

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT OCTOBER 2024



GARY A. BOSHEARS, CHIEF OF POLICE



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Lago Vista Police Department Data

1. The data provided is for informational use only and OCTOBER differs from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times in OCTOBER produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources OCTOBER have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



Introduction

October marked a significant milestone for the Police Department as we fully transitioned to the new radio system that was approved for purchase late last year. Communications quality on the new system is significantly improved. We also now have the ability to interoperate with surrounding agencies that we had no interoperability with before, including, but not limited to, the Travis County Sheriff's Office, Travis County ESD 1, Jonestown Police Department, Cedar Park Police Department, and other area agencies.

We were thrilled to partner with our community this month for a National Night Out block party in the City Hall parking lot! The event was well attended and received by the members of the public who attended. We look forward to continuing this event and other opportunities to engage with our community in the future.

The department was also thrilled to welcome three new members to our team during this month. Officer David Lowry joins us from the Commanche Police Department, where he has over four years of experience, most recently working in their criminal investigations division. Officer Dorothy Cole also joins us with over two years of experience as a patrol officer with the Commanche Police Department. Finally, Officer Pedro "Pete" Cantu has joined us as a School Resource Officer (SRO) assigned to the Lago Vista Middle School. Officer Cantu has previous SRO experience from other departments, including the Killeen ISD Police Department.

This month also marked Sergeant Jerome Brooks's retirement from our department. Sergeant Brooks had a significant career in law enforcement, with over 38 years, including over 10 in service to the citizens of Lago Vista. We are grateful for his service and wish him well in his retirement.

Also, during this month, we began implementing a new software platform, PowerEngage. Once fully implemented, among other capabilities, the platform will connect with our Computer Aided Dispatch system to send automated citizen satisfaction surveys after a citizen contacts the department for assistance. We are excited about the possibilities this system offers.

Finally, Chief Boshears attended the International Association of Chiefs of Police Conference. Chief Boshears is a member of the IACP's Smaller Department Section and Community Policing Committee and participated in engaging meetings with these groups during the conference, attending educational workshops and networking with other law enforcement executives and vendors



Gary A. Boshears, Chief of Police

Lago Vista Police Department



Department Statistics

Patrol Division Statistics

Calls for Service	1657
Increase / Decrease Percent from the previous month	13.03 % decrease
Average Response Time	7 minutes 33 seconds
Citations / Warnings	366
Motor Vehicle Accidents	12
On-View / Warrant Arrest	10
Traffic Stops / Vehicle Stops	410

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

Sunday	190
Monday	217
Tuesday	264
Wednesday	275
Thursday	270
Friday	223
Saturday	21

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	16
UCR Offenses Cleared	2

* Denotes some cases reported in previous months that were closed.

Citations

Traffic	127
Animal	2
Other	3
Warning	262
Total	395

*Some traffic stops received more than 1 citation



Arrest Made

October 2024

10

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	11	7	8	20	11	6	6	6	4	10		

Animal Control

Animal Calls

October 2024

61

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	13	28	42	43	49	29	50	37	63	61		

Animal Impounds

October 2024

3*

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	2	*2	2	3	8	10	6	*2	6	3*		

*Dogs returned to owners

Offenses

October 2024

60

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	30	22	22	28	35	64	64	52	56	60		

Accidents

October 2024

12

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	5	9	14	12	14	9	12	15	9	12		

Miles Patrolled

October 2024

22,770

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	18,955	24,143	18,303	26,214	21,702	35,418	28,452	25,599	39,691	22,770		



Dispatch Division Statistics

Total Calls	17
Total 9-1-1 Calls	17
Total Inbound	17
Total Abandoned	0
Call Transfer to LVPD	17

9-1-1 Calls for Service – Days of the Week

Sunday	2
Monday	1
Tuesday	5
Wednesday	2
Thursday	3
Friday	2
Saturday	2

9-1-1 Calls by Shift

Day Shift	1
Night Shift	16



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	2 years, 1 month	20 years, 9 months
Paul Chrane	Captain	Master	1 year, 10 months	18 years, 10 months
Thomas Franco	Lieutenant	Master	25 years, 9 months	29 years, 9 months
Frank Allocca	Detective Sergeant	Master	13 years, 8 months	23 years, 0 months
David Wilson	Detective Sergeant	Master	9 years, 0 months	22 years, 2 months
VACANT	Sergeant	VACANT	VACANT	VACANT
VACANT	Sergeant	VACANT	VACANT	VACANT
Roberto Mercado	Sergeant	Advanced	11 years, 11 months	11 years, 11 months
Brandon Carey	Sergeant	Basic	11 years, 4 months	8 years, 2 months
Sylvia Arnold	Police Officer	Intermediate	1 year, 4 months	5 years, 1 months
Camila Peralta	Police Officer	Basic	0 years, 7 months	5 years, 10 months
Davon Lemon	Police Officer	Basic	0 years, 5 months	1 years, 9 months
Mia Hernandez	Police Officer	Basic	3 years, 3 months	3 years, 3 months
David Lowry	Police Officer	Intermediate	0 years, 1 month	4 years, 10 months
John Achilles	Police Officer	Basic	0 years, 9 months	0 years, 9 months
Nikki Campos	Police Officer	Basic	2 year, 0 months	2 years, 0 months
Jonothan Perez	Police Officer	Basic	1 year, 10 months	1 year, 10 months
Hope Delarosa	Police Officer	Basic	1 year, 10 months	1 year, 10 months
Dorthy Cole	Police Officer	Basic	0 years, 1 month	1 year, 9 months
Amy Villegas	Police Officer	Basic	1 year, 8 months	1 year, 7 months
Christian Acosta	Police Officer	Basic	0 years, 9 months	0 years, 9 months
Sergeant Doyce Smith	School Resource Officer	Master	6 years, 8 months	21 years, 4 months
Pete Cantu	School Resource Officer	Basic	0 years, 1 month	0 years, 1 months
VACANT	Dispatch Supervisor	VACANT	VACANT	VACANT
VACANT	Dispatcher	VACANT	VACANT	VACANT
VACANT	Dispatcher	VACANT	VACANT	VACANT
Michel'e Smith	Dispatcher	Basic	0 years, 10 months	0 years, 10 months
Juan Celedon	Dispatcher	Basic	1 year, 10 months	1 year, 10 months
Kara Smith	Dispatcher	Intermediate	4 years, 6 months	4 years, 6 months
Gwen Mathews	Dispatcher	Basic	1 year, 7 months	1 year, 7 months
Kerry Semon	Dispatcher	Basic	0 years, 2 months	1 year 11 months
Crystal Street	Executive Assistant	Advanced	6 years, 4 months	24 years, 0 months
Rey Salinas	Code Enforcement		0 years, 11 months	0 years, 11 months
Chris Allen	Code Enforcement		0 years, 8 months	0 years, 8 months

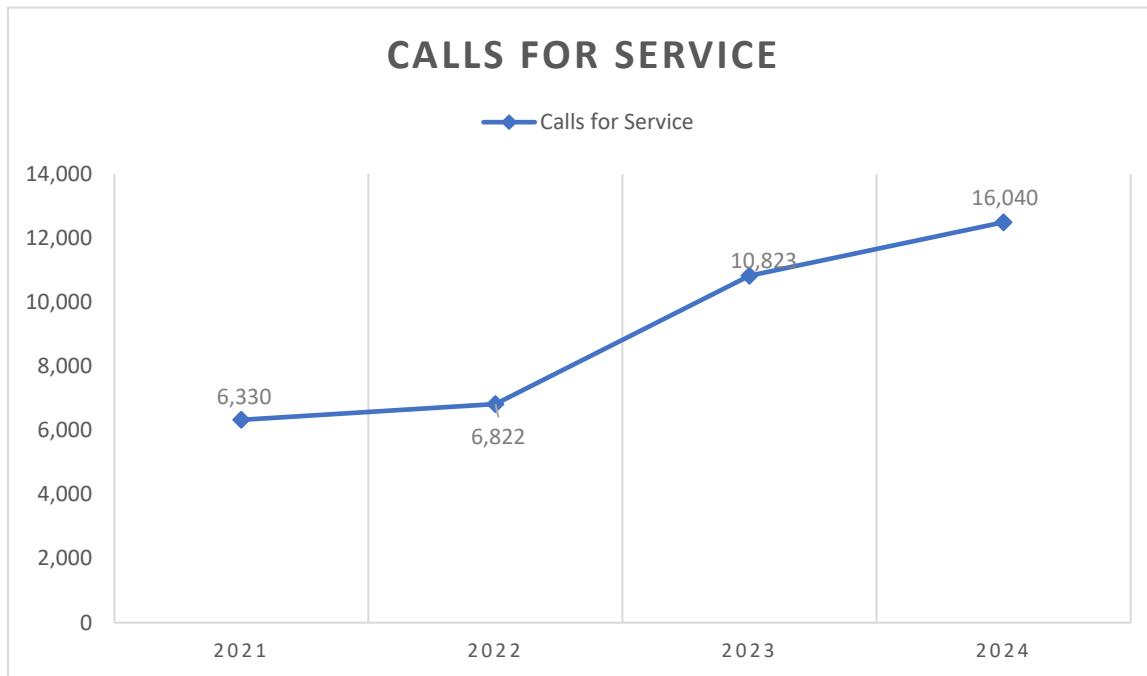
Total Peace Office / Dispatcher Experience of Department: 223 years, 6 months

Total Service Time to City: 113 years, 9 months

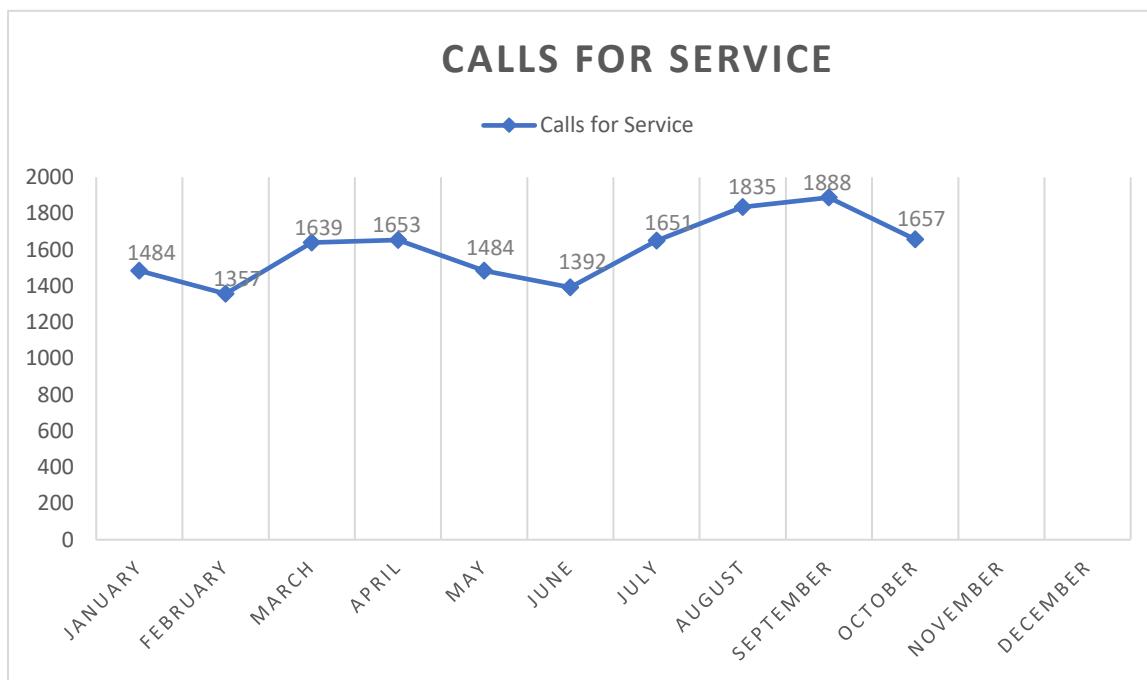


City of Lago Vista Police Department Statistics

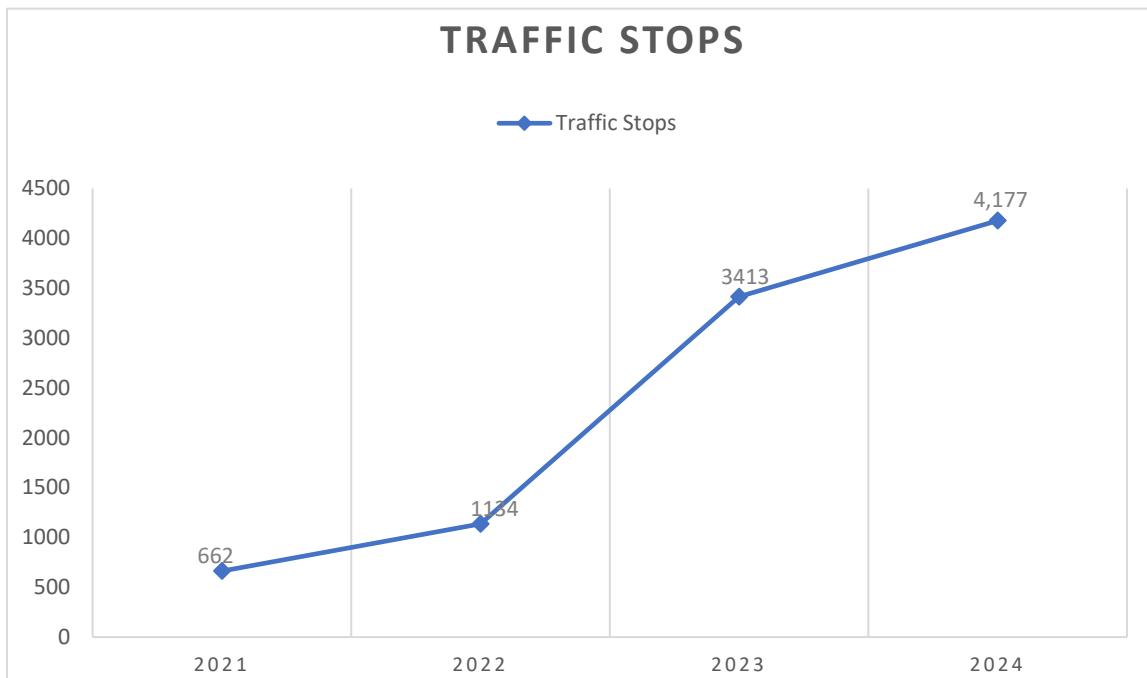
Calls for Service – Historical and Year-to-Date



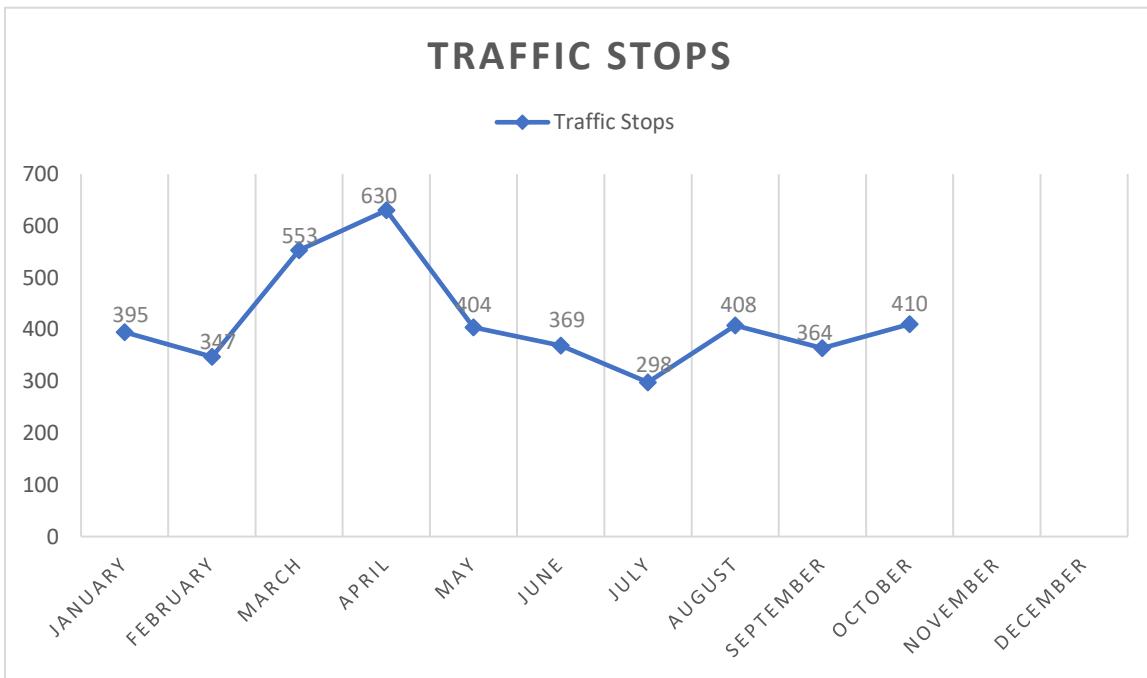
Calls for Service – 2024 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2024 by Month



OCTOBER 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abandoned Vehicle	6
Abduction	0
Abuse	1
Active Shooter	0
Administrative Documentation	10
Aggravated Assault	0
Aircraft Emergency	0
Alarm – Business	8
Alarm – Panic	0
Alarm – Hold Up	1
Alarm – Residence	9
Alarm – Silent	1
Assault	3
Assault – General	1
Assault – Sexual	2
Assault – Simple	1
Assist Citizen	77
Assist City	19
Assist EMS	41
Assist FD	4
Assist Other Law Agency	7
Attempt Suicide	0
Bomb Found	0
Bomb Threat	0
Burglary	0
Civil Complaint	5
Close Patrol	124
Community Policing	1
Damage / Vandalism / Mischief	11
Debit Card Abuse	1
Deceased Person – Hospice	0
Deceased Person	1
Disturbance	3
Domestic Disturbance	4
Drowning	0
Explosion	0
Fingerprints	0
Drugs	2
Flag Down	0



Found Person	0
Found Property	6
Foot Pursuit	0
Fraud	6
Gunshot	0
Harassment	10
Indecency	0
Man Gun	0
Mental Disorder	1
Missing Person/Juvenile	1
Officer Needing Assistance	0
Public Intoxication (PI)	0
Public Service	0
Reckless Driver	10
Robbery	0
Security Check	374
Shots Fired	0
Shots Heard	1
Stabbing	0
Supplemental	34
Suspicious Person	12
Suspicious Vehicle	8
TEST Calls - Dispatch	1
Theft	12
Traffic Accident	12
Traffic Complaint	0
Traffic Hazard	10
Trespassing	4
Unknown Problem	1
Vacation Check	228
Vehicle Stop	410
W911	8
Warrant Service	0
Warrant Arrest	0
Weapons	1
Welfare Check	25
911 Follow up	7
TOTAL	1527



LAGO VISTA POLICE DEPARTMENT ANIMAL ANIMAL CONTROL OCTOBER 2024



Top Animal Violations October 2024

- General Animal Control
- Loose Dogs
- Animal Noise

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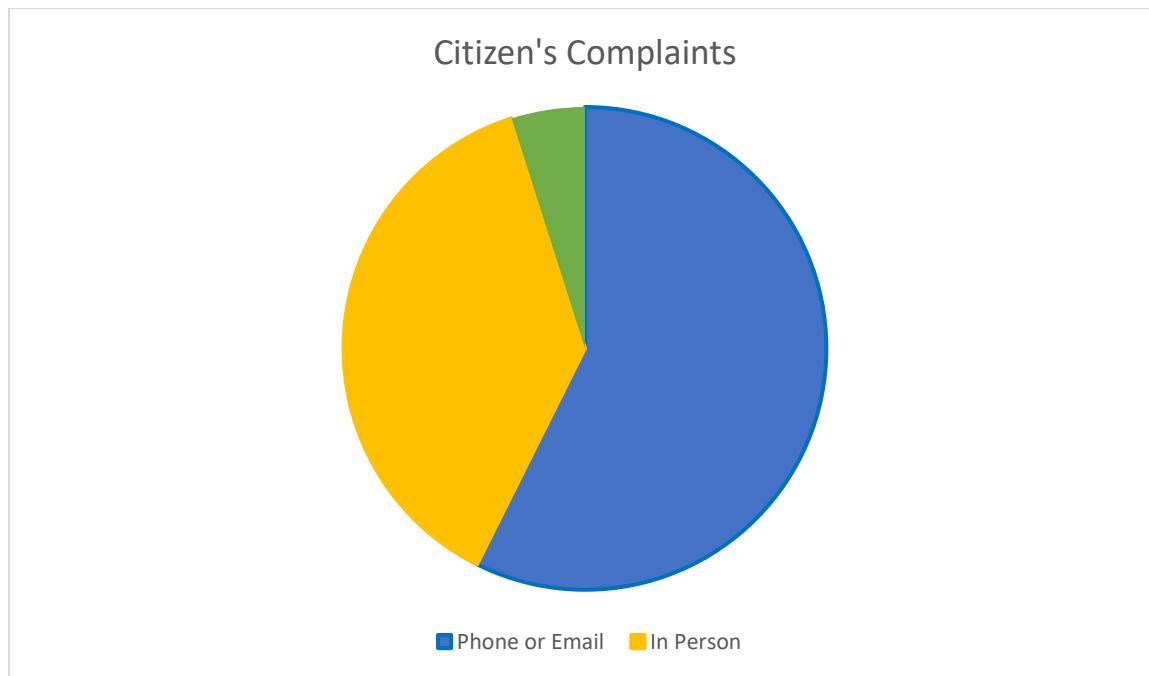
Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

Animal Control Statistics

- Responded to **61** new cases.
- Impounds: 3
 - Humane Society: 0
 - Owner: 3
 - Foster: 0
 - Still at PD: 0
- Citations issued: 2

Animal Control Statistics – Citizen Complaints



OCTOBER TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Animal Cruelty	0
VCO – Animal Bite	0
VCO – Animal General	27
VCO – Animal Noise	12
VCO – Animal Registration	0
VCO – Animal At large	19
VCO – Animal Rabies	0
VCO – Animal Wildlife	3
Total Incidents for this Report	61



LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT OCTOBER 2024



Top Code Violations

October 2024

- VCO General Complaints
- Construction Hours
- VCO Parking

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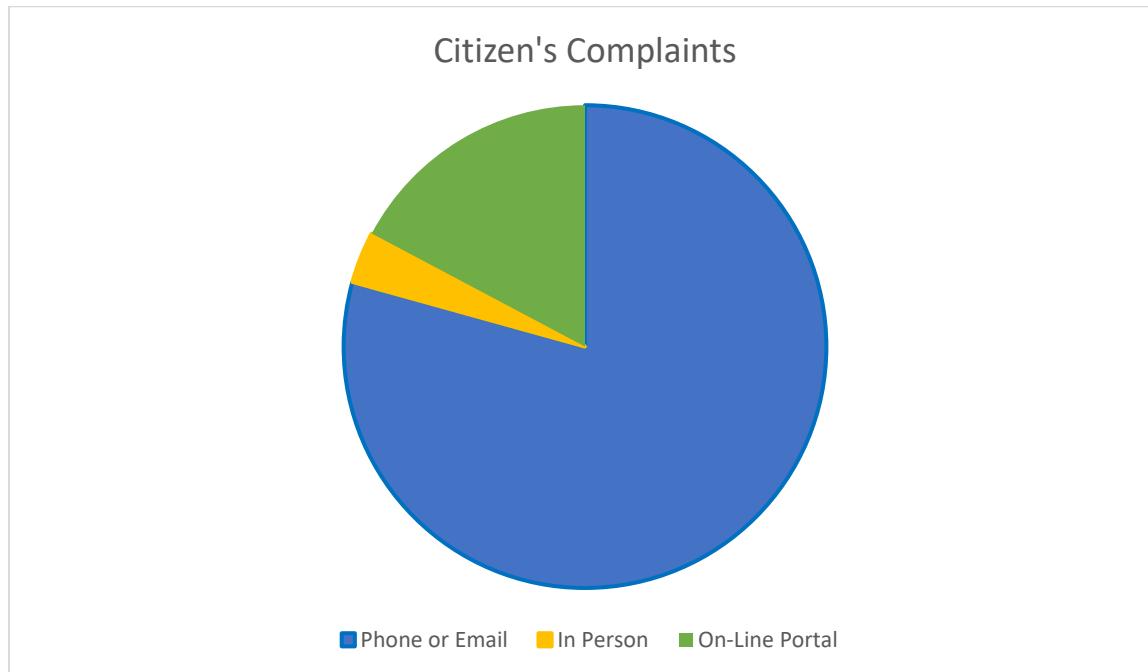
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential code violations, initiate fair and unbiased enforcement actions to correct those violations, and educate property owners on maintaining code compliance.

Code Enforcement Statistics

- Responded to **69** new cases.
Closed cases: 67
- Initiated **25** proactive cases.
- Citations issued: 3

Code Enforcement Statistics – Citizen Complaints



OCTOBER 2024 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Boat/RV Violation	1 <i>Active: 0 Closed: 1</i>
Land Violations	5 <i>Active: 3 Closed: 2 voluntary compliance</i>
Construction – After-hours	5 <i>Active: 0 Closed: 4 voluntary compliance: 1</i>
Other Miscellaneous Violations	15 <i>Active: 0 Red Tag: 3 Closed: 5 voluntary compliance: 7</i>
Sign Violations	30 <i>Active: 0 Closed: 30</i>
Fence Violation	2 <i>Active: 0 Closed: 2</i>



OCTOBER TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

VCO – Boat / RV	1
VCO – Construction Equipment	0
VCO – Construction Material	3
VCO – Construction Hours	3
VCO – Dark Sky	5
VCO – Fireworks	0
VCO City – General *will be adding more call types to elaborate the call types in the future*	52
VCO City – Illegal Burning	1
VCO City – Illegal Dumping	0
VCO City – VCO Parking	6
VCO City – VCO Peddlers	1
VCO City – VCO Vehicle	0
Total Incidents for this Report	69

