

# LAGO VISTA POLICE DEPARTMENT

## CHIEF'S MONTHLY REPORT

### APRIL 2025



GARY A. BOSHEARS, CHIEF OF POLICE



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## Lago Vista Police Department Data

1. The data provided is for informational use only and APRIL differs from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times in APRIL produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources from APRIL have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



## Introduction

The Police Department, including our Dispatch and Code Enforcement Divisions, experienced a highly productive month in April. Below are key highlights from our activities and achievements.

### Promotional Ceremony

We proudly held a promotional ceremony to recognize the advancement of Patrol Sergeants Sylvia Arnold and Camila Peralta to their new roles. Their dedication and leadership qualities make them valuable assets to our department, and we look forward to their continued contributions in these elevated positions.

### Community Engagement

Several department members, accompanied by their families, participated in the Keep Lago Vista Beautiful Clean Sweep Day. This initiative provided a meaningful opportunity to contribute to the betterment of our community and strengthen ties with residents.

### Professional Development

Captain Paul Chrane successfully completed the Law Enforcement Command Officer Program (LECOP) offered by the Texas Police Chiefs Association (TPCA). This rigorous program equips law enforcement officers with advanced leadership skills. Captain Chrane's achievement marks him as the 133rd officer in Texas to complete the program, joining Sergeant David Wilson as a distinguished member of our department with this credential.

### Supervisory Meeting

A comprehensive meeting was convened with all department supervisors to evaluate key performance indicators and analyze data from our citizen feedback system. This session facilitated the identification of areas for improvement and fostered collaborative strategies to address them, reinforcing our commitment to operational excellence.

### External Engagement

The department continued its active involvement with the Texas Police Chiefs Association (TPCA) and the International Association of Chiefs of Police (IACP) through committee participation. These engagements provide valuable opportunities to exchange best practices with peers and highlight the accomplishments of our department and community.

We remain dedicated to serving our community with professionalism and integrity, and we look forward to building on these achievements in the coming months.



Gary A. Boshears, Chief of Police  
Lago Vista Police Department



## Department Statistics

### Patrol Division Statistics

Calls for Service	1,570
Increase / Decrease Percent from the Previous Month	0.57 % increase
Average Response Time (ART)	7 minutes 50 seconds
Priority 1 Calls Average Response Times (ART) *	<b>3 minutes 10 seconds</b>
Citations / Warnings	273
Motor Vehicle Accidents	17
On-View / Warrant Arrest	7
Traffic Stops / Vehicle Stops	289
<b>Citizen Positive Satisfaction Score*</b>	<b>95.42 %</b>
<b>Open Records Request Completed*</b>	<b>17</b>
<b># of Permits Processed*</b>	<b>28</b>

\* New items for the end-of-month statistics.

### Calls for Service – Days of the Week

Sunday	165
Monday	208
Tuesday	297
Wednesday	282
Thursday	202
Friday	210
Saturday	206

### Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	8
UCR Offenses Cleared	3

\*\*Denotes some cases reported in previous months that were closed.

### Citations

Traffic	78
Animal	1
Other	1
Warning	195
Total	275

\*Some traffic stops received more than 1 citation



## Arrest Made

### APRIL 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	4	6	5	<b>6</b>								

6

## Animal Control

### Animal Calls

### APRIL 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	<b>36</b>	69	36	<b>40</b>								

40

### Animal Impounds

### APRIL 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	1*	10	5	6								

6

\*Dogs returned to owners

## Offenses

### APRIL 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	48	32	37	<b>40</b>								

40

## Accidents

### APRIL 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	7	4	9	<b>17</b>								

17

## Miles Patrolled

### APRIL 2025

**18,035**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	16,064	16,166	18,888	<b>18,035</b>								



## Dispatch Division Statistics

Total Calls	50
Total 9-1-1 Calls	50
Total Inbound	50
Total Abandoned	0
Call Transfer to LVPD	50

### 9-1-1 Calls for Service – Days of the Week

Sunday	8
Monday	8
Tuesday	10
Wednesday	9
Thursday	2
Friday	7
Saturday	6

### 9-1-1 Calls by Shift

Day Shift	31
Night Shift	19



## Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	2 years, 7 months	21 years, 3 months
Paul Chrane	Captain	Master	2 years, 6 months	19 years, 4 months
Thomas Franco	Lieutenant	Master	26 years, 3 months	30 years, 3 months
Frank Allocca	Detective Sergeant	Master	14 years, 2 months	23 years, 6 months
David Wilson	Detective Sergeant	Master	9 years, 6 months	22 years, 8 months
Sylvia Arnold	Sergeant	Intermediate	1 year, 10 months	5 years, 7 months
Camila Peralta	Sergeant	Advanced	1 year, 1 month	6 years, 4 months
Roberto Mercado	Sergeant	Advanced	12 years, 5 months	12 years, 5 months
Brandon Carey	Sergeant	Intermediate	11 years, 10 months	8 years, 8 months
Aaron Jackson	Police Officer	Basic	0 years, 1 months	0 years, 8 months
Crystal Smolen	Police Officer	Intermediate	0 years, 1 months	14 years, 1 month
Davon Lemon	Police Officer	Basic	0 years, 11 months	2 years, 3 months
Mia Hernandez	Police Officer	Basic	3 years, 9 months	3 years, 9 months
David Lowry	Police Officer	Intermediate	0 years, 7 months	5 years, 4 months
John Achilles	Police Officer	Basic	1 year, 3 months	1 year, 3 months
Nikki Campos	Police Officer	Intermediate	2 years, 6 months	2 years, 6 months
Jonothan Perez	Police Officer	Intermediate	2 years, 4 months	2 years, 4 months
Hope Delarosa	Police Officer	Basic	2 years, 4 months	2 years, 4 months
Dorthy Cole	Police Officer	Basic	0 years, 7 months	2 years, 3 months
Amy Villegas	Police Officer	Basic	2 years, 2 months	2 years, 1 month
Christian Acosta	Police Officer	Basic	1 year, 3 months	1 year, 3 months
Sergeant Doyce Smith	School Resource Officer	Master	7 years, 2 months	21 years, 10 months
Pete Cantu	School Resource Officer	Basic	0 years, 7 months	0 years, 7 months
Nick Noack	Dispatcher	Basic	0 years, 6 months	0 years, 6 months
Ranett Metz	Dispatcher	Basic	0 years, 6 months	0 years, 6 months
Kevin Penner	Dispatcher	Basic	0 years, 6 months	0 years, 6 months
Michel'le Smith	Dispatcher	Basic	1 year, 4 months	1 year, 4 months
Juan Celedon	Dispatcher	Basic	2 years, 4 months	2 years, 4 months
Kara Smith	Dispatcher	Advanced	5 years, 0 months	5 years, 0 months
Gwen Mathews	Dispatcher	Intermediate	2 years, 1 month	2 years, 1 month
Kerry Semon	Dispatcher	Intermediate	0 years, 8 months	2 years, 5 months
Crystal Street	Executive Assistant	Advanced	6 years, 10 months	24 years, 6 months
Rey Salinas	Code Enforcement		1 year, 5 months	1 year, 5 months
Chris Allen	Code Enforcement		1 year, 2 months	1 year, 2 months

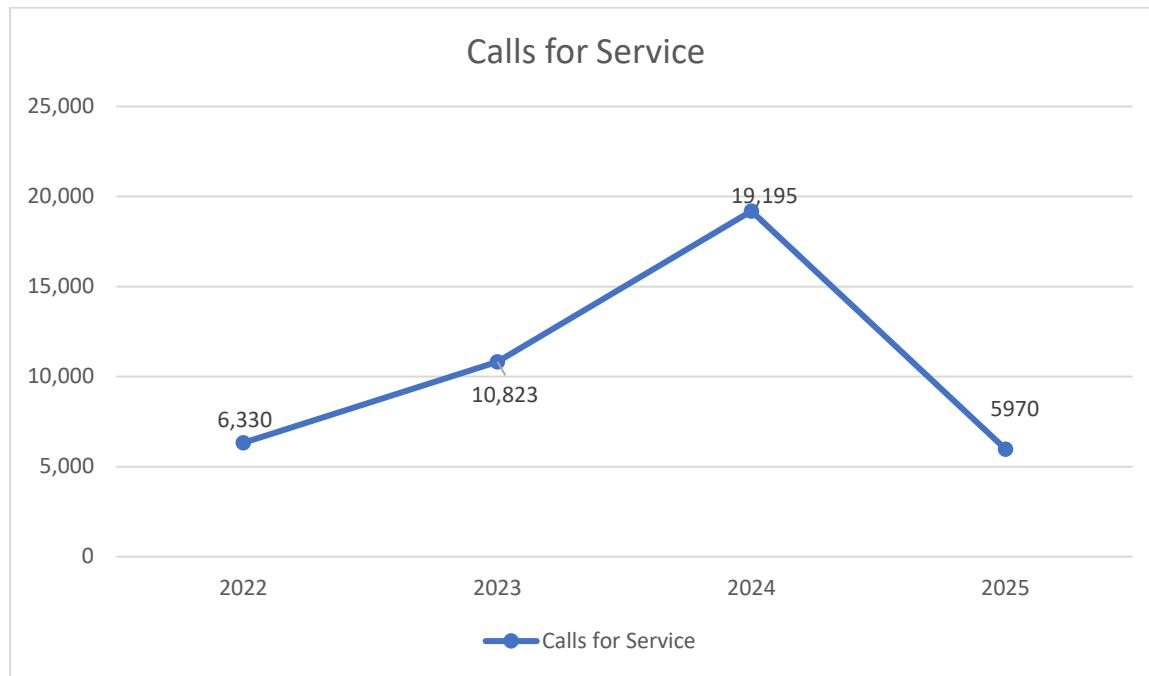
**Total Peace Office / Dispatcher Experience of Department: 254 years, 3 months**

**Total Service Time to City: 130 years, 3 months**

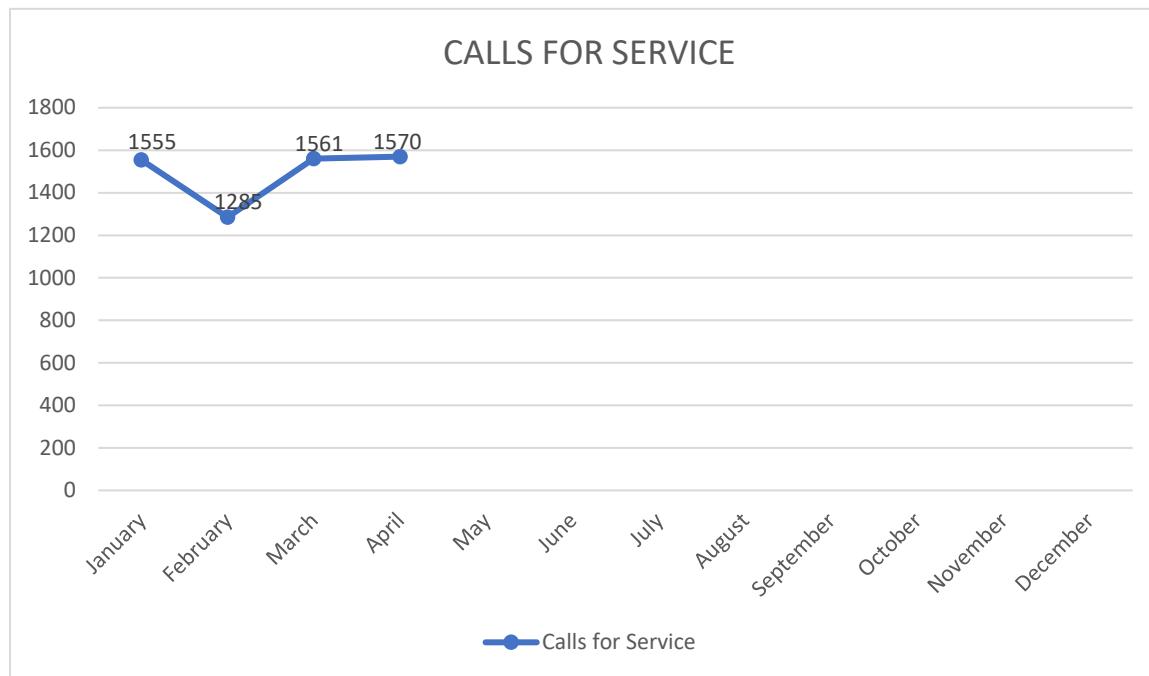


## City of Lago Vista Police Department Statistics

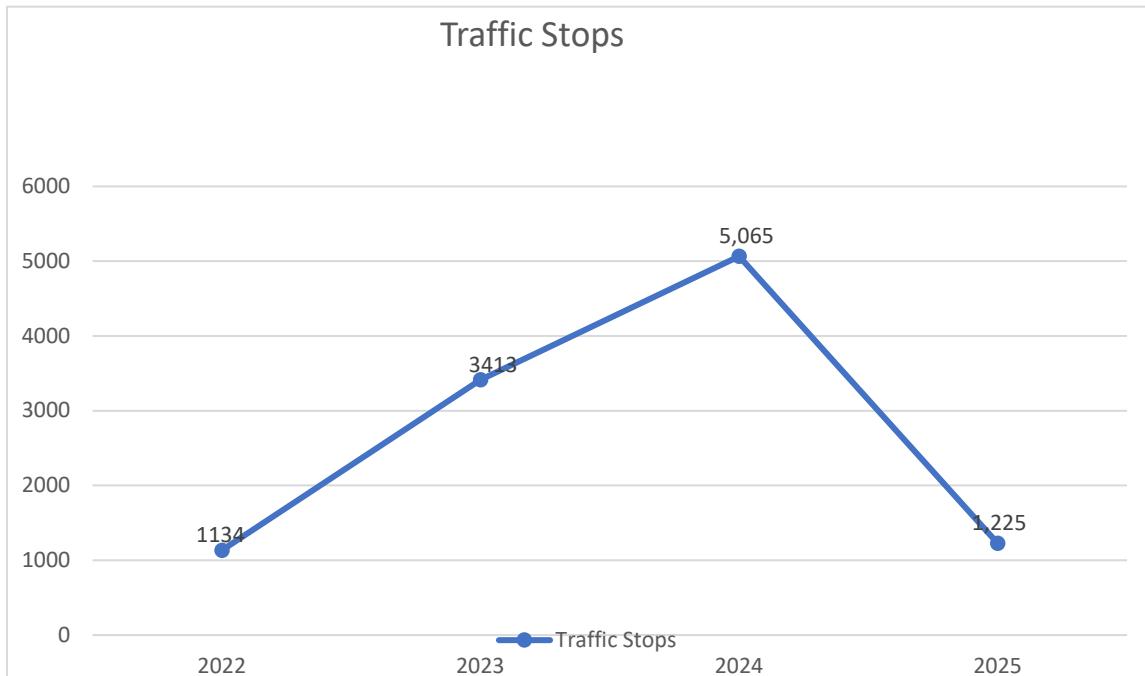
### Calls for Service – Historical and Year-to-Date



### Calls for Service – 2025 by Month



## Traffic Stops - Historical & Year-To-Date



## Traffic – 2025 by Month



**APRIL 2025 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT**

Call Type	Number of Calls
Abandoned Vehicle	2
Abduction	0
Abuse	0
Active Shooter	0
Administrative Documentation	0
Aggravated Assault	0
Aircraft Emergency	0
Alarm – Business	5
Alarm – Panic	2
Alarm – Hold Up	0
Alarm – Residence	6
Alarm – Silent	0
Assault	2
Assault – General	0
Assault – Sexual	0
Assault – Simple	0
Assist Citizen	61
Assist City	8
Assist EMS	50
Assist FD	9
Assist Other Law Agency	8
Attempt Suicide	3
Bomb Found	0
Bomb Threat	0
Burglary	1
Civil Complaint	2
Close Patrol	297
Community Policing	8
Damage / Vandalism / Mischief	7
Debit Card Abuse	0
Deceased Person – Hospice	1
Deceased Person	0
Disturbance	7
Domestic Disturbance	6
Driving while Intoxicated	1
Drowning	0
Drugs	0
Explosion	0
Fingerprints	0
Flag Down	1
Found Person	0
Found Property	3



Foot Pursuit	0
Fraud	8
Gunshot	2
Harassment	4
Indecency	0
Man Gun	.0
Mental Disorder	3
Missing Person/Juvenile	2
Noise Disturbance / Music	7
Officer Needing Assistance	0
Public Intoxication (PI)	0
Public Service	2
Reckless Driver	13
Repo	4
Robbery	0
Security Check	333
School Resource (SRO) Assignment	38
Shots Fired	0
Shots Heard	2
Stabbing	0
Supplemental	20
Suspicious Circumstances	5
Suspicious Person	22
Suspicious Vehicle	7
TEST Calls - Dispatch	0
Terroristic Threats	0
Theft	4
Traffic Accident	17
Traffic Complaint	4
Traffic Hazard	15
Trespassing	3
Unknown Problem	3
Vacation Check	90
Vehicle Stop	289
W911	0
Warrant Service	0
Warrant Arrest	1
Weapons	0
Welfare Check	32
911 Follow-up	13
<b>TOTAL</b>	<b>1433</b>



# LAGO VISTA POLICE DEPARTMENT ANIMAL ANIMAL CONTROL APRIL 2025



## Top Animal Violations April 2025

- Loose Dogs
- General Complaints
- Dog Bites

GARY A. BOSHEARS, CHIEF OF POLICE



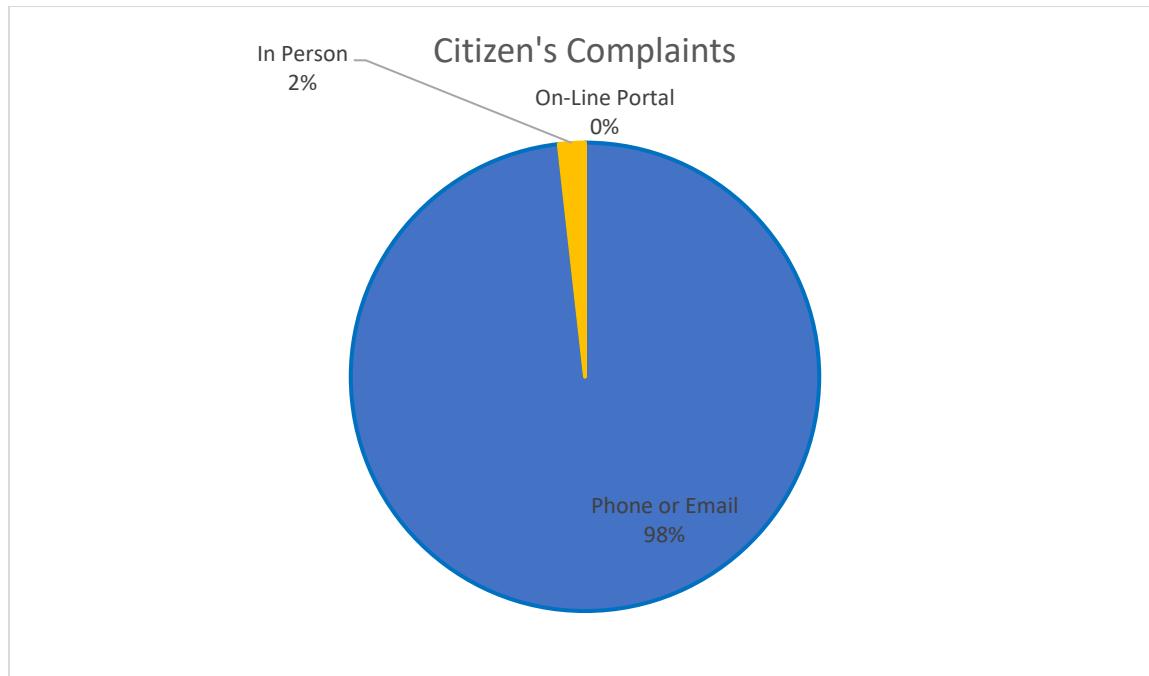
## Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

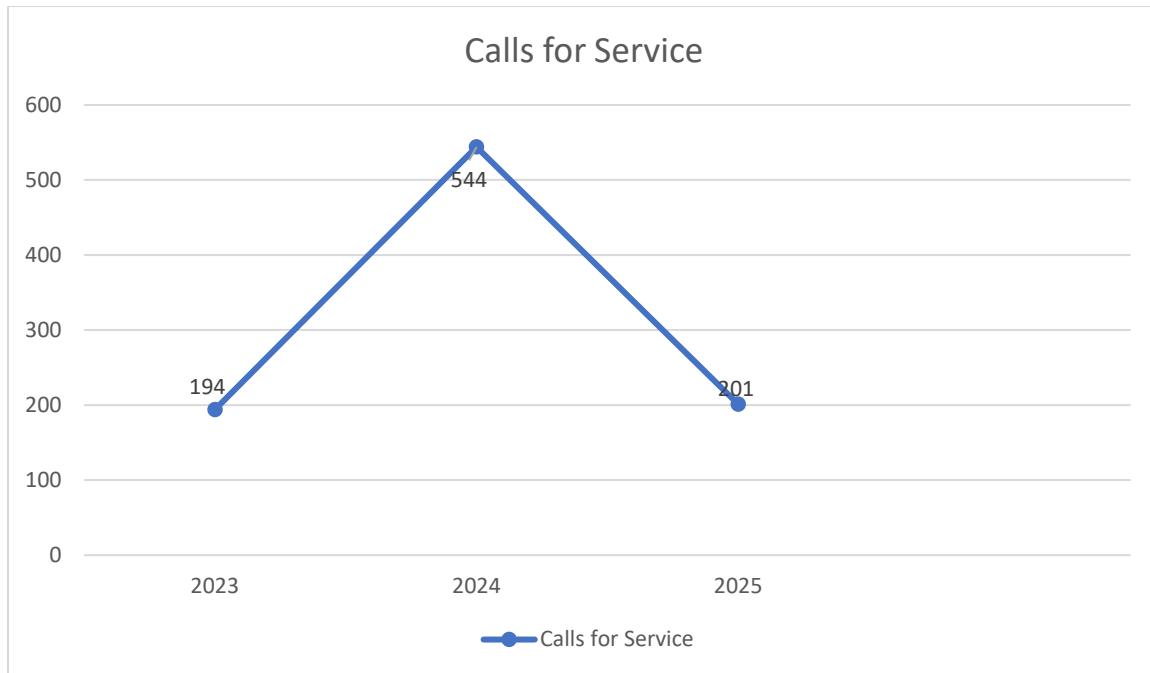
## Animal Control Statistics

- Responded to **40** new cases.
- Impounds: 6
  - Humane Society: 0
  - Owner: 4
  - Foster: 0
  - Still at PD: 2
  - Adopted: 0
- Citations issued: 1

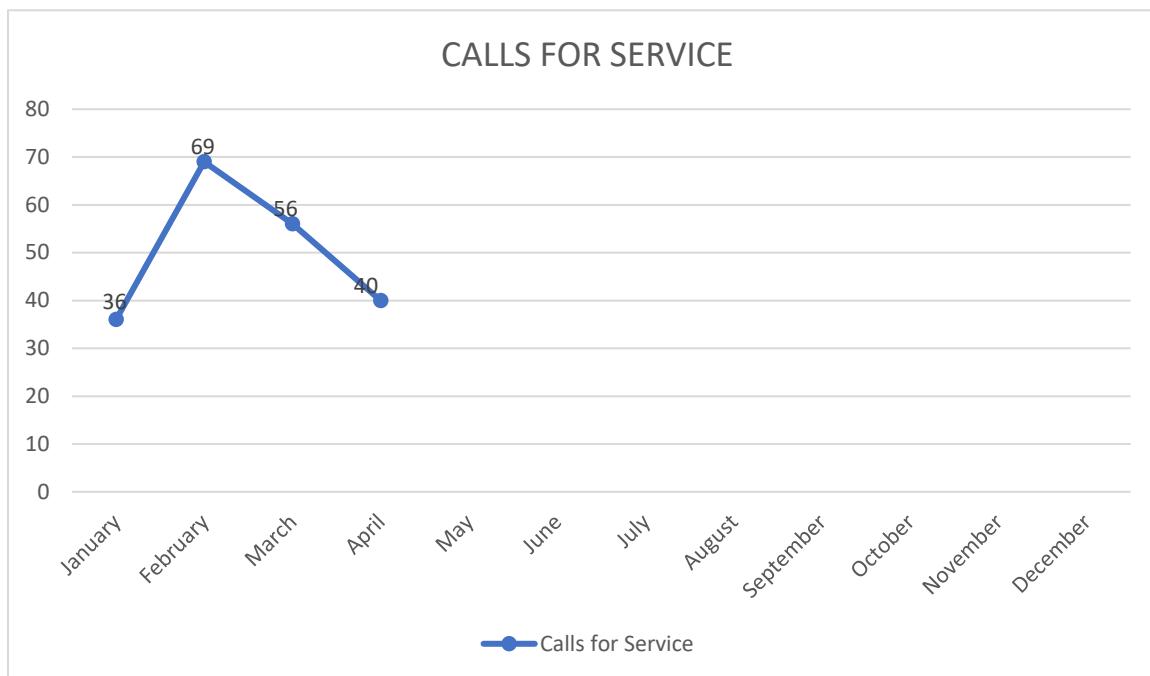
### Animal Control Statistics – Citizen Complaints



### Calls for Service – Historical and Year-to-Date



### Calls for Service – 2025 by Month



## APRIL TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

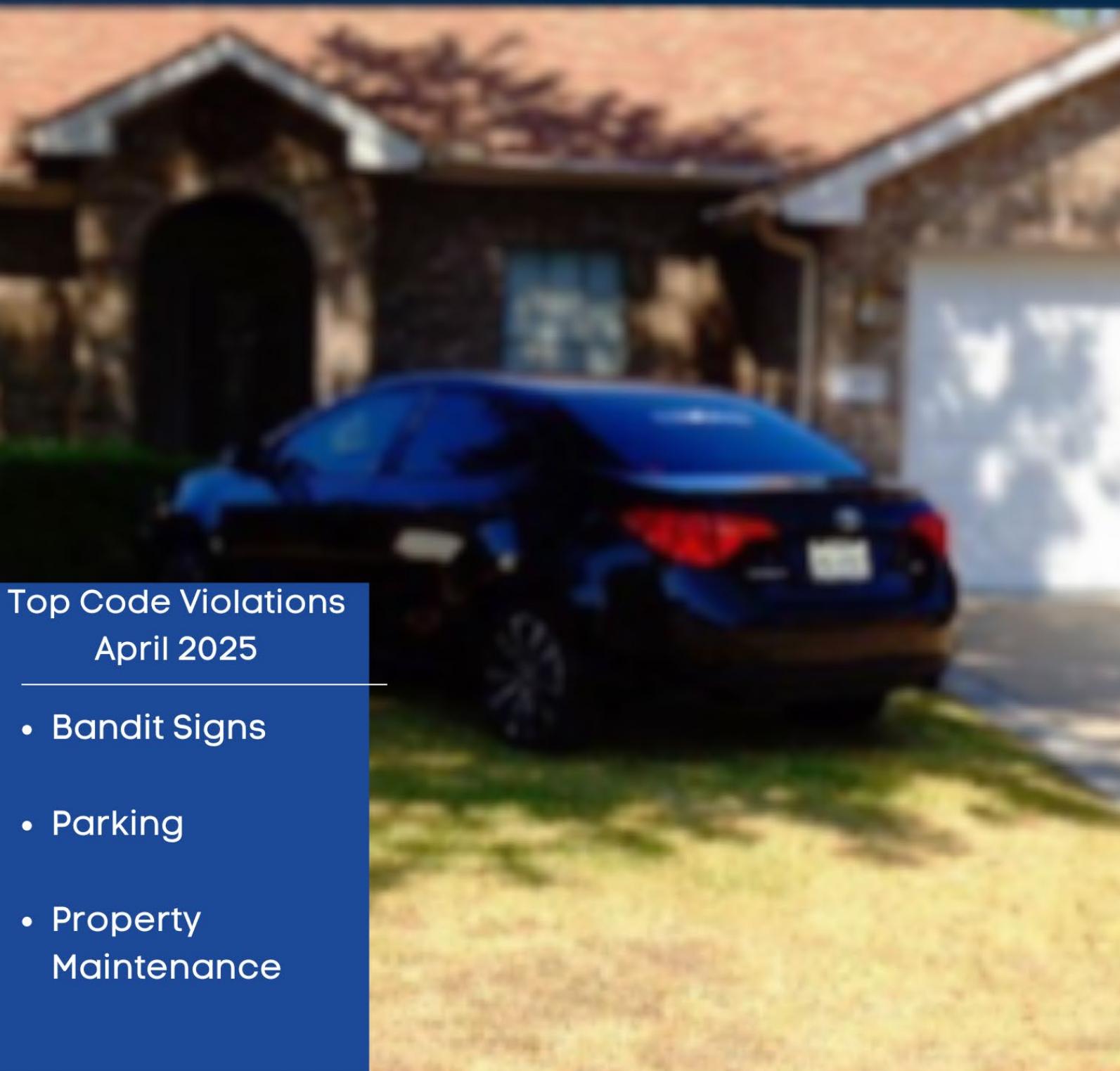
Call Type	Number of Calls
<b>ACF Maintenance*</b>	<b>0</b>
Animal Cruelty	0
VCO – Animal Bite	5
VCO – Animal General	8
VCO – Animal Noise	3
VCO – Animal Registration	0
VCO – Animal At large	19
VCO – Animal Rabies	0
VCO – Animal Wildlife	5
<b>Total Incidents for this Report</b>	<b>40</b>



# LAGO VISTA POLICE DEPARTMENT

## CODE COMPLIANCE MONTHLY REPORT

### APRIL 2025



#### Top Code Violations

April 2025

- Bandit Signs
- Parking
- Property Maintenance

GARY A. BOSHEARS, CHIEF OF POLICE



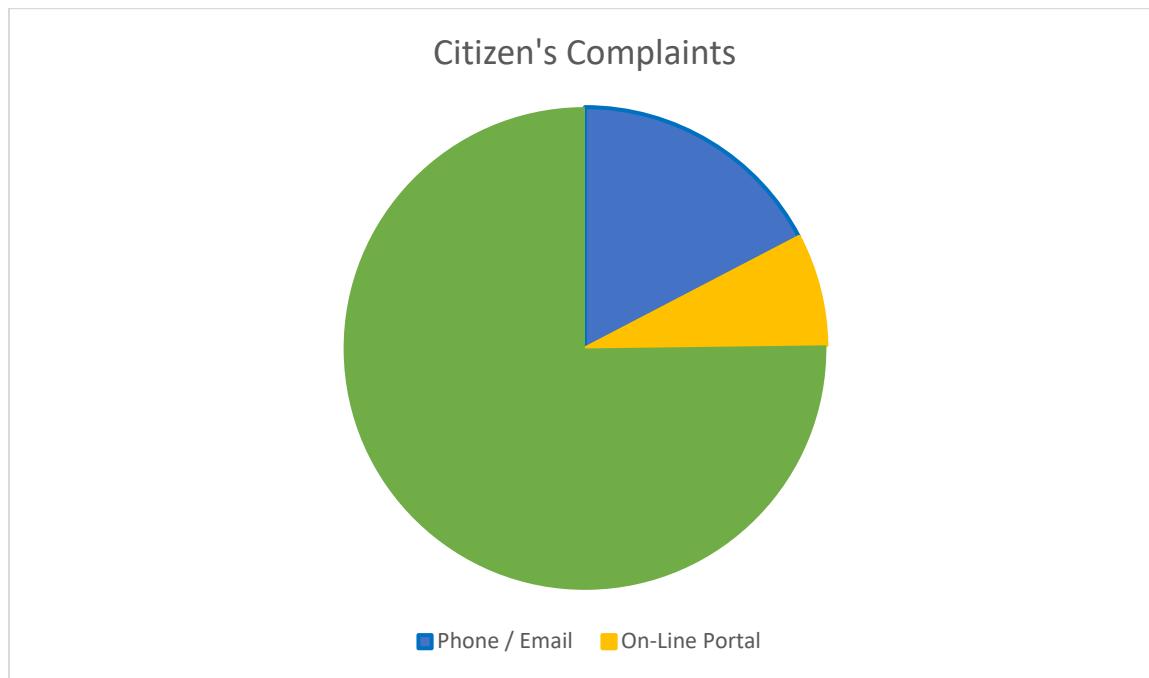
## Summary

**Code Compliance** is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential code violations, initiate fair and unbiased enforcement actions to correct those violations, and educate property owners on maintaining code compliance.

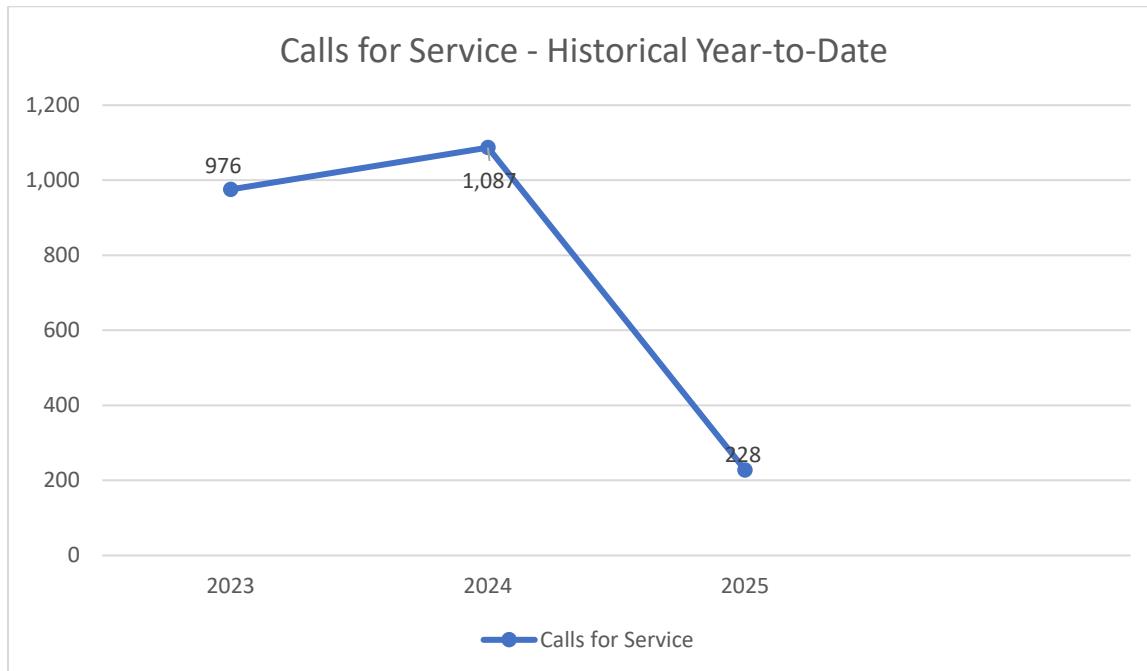
## Code Compliance Statistics

- Responded to **96** new cases.  
Closed cases: 92
- Responded to **29** Citizen Complaints
- **67** proactive cases initiated.
- Number of Warning Letters: **9**
- Citations issued: **2**

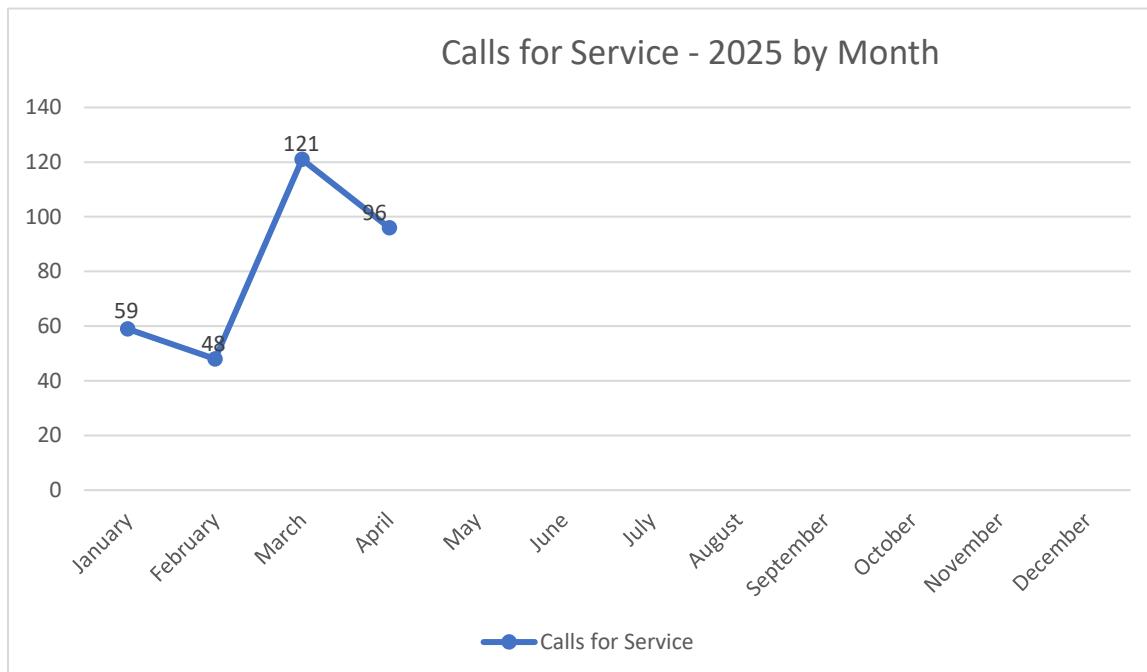
### Code Compliance Statistics – Citizen Complaints



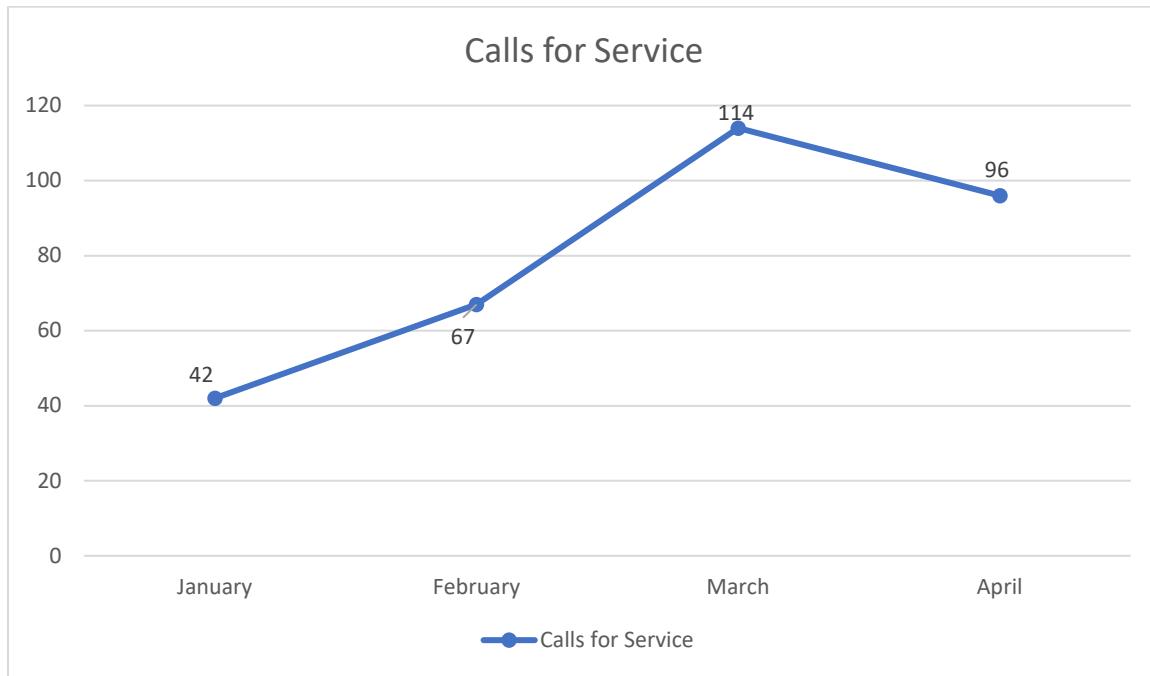
## Calls for Service – Historical and Year-to-Date



## Calls for Service – 2025 by Month



## Calls for Service – Compliance Rate



## Calls for Service – Verbal / Written Warnings



## APRIL 2025 – TYPES OF VIOLATIONS

Call Type	Number of Violations
VCO – Boat/RV – Chapter 14. Section 6.65 B1	<b>0</b>
VCO – Camping – Chapter 14. Section 6.100	<b>1</b> <i>New Cases: 1 Closed: 1 Citation: 0 Compliance: 0 Unfounded: 1</i>
VCO – Construction Hours – Chapter 3. Section 3.115(a)	<b>6</b> <i>New Cases: 6 Closed: 6 Compliance: 1 Warning: 5</i>
VCO – Construction Equipment – Chapter 3. Section 3.118	<b>0</b>
VCO – Construction Materials – Chapter 3. Section 3.106(d)	<b>3</b> <i>New Cases: 3 Closed: 3 Citation: 0 Compliance: 1 Warning: 2</i>
VCO – Construction No Permit – Chapter 3. Section 3.110(a)(1)	<b>1</b> <i>New Cases: 1 Active: 1 Closed: 0 Citation: 0 Compliance: 0</i>
VCO – Dark Sky – Chapter 1. Section 1.605	<b>0</b>
VCO – Fireworks – Fire Code 5601.1.3 – 3.106	<b>1</b> <i>New Cases: 1 Closed: 1 Citation: 0 Compliance: 0 Unable to locate: 1</i>
VCO – Illegal Burning – Chapter 5. Section 5.108	<b>0</b>



VCO – Illegal Dumping – Chapter 6. Article 6.100, Section 6.102(a)	<b>7</b> New Cases: 7 Active: 3 Closed: 4 Citation: 0 Compliance: 0
VCO – VCO Noise Pollution – Chapter 6. Article 6.300 Section 6.302(a)	<b>6</b> New Cases: 6 Active: 1 Closed: 5 Compliance: 2 Unable to Locate: 2
VCO – Parking – Chapter 14. Section 6.404(d)	<b>13</b> New Cases: 13 Active: 1 Closed: 12 Compliance: 4 Red Tag: 3 Warning: 6
VCO – Parking – Chapter 6. H&S 6.102(a)	<b>3</b> New Cases: 3 Active: 0 Closed: 3 Warning: 2 Red Tag: 1
VCO – Parking – UFC 1203. Ord 97-02-20-03	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Warning: 1
VCO – Parking – Chapter 14. Art 14.200. Sect 6.65	<b>2</b> New Cases: 2 Active: 0 Closed: 2 Compliance: 2
VCO – Parking – Chapter 12. Section 12.811	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Compliance: 1
VCO – Parking – Chapter 14. Art 14.200 Sec 6.65	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Compliance: 1



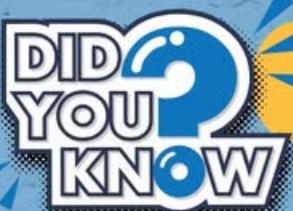
VCO – Peddlers – Chapter 4. Section 4.302	<b>2</b> New Cases: 1 Active: 0 Closed: 2 Warning: 2
VCO – Signs – Chapter 5. Section 6.85	<b>38</b> New Cases: 38 Active: 0 Closed: 38 Compliance:37 Warning:1
VCO – Vehicles – Chapter 15. Section 6.85	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Red Tag: 0 Warning:1

### APRIL TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

VCO – Boat / RV	0
VCO – Camping	1
VCO – Construction Hours	5
VCO – Construction Equipment	3
VCO – Construction Material	0
VCO – Construction No Permit	1
VCO – Dark Sky	0
VCO – Fireworks	1
VCO City – General	2
VCO City – Illegal Burning	0
VCO City – Illegal Dumping	7
VCO City – VCO Noise Pollution	6
VCO City – VCO Parking	21
VCO City – VCO Peddlers	2
VCO City – VCO Property Maintenance	9
VCO City – VCO Signs	38
VCO City – Vehicles	1
<b>Total Incidents for this Report</b>	<b>96</b>



## APRIL – PUBLIC EDUCATION INITIATIVES



### DID YOU KNOW THURSDAY?

**6.10 Accessory Buildings And Uses**

A permit is necessary for the installation of any size accessory building.

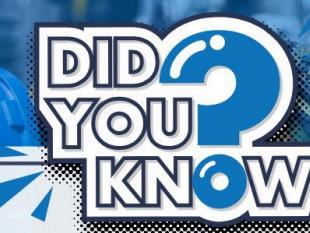
There are two types of accessory buildings:

- Under 120 square feet: Permit fee is \$35
  - Two of these buildings are allowed.
  - Height regulations require that the building must not exceed nine feet from the ground to the ridge of the roof and six feet from the ground to the eaves
- Over 120 square feet: Permit fee is \$125 plus 20 cents per square foot
  - It must resemble the home, with 25% of the building being masonry.
  - The roof pitch must match that of the home, and a full set of plans is required.

LAGO VISTA POLICE DEPARTMENT – CODE COMPLIANCE

### 04/03/25 Overview

Views: 2,445  
Reach: 2,946  
Engagement: 669  
Likes: 32  
Comments: 4  
Reshares: 11  
Saved: 2  
Net follows: 0



### Thursday with Code Enforcement

**Construction Activity Disturbances Section 3.115(a)  
ORDINANCE NO. 2021-05-06-04**

In addition to compliance with the regulations and requirements contained in the following sections, the permit holder shall be responsible for minimizing all disturbances to adjacent property owners and preventing any nuisances that might result from construction activity to the greatest extent possible. Requirements shall include, but not be limited to:

**Permitted Construction Hours:**  
**Monday through Saturday: 7 a.m. - 7 p.m.**  
**Sunday: Prohibited**

unless express written approval is obtained from the building official at least 7 calendar days in advance.

**Prohibited Days: Christmas Day, New Year's Day, or Thanksgiving Day.**

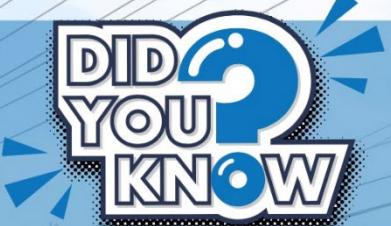
LAGO VISTA POLICE DEPARTMENT – CODE COMPLIANCE



### 04/10/25 Overview

Views: 2,391  
Reach: 1,980  
Engagement: 394  
Likes: 34  
Comments: 13  
Reshares: 10  
Saved: 0  
Net follows: 0





## Thursday with Code Enforcement

### Sec 6.211 Limitation On Height Of Grass And Weeds And Wildfire Fuel Limitations

In Lago Vista, Texas, City Code Enforcement regulations help keep our community clean, safe, and beautiful. According to the city ordinance:

- **It is illegal to allow weeds or grass grow taller than 12 inches.** Overgrown vegetation is considered a public nuisance.
- This ordinance applies to **all property owners, occupants, lessees, or renters** within the city limits --whether the property is vacant or occupied.
- Additionally, piles of tree trimmings, brush, or other yard waste left unmaintained can also violate city code – especially if they block sidewalks or adjacent property lines, or become a fire hazard.

LAGO VISTA POLICE DEPARTMENT—CODE COMPLIANCE

## 04/17/25 Overview

Views: 1,346  
 Reach: 2,696  
 Engagement: 688  
 Likes: 10  
 Comments: 5  
 Reshares: 5  
 Saved: 1  
 Net follows: 0

## THURSDAY WITH CODE ENFORCEMENT

### 6.100 Temporary Uses And Buildings

In Lago Vista, camping is generally not legal outside of designated campgrounds and areas with landowner permission. While there are public lands where boondocking (camping without hookups) might be allowed, it's crucial to check local regulations and obtain any necessary permits before camping.

- **Guests Camping in Yard:** Guests of a single-family household with a valid occupancy certificate may camp in the backyard for up to 14 consecutive days.
- **RV or Camper Use:** With written notice to the Chief of Police, guests may stay in an RV or camper on the property (not on public roads) for up to 14 days within any 90-day period.
- **Written Notice or Disaster Recovery:** With written city approval, a household (not contractors) may live in an RV or camper on-site if their home is damaged by disaster and a repair permit has been issued.

LAGO VISTA POLICE DEPARTMENT—CODE COMPLIANCE

## 04/24/25 Overview

Views: 1,074  
 Reach: 1,578  
 Engagement: 76  
 Likes: 0  
 Comments: 26  
 Reshares: 7  
 Saved: 0  
 Net follows: 00

