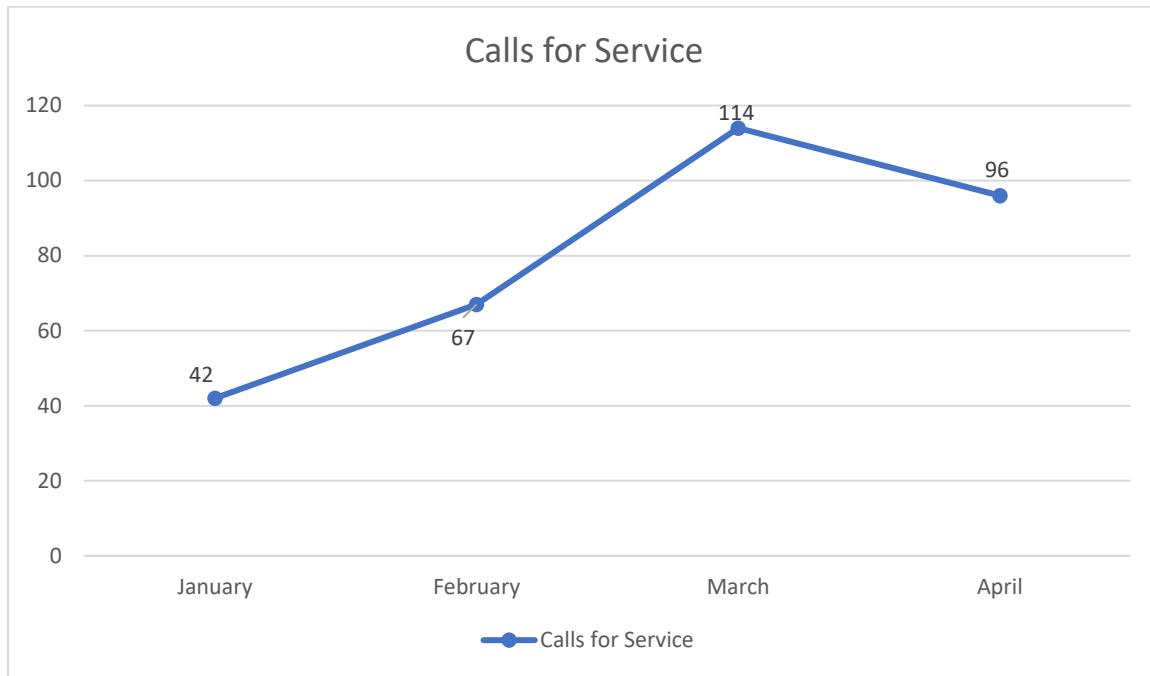
Calls for Service – Historical and Year-to-Date



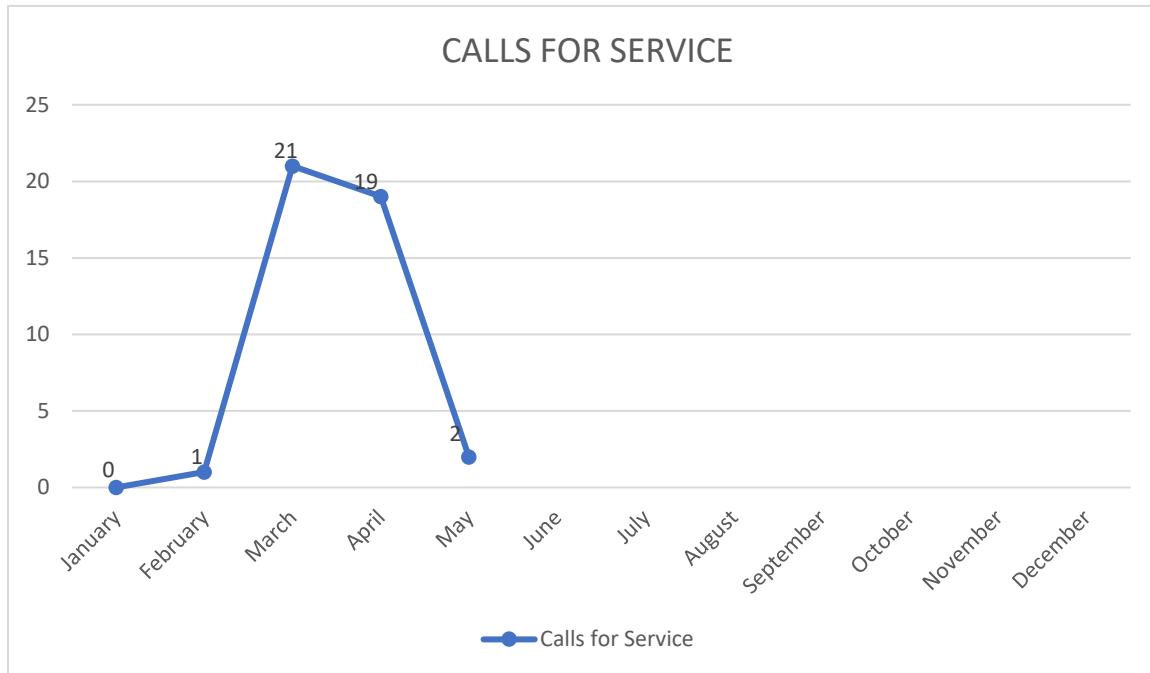
Calls for Service – 2025 by Month



Calls for Service – Compliance Rate



Calls for Service – Verbal / Written Warnings



MAY 2025 – TYPES OF VIOLATIONS

Call Type	Number of Violations
VCO – Alarm Permit Violations – Chapter 4. Sec102	2 <i>New Cases: 2</i> <i>Closed: 2</i> <i>Citation: 0</i> <i>Compliance: 2</i> <i>Warning: 0</i>
VCO – Boat/RV – Chapter 14. Sec 6.65	1 <i>New Cases: 1</i> <i>Closed: 1</i> <i>Citation: 0</i> <i>Compliance: 1</i> <i>Warning: 0</i>
VCO – Camping – Chapter 14. Sec 6.100	0
VCO – City Tree Preservation Ordinance – Chapter 14. Sec 20	2 <i>New Cases: 2</i> <i>Closed: 2</i> <i>Citation: 0</i> <i>Compliance: 0</i> <i>Unfounded: 1</i> <i>Stop Work order: 1</i>
VCO – Construction Hours – Chapter 3. Sec 3.115(a)	2 <i>New Cases: 2</i> <i>Closed: 2</i> <i>Citation: 0</i> <i>Compliance: 0</i> <i>Unfounded: 1</i> <i>Stop Work order: 1</i>
VCO – Construction Equipment – Chapter 3. Sec 3.118	2 <i>New Cases: 2</i> <i>Closed: 2</i> <i>Citation: 1</i> <i>Compliance: 1</i> <i>Unfounded: 0</i>
VCO – Construction Materials – Chapter 3. Sec 3.106(d)	2 <i>New Cases: 2</i> <i>Closed: 0</i> <i>Active: 2</i> <i>Citation: 0</i> <i>Compliance 0:</i> <i>Warning: 0</i>



VCO – Construction No Permit – Chapter 3. Sec 3.110(a)(1)	0
VCO – Dark Sky – Chapter 1. Sec 1.605	0
VCO – Fireworks – Fire Code 5601.1.3 – 3.106	1 <i>New Cases: 1 Closed: 1 Citation: 0 Compliance 0: Unfounded: 0</i>
VCO – Graffiti – Chapter 5 Sec 5.115	1 <i>New Cases: 1 Active: 1 Closed: 0 Compliance:0 Unfounded: 0</i>
VCO – Illegal Burning– Illegal Burning – Chapter 5. Sec 5.108	0
VCO – Illegal Dumping – Chapter 6. Art 6.100, Sec 6.102(a)	0
VCO – Oak Wilt Control – Chapter 6.200 Sect 6.212	1 <i>New Cases: 1 Active: 1 Closed: 0 Compliance:0 Unfounded: 0</i>
VCO – VCO Noise Pollution – Chapter 6. Art 6.300 Sec 6.302(a)	3 <i>New Cases:3 Active: 0 Closed: 3 Compliance: 3 Unable to Locate: 0</i>
VCO – VCO Noise Pollution – Short Term Rental Noise – 1 st Violation Chapter 14. Ex A, Sec 23(a)	2 <i>New Cases: 2 Active: 0 Closed: 2 Citation: 1 Unfounded: 1 Warning: 0</i>



VCO – VCO Noise Pollution / Noisy Vehicles – Chapter 6. Sec 6.303	3 New Cases: 3 Active: 0 Closed: 3 Compliance: 3 Warning: 0
VCO – Parking – Chapter 14. Art 14.200. 6.65	2 New Cases: 2 Active: 0 Closed: 2 Compliance: 2
VCO – Parking – Chapter 3. Sec 3.117	1 New Cases: 1 Active: 0 Closed: 1 Compliance: 1
VCO – Parking – Chapter 3. Sec 6.65	1 New Cases: 1 Active: 0 Closed: 1 Compliance: 0 Red-Tag: 1
VCO – Property Maintenance – Unsightly Junk & Litter – Chapter 14. Sect 6.60	8 New Cases: 8 Active: 1 Closed: 7 Compliance: 5 Warning: 2
VCO – Property Maintenance – High Grass – Chapter 14. Sect 6.211	2 New Cases: 2 Active: 0 Closed: 2 Compliance: 2 Warning: 0
VCO – Property Maintenance – Building Permit – Chapter 14. Sect 3.105	2 New Cases: 2 Active: 0 Closed: 2 Compliance: 2 Warning: 0
VCO – Property Maintenance - Dumping – Chapter 14. Sect 6.102	1 New Cases: 1 Active: 0 Closed: 1 Compliance: 0



	<i>Warning:</i> 1
VCO – Property Maintenance – Tree Cutting – Chapter 14. Sect 6.102	2 <i>New Cases:</i> 2 <i>Active:</i> 0 <i>Closed:</i> 2 <i>Compliance:</i> 0 <i>Warning:</i> 2
VCO – Signs – Chapter 5. Section 6.85	19 <i>New Cases:</i> 19 <i>Active:</i> 0 <i>Closed:</i> 19 <i>Compliance:</i> 19 <i>Warning:</i> 0

MAY TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

VCO – Boat / RV	1
VCO – Camping	0
VCO – Construction Hours	2
VCO – Construction Equipment	2
VCO – Construction Material	2
VCO – Construction No Permit	0
VCO – Dark Sky	0
VCO – Fireworks	1
VCO City – Graffiti*	1
VCO City – General	7
VCO City – Illegal Burning	0
VCO City – Illegal Dumping	0
VCO City – VCO Noise Pollution	6
VCO City – VCO Parking	7
VCO City – VCO Peddlers	0
VCO City – VCO Property Maintenance	12
VCO City – VCO Signs	19
VCO City – Vehicles	0
Total Incidents for this Report	60



MAY – PUBLIC EDUCATION INITIATIVES

Thursday with Code Enforcement

PARKING ON AN UNIMPROVED SURFACE

CH 14 ART. 14.200, SECT 6.65 In

Parking on unimproved surfaces are **prohibited**.



LAGO VISTA POLICE DEPARTMENT—CODE COMPLIANCE



05/01/25 Overview

Views: 5,397

Reach: 5,216

Engagement: 2,529

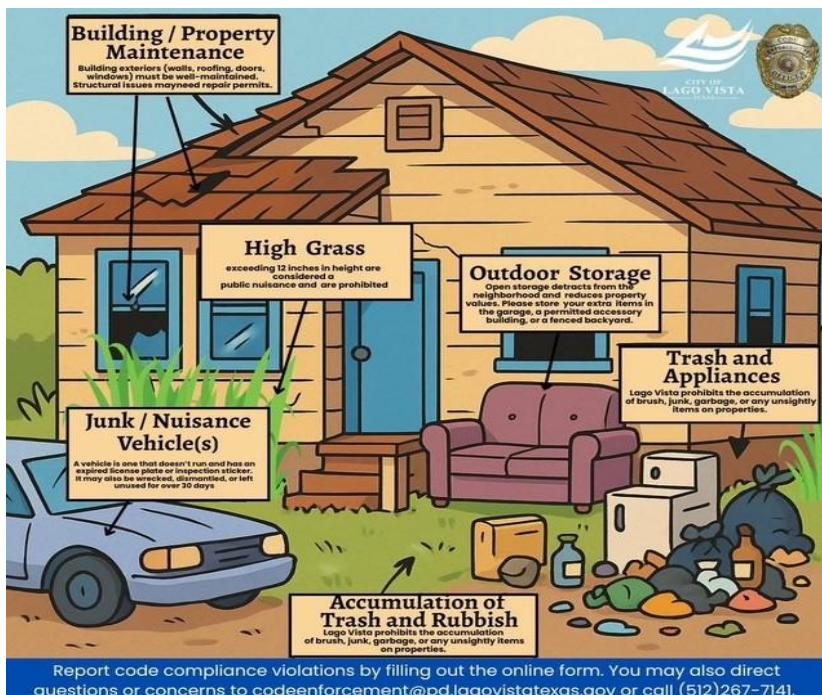
Likes: 75

Comments: 26

Reshares: 8

Saved: 2

Net follows: 0



Report code compliance violations by filling out the online form. You may also direct questions or concerns to codeenforcement@pd.lagovistatexas.gov or call (512)267-7141.

05/08/2025 Overview

Views: 4,108

Reach: 3,654

Engagement: 757

Likes: 26

Comments: 7

Reshares: 8

Saved: 2

Net follows: 0



DID YOU KNOW?

With Code Compliance

- 1 The electric services shall be installed in accordance with the National Electrical Code (NEC) and the National Electrical Safety Code (NESC) with the following exceptions:
- 2 Marina facilities providing electrical service to low power consumers (15 amps or less) shall not be required to design electrical service based on the cumulative capacity of a 15 amp GFI circuit breaker; and.
- 3 No open wiring shall be permitted.
- 4 All overhead primary electric lines installed after effective date of this article.
- 5 Underground primanelectric lines shall be installed in accordance with the NESC and all surface mounted facilities shall be restricted to elevations not subject to frequent flooding.
- 6 A properly executed easement over the properties traversed shall be obtained from an primary line.
- 7 The attachment of the service cable* to the floating structure shall be a design ... flexibility under changing lake levels. The ground conductors shall be electrically bonded to all metal parts.



Did You Know?

Thursday with Code Enforcement

Structural Requirements

Sec 1.607

Structural Integrity

All structures must meet the Uniform Building Code (excluding Part I) and ASCE Report #50 standards, withstanding wind and wave impact when fully loaded. Alternate standards require prior approval.

Anchoring

Structures must be securely anchored or moored to remain stable during Lake Travis's typical wind and wave conditions.

Flotation Materials

Floating structures must not use metal drums. Approved materials must be securely attached, weather-resistant, and fuel-resistant on docks handling petroleum.

Lake Level Flexibility

Floating marinas must be designed to adjust for changing lake levels.



05/22/2025 Overview

Views: 551

Reach: 800

Engagement: 48

Likes: 5

Comments: 0

Reshares: 9

Saved: 0

Net follows: 0

05/29/2025 Overview

Views: 762

Reach: 810

Engagement: 38

Likes: 0

Comments: 0

Reshares: 9

Saved: 0

Net follows: 0

