

# LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT MARCH 2025



GARY A. BOSHEARS, CHIEF OF POLICE



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## Lago Vista Police Department Data

1. The data provided is for informational use only and March differs from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times in March produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources from March have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



## Introduction

March was a dynamic and productive month for the Police Department, particularly concerning personnel. We welcomed two experienced officers to our team: Aaron Jackson and Crystal Smolen. Both bring prior law enforcement backgrounds and valuable expertise to our department.

Additionally, we completed the promotional process for our vacant patrol sergeant positions. As a result, Officers Sylvia Arnold and Camila Peralta were promoted to the rank of Patrol Sergeant. With these promotions and new hires, the department is now fully staffed.

We also launched PowerEngage, a new program designed to gather feedback from community members through automated text messages following interactions with our department. The system has been well received, and the majority of the feedback thus far has been overwhelmingly positive. Importantly, the constructive feedback we have received has already contributed to procedural improvements, helping us enhance the quality of service we deliver to our community.

This month, we partnered with the public library to host a community engagement event, where Captain Chrane and I had the opportunity to read to children and engage with both kids and parents. We are grateful for the library's collaboration and support in making this event a success.

Finally, this report marks the first edition to include updated metrics from Code Enforcement, as discussed with the City Council. We trust you will find these insights valuable. Code Enforcement had a productive month, showing a strong rate of voluntary compliance and significant improvements observed across several areas.



Gary A. Boshears, Chief of Police  
Lago Vista Police Department



## Department Statistics

### Patrol Division Statistics

Calls for Service	1,561
Increase / Decrease Percent from the Previous Month	19.6 % increase
Average Response Time (ART)	6 minutes 58 seconds
<b>Priority 1 Calls Average Response Times (ART) *</b>	<b>2 minutes 35 seconds</b>
Citations / Warnings	350
Motor Vehicle Accidents	9
On-View / Warrant Arrest	6
Traffic Stops / Vehicle Stops	398
<b>Citizen Positive Satisfaction Score*</b>	<b>92.73 %</b>
<b>Open Records Request Completed*</b>	<b>22</b>
<b># of Permits Processed*</b>	<b>43</b>

\* New items for the end-of-month statistics.

### Calls for Service – Days of the Week

Sunday	188
Monday	260
Tuesday	263
Wednesday	228
Thursday	184
Friday	172
Saturday	266

### Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	3
UCR Offenses Cleared	6

\* Denotes some cases reported in previous months that were closed.

### Citations

Traffic	94
Animal	7
Other	8
Warning	289
Total	398

\*Some traffic stops received more than 1 citation



### Arrest Made

#### **March 2025**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	4	6	<b>5</b>									

**5**

### Animal Control

#### **Animal Calls**

#### **March 2025**

**36**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	<b>36</b>	69	<b>36</b>									

#### **Animal Impounds**

#### **March 2025**

**5**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	1*	10	<b>5</b>									

\*Dogs returned to owners

### Offenses

#### **March 2025**

**37**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	48	32	<b>37</b>									

### Accidents

#### **March 2025**

**9**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	7	4	<b>9</b>									

### Miles Patrolled

#### **March 2025**

**18,888**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	16,064	16,166	<b>18,888</b>									



## Dispatch Division Statistics

Total Calls	62
Total 9-1-1 Calls	62
Total Inbound	0
Total Abandoned	0
Call Transfer to LVPD	62

### 9-1-1 Calls for Service – Days of the Week

Sunday	14
Monday	9
Tuesday	2
Wednesday	7
Thursday	11
Friday	5
Saturday	14

### 9-1-1 Calls by Shift

Day Shift	41
Night Shift	21



## Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	2 years, 6 months	21 years, 2 months
Paul Chrane	Captain	Master	2 years, 5 months	19 years, 3 months
Thomas Franco	Lieutenant	Master	26 years, 2 months	30 years, 2 months
Frank Allocca	Detective Sergeant	Master	14 years, 1 months	23 years, 5 months
David Wilson	Detective Sergeant	Master	9 years, 5 months	22 years, 7 months
Sylvia Arnold	Sergeant	Intermediate	1 year, 9 months	5 years, 6 months
Camila Peralta	Sergeant	Advanced	1 year, 0 months	6 years, 3 months
Roberto Mercado	Sergeant	Advanced	12 years, 4 months	12 years, 4 months
Brandon Carey	Sergeant	Basic	11 years, 9 months	8 years, 7 months
Aaron Jackson	Police Officer	Basic	0 years, 0 months	0 years, 7 months
Crystal Smolen	Police Officer	Intermediate	0 years, 0 months	14 years, 0 months
Davon Lemon	Police Officer	Basic	0 years, 10 months	2 years, 2 months
Mia Hernandez	Police Officer	Basic	3 years, 8 months	3 years, 8 months
David Lowry	Police Officer	Intermediate	0 years, 6 months	5 years, 3 months
John Achilles	Police Officer	Basic	1 year, 2 months	1 year, 2 months
Nikki Campos	Police Officer	Intermediate	2 years, 5 months	2 years, 5 months
Jonothan Perez	Police Officer	Intermediate	2 years, 3 months	2 years, 3 months
Hope Delarosa	Police Officer	Basic	2 years, 3 months	2 years, 3 months
Dorthy Cole	Police Officer	Basic	0 years, 6 months	2 years, 2 months
Amy Villegas	Police Officer	Basic	2 years, 1 months	2 years, 0 months
Christian Acosta	Police Officer	Basic	1 year, 2 months	1 year, 2 months
Sergeant Doyce Smith	School Resource Officer	Master	7 years, 1 months	21 years, 9 months
Pete Cantu	School Resource Officer	Basic	0 years, 6 months	0 years, 6 months
Nick Noack	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Rabett Metz	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Kevin Penner	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Michel'le Smith	Dispatcher	Basic	1 year, 3 months	1 year, 3 months
Juan Celedon	Dispatcher	Basic	2 years, 3 months	2 years, 3 months
Kara Smith	Dispatcher	Advanced	4 years, 11 months	4 years, 11 months
Gwen Mathews	Dispatcher	Intermediate	2 years, 0 months	2 years, 0 months
Kerry Semon	Dispatcher	Intermediate	0 years, 7 months	2 years, 4 months
Crystal Street	Executive Assistant	Advanced	6 years, 9 months	24 years, 5 months
Rey Salinas	Code Enforcement		1 year, 4 months	1 year, 4 months
Chris Allen	Code Enforcement		1 year, 1 months	1 year, 1 months

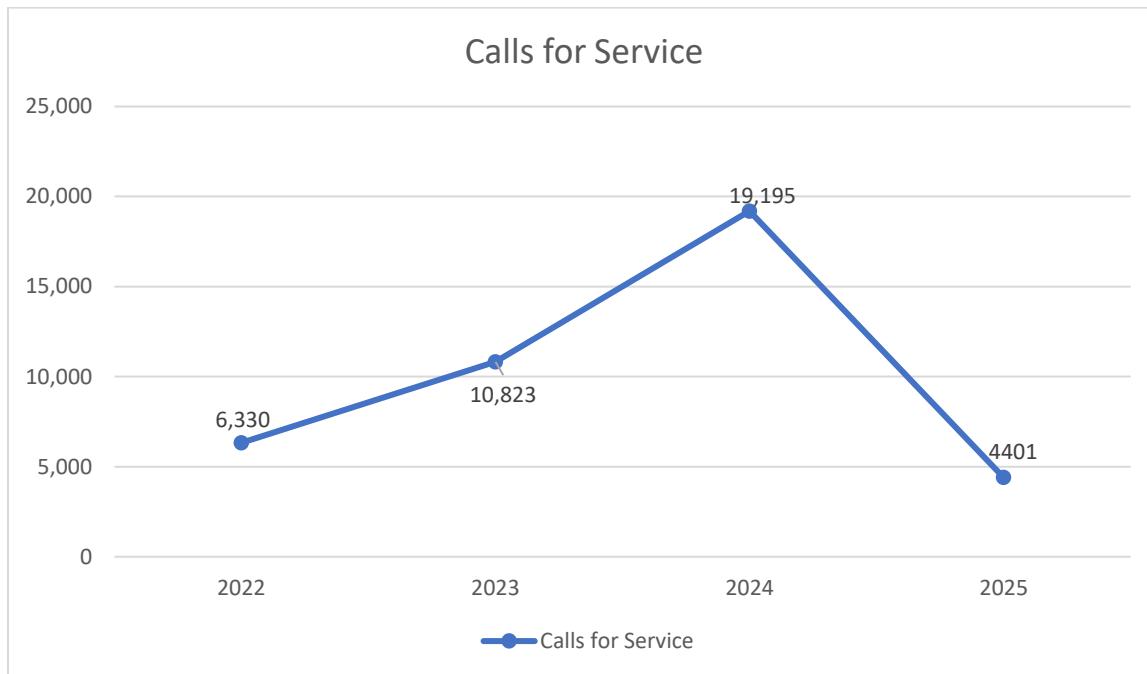
**Total Peace Office / Dispatcher Experience of Department: 252 years, 6 months**

**Total Service Time to City: 122 years, 3 months**

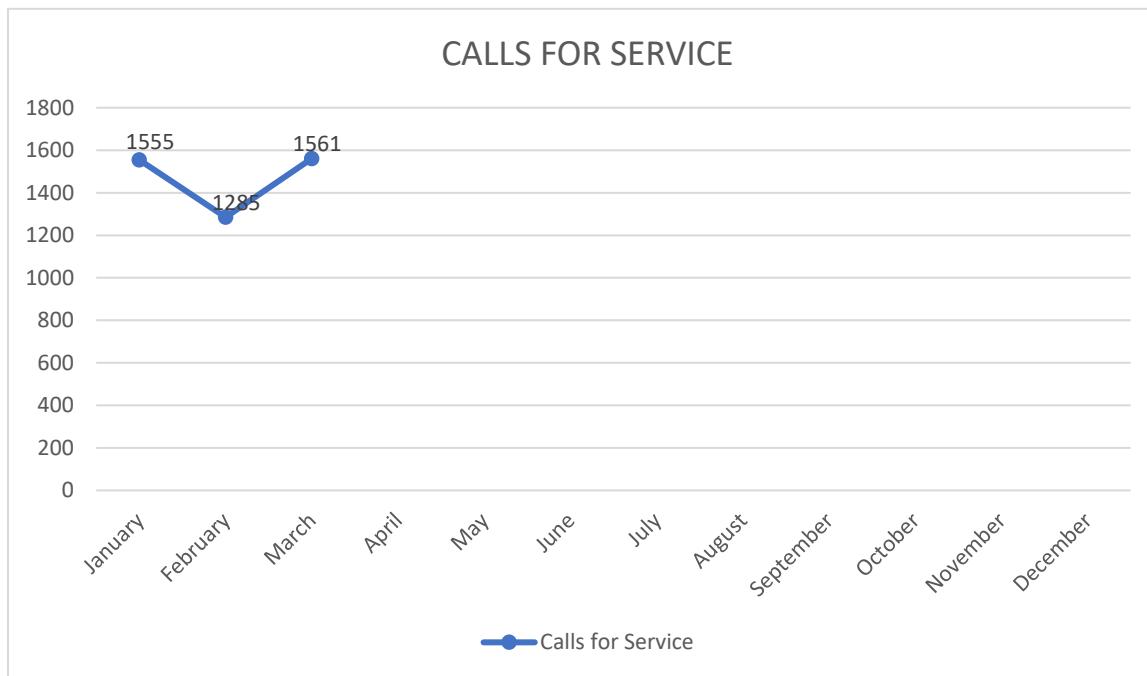


## City of Lago Vista Police Department Statistics

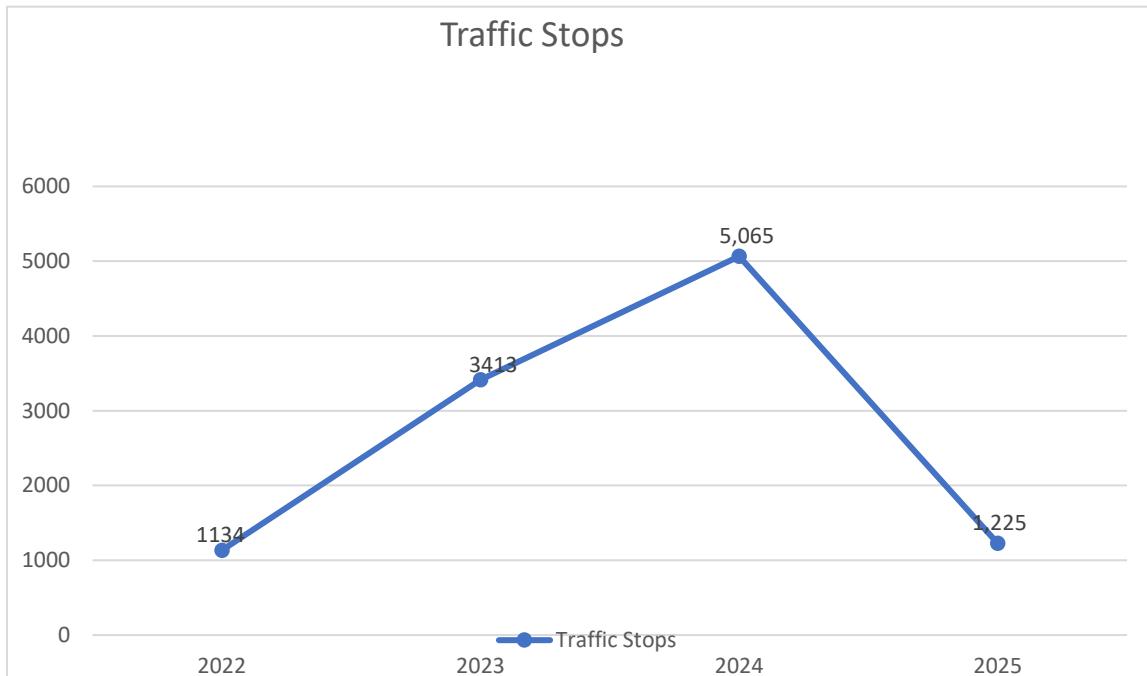
### Calls for Service – Historical and Year-to-Date



### Calls for Service – 2025 by Month



## Traffic Stops - Historical & Year-To-Date



## Traffic – 2025 by Month



## MARCH 2025 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abandoned Vehicle	3
Abduction	0
Abuse	0
Active Shooter	0
Administrative Documentation	3
Aggravated Assault	0
Aircraft Emergency	0
Alarm – Business	0
Alarm – Panic	12
Alarm – Hold Up	0
Alarm – Residence	8
Alarm – Silent	1
Assault	1
Assault – General	1
Assault – Sexual	0
Assault – Simple	0
Assist Citizen	65
Assist City	24
Assist EMS	45
Assist FD	15
Assist Other Law Agency	10
Attempt Suicide	1
Bomb Found	0
Bomb Threat	0
Burglary	0
Civil Complaint	4
Close Patrol	118
Community Policing	4
Damage / Vandalism / Mischief	7
Debit Card Abuse	0
Deceased Person – Hospice	0
Deceased Person	1
Disturbance	7
Domestic Disturbance	11
Driving while Intoxicated	1
Drowning	0
Drugs	0
Explosion	0
Fingerprints	1
Flag Down	0
Found Person	0
Found Property	7



Foot Pursuit	0
Fraud	7
Gunshot	1
Harassment	9
Indecency	0
Man Gun	0
Mental Disorder	2
Missing Person/Juvenile	2
Noise Disturbance / Music	16
Officer Needing Assistance	0
Public Intoxication (PI)	1
Public Service	2
Reckless Driver	18
Repo	0
Robbery	0
Security Check	308
School Resource (SRO) Assignment	23
Shots Fired	0
Shots Heard	1
Stabbing	0
Supplemental	16
Suspicious Circumstances	10
Suspicious Person	18
Suspicious Vehicle	14
TEST Calls - Dispatch	1
Terroristic Threats	0
Theft	1
Traffic Accident	9
Traffic Complaint	6
Traffic Hazard	19
Trespassing	2
Unknown Problem	0
Vacation Check	148
Vehicle Stop	369
W911	0
Warrant Service	0
Warrant Arrest	1
Weapons	1
Welfare Check	16
911 Follow up	13
<b>TOTAL</b>	<b>1384</b>

# LAGO VISTA POLICE DEPARTMENT ANIMAL ANIMAL CONTROL MARCH 2025



## Top Animal Violations MARCH 2025

- Loose Dogs
- General Complaints
- Wildlife

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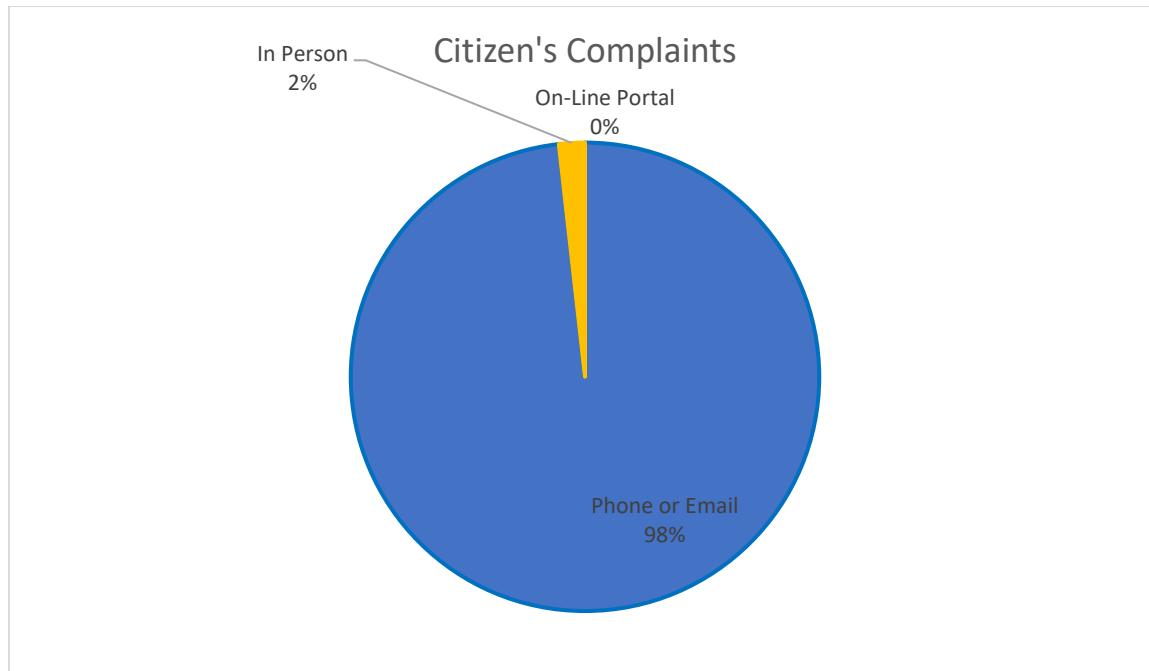
## Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

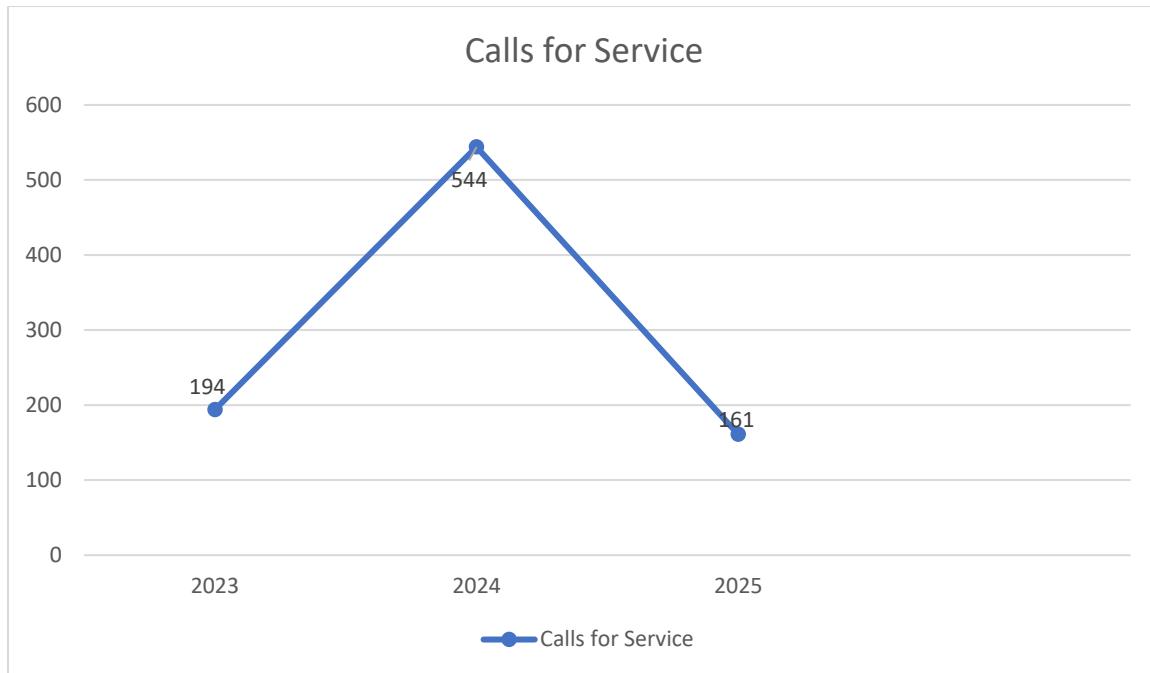
## Animal Control Statistics

- Responded to **56** new cases.
- Impounds: 5
  - Humane Society: 0
  - Owner: 3
  - Foster: 0
  - Still at PD: 1
  - Adopted: 1
- Citations issued: 7

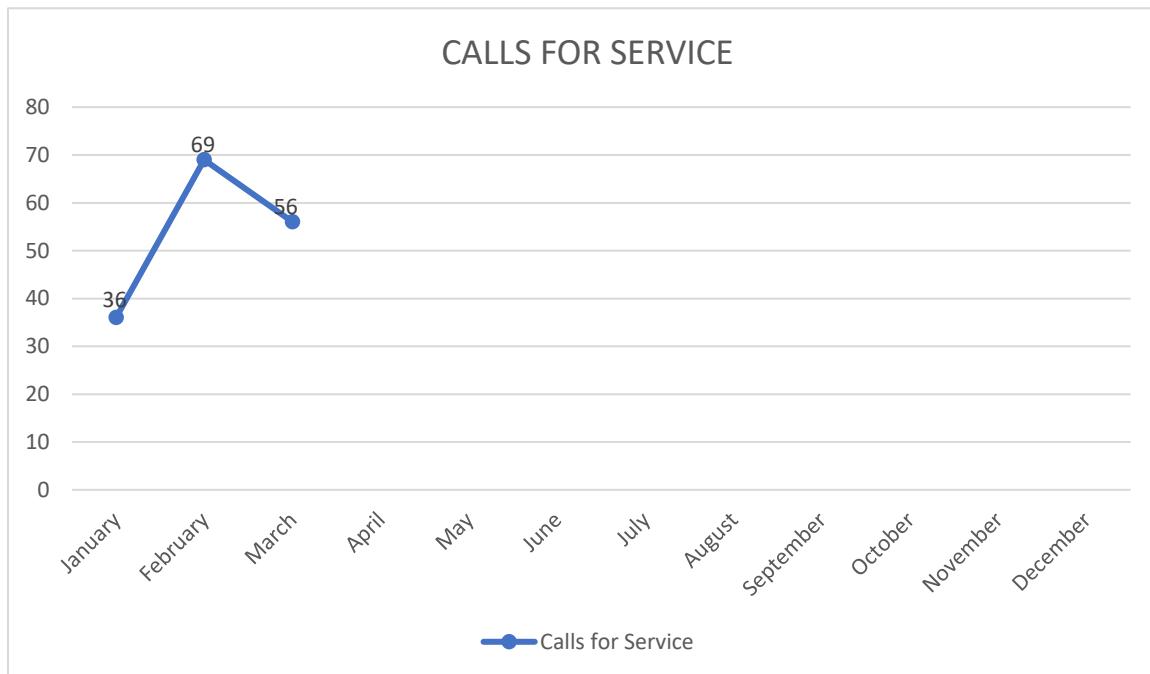
### Animal Control Statistics – Citizen Complaints



## Calls for Service – Historical and Year-to-Date



## Calls for Service – 2025 by Month



## MARCH TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Animal Cruelty	0
VCO – Animal Bite	6
VCO – Animal General	12
VCO – Animal Noise	5
VCO – Animal Registration	0
VCO – Animal At large	25
VCO – Animal Rabies	0
VCO – Animal Wildlife	8
<b>Total Incidents for this Report</b>	<b>56</b>



# LAGO VISTA POLICE DEPARTMENT

## CODE COMPLIANCE MONTHLY REPORT

### MARCH 2025



#### Top Code Violations March 2025

- Property Maintenance
- Bandit Signs
- Parking

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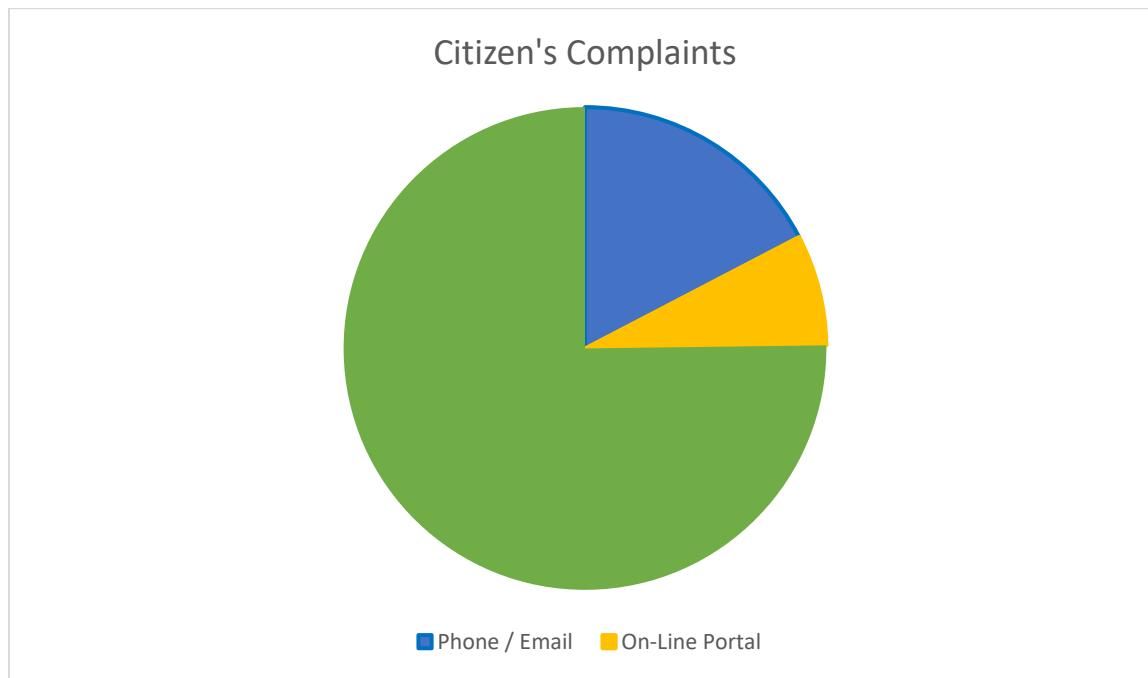
## Summary

**Code Compliance** is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential code violations, initiate fair and unbiased enforcement actions to correct those violations, and educate property owners on maintaining code compliance.

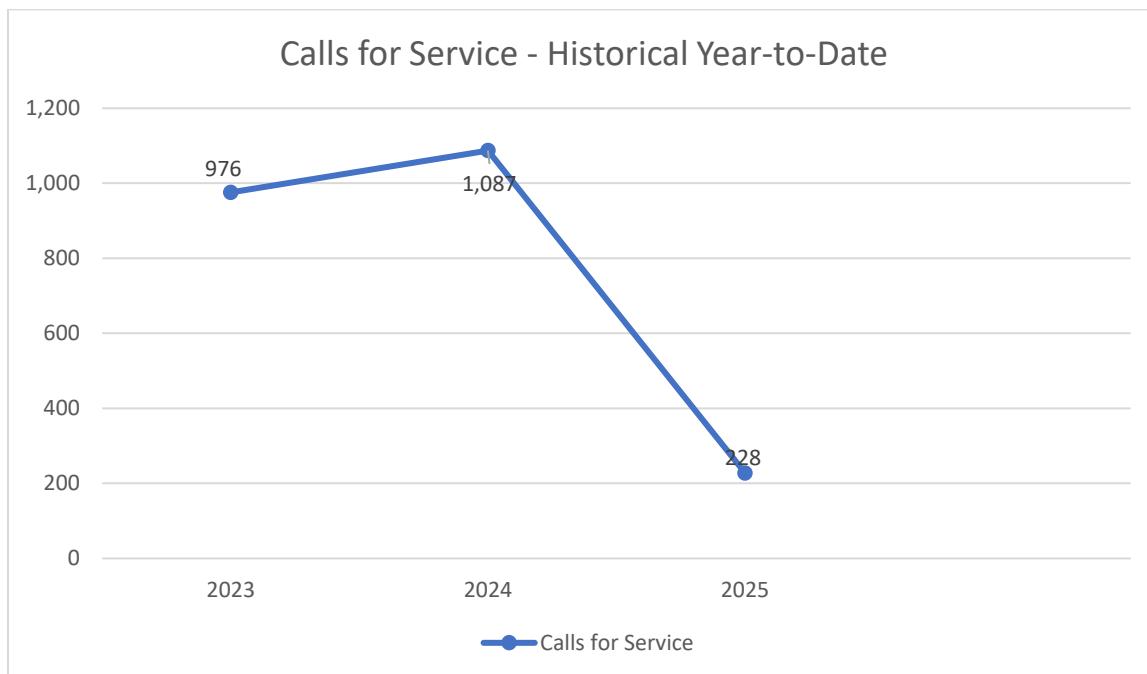
## Code Compliance Statistics

- Responded to **121** new cases.  
Closed cases: 116
- Responded to **30** Citizen Complaints
- Initiated **91** proactive cases.
- Numbers of Warning Letters: **7**
- Citations issued: **2**

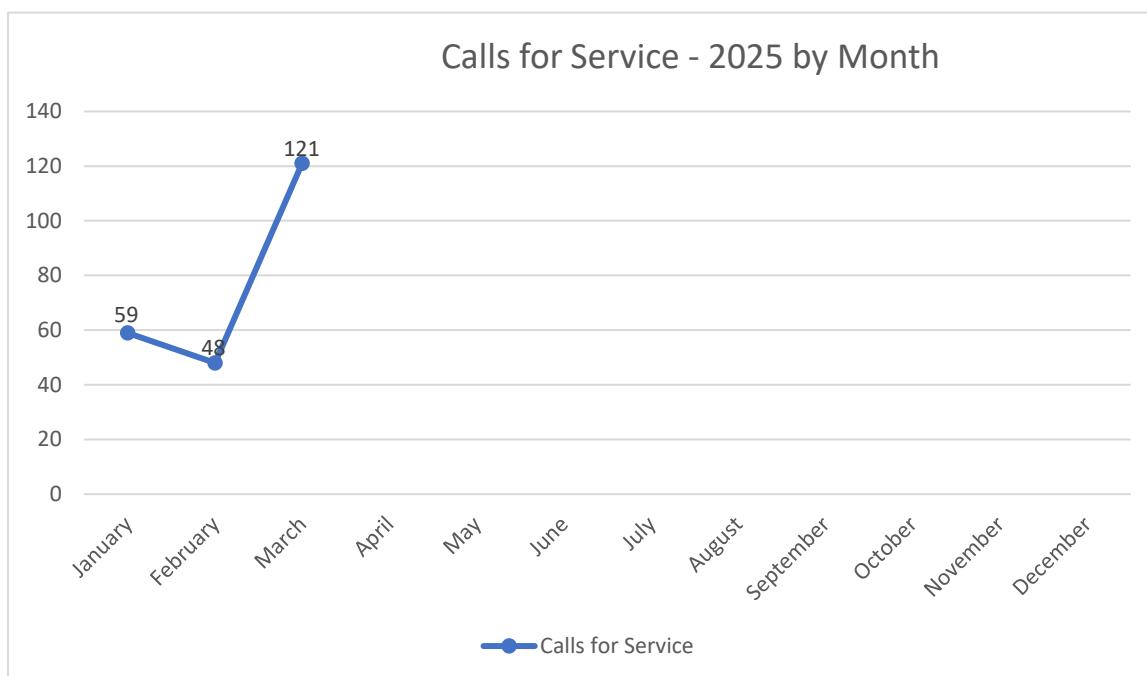
### Code Compliance Statistics – Citizen Complaints



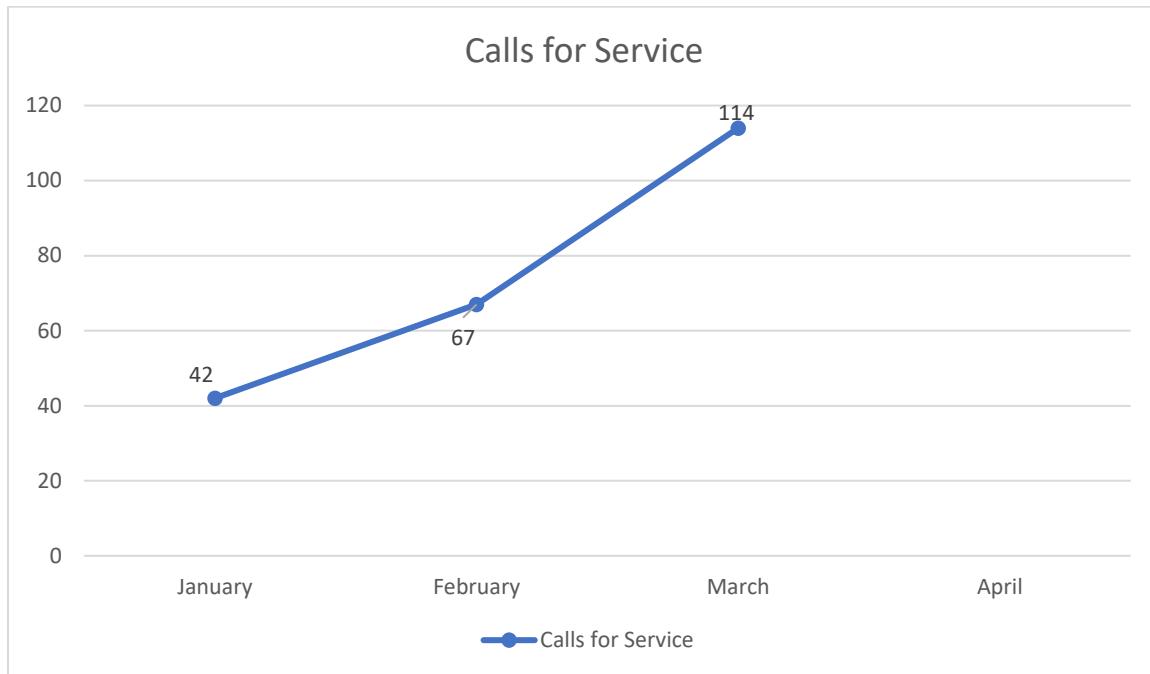
## Calls for Service – Historical and Year-to-Date



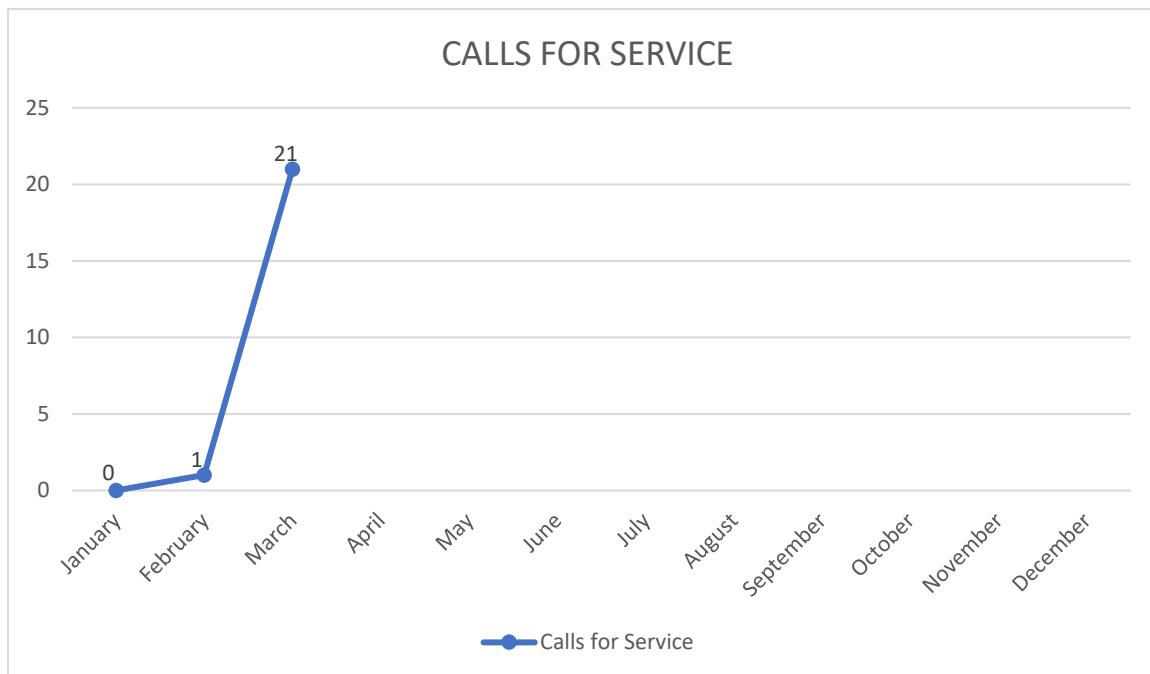
## Calls for Service – 2025 by Month



## Calls for Service – Compliance Rate



## Calls for Service – Verbal / Written Warnings



## MARCH 2025 – TYPES OF VIOLATIONS

Call Type	Number of Violations
VCO – Boat/RV – Chapter 14. Section 6.65 B1	0
VCO – Camping – Chapter 14. Section 6.100	1 New Cases: 1 Closed: 1 Citation: Compliance: 1:
VCO – Construction Hours – Chapter 3. Section 3.115(a)	2 New Cases: 2 Closed: 2 Warning: 2
VCO – Construction Equipment – Chapter 3. Section 3.118	5 New Cases: 0 Closed: 5 Compliance: 4 Warning: 1
VCO – Construction Equipment – Chapter 6. Section 6.102(e)	1 New Cases: 1 Closed: 1 Red Tag: 1
VCO – Construction Materials – Chapter 3. Section 3.106(d)	4 New Cases: 3 Closed: 4 Compliance: 3 Warning:
VCO – Construction No Permit – Chapter 3. Section 3.110(a)(1)	2 New Cases: 0 Closed: 1 Unfounded Warning: 1
VCO – Dark Sky – Chapter 1. Section 1.605	0
VCO – Fireworks – Fire Code 5601.1.3 – 3.106	1 New Cases: 0 Active: 0 Closed: 1 Unfounded
VCO – Illegal Burning – Chapter 5. Section 5.108	4 New Cases: 4 Active: 0 Closed: 4 Compliance: 1



	<i>Warning: 1 Unfounded 2</i>
VCO – Illegal Dumping – Chapter 6. Article 6.100, Section 6.102(a)	<b>5</b> <i>New Cases: 5 Active: 3 Closed: 2 Warning: 1 Unfounded: 1</i>
VCO – VCO Noise Pollution – Chapter 6. Article 6.300 Section 6.302(a)	<b>3</b> <i>New Cases: 3 Active: 0 Closed: 3 Compliance: 2 Unable to Locate: 1</i>
VCO – Parking – Chapter 14. Section 6.70	<b>14</b> <i>New Cases: 14 Active: 1 Closed: 13 Compliance: 4 Red Tag: 3 Warning: 6</i>
VCO – Peddlers – Chapter 4. Section 4.302	<b>1</b> <i>New Cases: 1 Active: 0 Closed: 1 Unable to locate: 1</i>
VCO – Property Maintenance – Chapter 15. Section 6.85	<b>1</b> <i>New Cases: 1 Active: 0 Red Tag: 1</i>
VCO – Property Maintenance – Chapter 14. Section 6.70	<b>2</b> <i>New Cases: 2 Active: 0 Closed: 2 Warning: 2</i>
VCO – Property Maintenance – Chapter 6. Article 6.100, Section 6.102(a)	<b>23</b> <i>New Cases: 23 Active: 0 Closed: 23 Compliance: 13 Referral to Court: 0 Warning: 10</i>



VCO – Property Maintenance – Chapter 6. Section 6.211(b)	<b>2</b> New Cases: 2 Active: 0 Closed: 2 Warning: 2
VCO – Property Maintenance – Chapter 14. Section 6.65(b)(1) – Vehicles	<b>2</b> New Cases: 2 Active: 0 Warning: 2
VCO – Property Maintenance – Chapter 6. Article 6.200, Section 6.205	<b>2</b> New Cases: 1 Active: 0 Closed: 2 Warning: 2
VCO – Property Maintenance – Chapter 8. Article 8.8, Section 8.810	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Warning: 1
VCO – Property Maintenance – Trash	<b>1</b> New Cases: 0 Active: 0 Closed: 0 Citation: 0 Compliance: 0 Referral to Court: 0 Warning: 0
VCO – Property Maintenance – Chapter 6. Article 6.200 Section 6.205	<b>1</b> New Cases: 1 Active: 0 Closed: 1 Warning: 1
VCO – Signs – Chapter 6, Section 5.114	<b>24</b> New Cases: 24 Active: 0 Closed: 24 Compliance: 4 Warning: 21
VCO – Vehicles	<b>0</b>



## MARCH TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

VCO – Boat / RV	0
VCO – Camping*	1
VCO – Construction Hours	2
VCO – Construction Equipment	6
VCO – Construction Material	4
VCO – Construction No Permit	1
VCO – Dark Sky	0
VCO – Fireworks	1
VCO City – General	1
VCO City – Illegal Burning	4
VCO City – Illegal Dumping	5
VCO City – VCO Noise Pollution	3
VCO City – VCO Parking	14
VCO City – VCO Peddlers	1
VCO City – VCO Property Maintenance	53
VCO City – VCO Signs	24
VCO City – Vehicles	0
<b>Total Incidents for this Report</b>	<b>121</b>

## MARCH – PUBLIC EDUCATION INITIATIVES



**DID YOU KNOW**

**DID YOU KNOW THURSDAY?**

Every home is required to have solid waste containers that are both secure from pets and concealed from public view!

- Keep it Secure: Ensure your waste containers are inaccessible to dogs and other animals.
- Hide the Bins: When not in use, store containers out of sight from streets and neighbors.
- Timely Pickup: Containers should only be visible on waste pickup days and must be returned to storage within 12 hours after collection!

LAGO VISTA POLICE DEPARTMENT – CODE COMPLIANCE

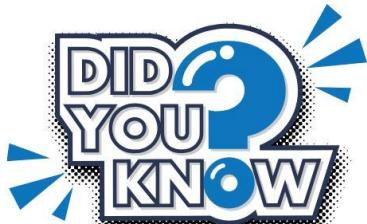
**Section 6.102: General Regulations on Solid Waste Containers**



**Overview**

Views: 2,155  
 Reach: 2,398  
 Engagement: 580  
 Likes: 28  
 Comments: 7  
 Reshares: 6  
 Saved: 3  
 Net follows: 0





## Thursday with Code Enforcement

[Sec 3.117 Private Driveway Or Parking Apron](#)



An abandoned vehicle is defined as an inoperable vehicle, over five years old, and has been left unattended on public or private property for more than 48 hours.

### **Abandoned Vehicle:**

An abandoned vehicle is defined as an inoperable vehicle that is over five years old and has been left unattended on private property for more than 48 hours

### **Junked Vehicle:**

A junked vehicle is defined as an inoperable vehicle that:

- Has an expired license plate or inspection certificate, or
- Is wrecked, dismantled, or discarded.
- It also includes any vehicle that has been inoperable for more than 30 days or has been inoperable for 72 consecutive hours on private property

**LAGO VISTA POLICE DEPARTMENT—CODE COMPLIANCE**

## Overview

Views: 3,750

Reach: 2,464

Engagement: 482

Likes: 38

Comments: 26

Reshares: 12

Saved: 1

Net follows: 1

