

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT NOVEMBER 2024



GARY A. BOSHEARS, CHIEF OF POLICE

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Lago Vista Police Department Data

1. The data provided is for informational use only and November differs from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times in November produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources November have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



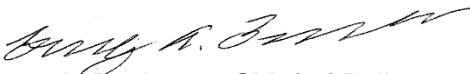
Introduction

November was a wonderful and productive month for the Police Department! At the beginning of the month, our second School Resource Officer, Officer Pedro "Pete" Cantu, began his assignment at Lago Vista Middle School. He immediately built relationships and positively impacted the school's staff and students.

All officers in our department completed their annual firearm qualifications, qualifying with all of their issued weapon systems with an increased qualification standard from previous years. Over the next year, we plan to increase our training standards in this area and have developed a plan for doing so.

All of our patrol team attended training on the Law Enforcement Advanced DUI/DWI Reporting System (LEADRS). This free system greatly improves the efficiency of completing reports on DUI / DWI cases, reducing what is often a three-to-four-hour report to less than one hour. It will be a significant benefit for our patrol operations. Two members of our department also attended a conference on evidence management best practices, and other members of our department took advantage of various training opportunities.

This month, we had three new dispatchers begin with our department: Nick Noack, Rae Metz, and Kevin Penner. This brings this division to full staff. They are all learning quickly and are excited to be a part of our team!


Gary A. Boshears, Chief of Police
Lago Vista Police Department

Department Statistics



Patrol Division Statistics

Calls for Service	1534
Increase / Decrease Percent from the previous month	7.42 % decrease
Average Response Time	6 minutes 20 seconds
Citations / Warnings	389
Motor Vehicle Accidents	16
On-View / Warrant Arrest	7
Traffic Stops / Vehicle Stops	399

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

Sunday	167
Monday	225
Tuesday	204
Wednesday	233
Thursday	195
Friday	256
Saturday	253

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	9
UCR Offenses Cleared	0

* *Denotes some cases reported in previous months that were closed.

Citations

Traffic	103
Animal	2
Other	6
Warning	278
Total	389

**Some traffic stops received more than 1 citation*



Arrest Made

November 2024

7

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	11	7	8	20	11	6	6	6	4	10	7	

Animal Control

Animal Calls

November 2024

57

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	13	28	42	43	49	29	50	37	63	61	57	

Animal Impounds

November 2024

5*

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	2	*2	2	3	8	10	6	*2	6	3*	5*	

*Dogs returned to owners

Offenses

November 2024

60

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	30	22	22	28	35	64	64	52	56	60		

Accidents

November 2024

12

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	5	9	14	12	14	9	12	15	9	12		

Miles Patrolled

November 2024

35,751

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	18,955	24,143	18,303	26,214	21,702	35,418	28,452	25,599	39,691	22,770	35,751	



Dispatch Division Statistics

Total Calls	35
Total 9-1-1 Calls	17
Total Inbound	35
Total Abandoned	0
Call Transfer to LVPD	35

9-1-1 Calls for Service – Days of the Week

Sunday	3
Monday	6
Tuesday	3
Wednesday	4
Thursday	6
Friday	11
Saturday	2

9-1-1 Calls by Shift

Day Shift	21
Night Shift	14



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	2 years, 2 month	20 years, 10 months
Paul Chrane	Captain	Master	2 years, 0 months	18 years, 11 months
Thomas Franco	Lieutenant	Master	25 years, 10 months	29 years, 10 months
Frank Allocca	Detective Sergeant	Master	13 years, 9 months	23 years, 1 month
David Wilson	Detective Sergeant	Master	9 years, 1 months	22 years, 3 months
VACANT	Sergeant	VACANT	VACANT	VACANT
VACANT	Sergeant	VACANT	VACANT	VACANT
Roberto Mercado	Sergeant	Advanced	12 years, 0 months	12 years, 0 months
Brandon Carey	Sergeant	Basic	11 years, 5 months	8 years, 3 months
Sylvia Arnold	Police Officer	Intermediate	1 year, 5 months	5 years, 2 months
Camila Peralta	Police Officer	Basic	0 years, 8 months	5 years, 11 months
Davon Lemon	Police Officer	Basic	0 years, 6 months	1 years, 10 months
Mia Hernandez	Police Officer	Basic	3 years, 4 months	3 years, 4 months
David Lowry	Police Officer	Intermediate	0 years, 2 months	4 years, 11 months
John Achilles	Police Officer	Basic	0 years, 10 months	0 years, 10 months
Nikki Campos	Police Officer	Basic	2 year, 1 months	2 years, 1 months
Jonothan Perez	Police Officer	Basic	1 year, 11 months	1 year, 11 months
Hope Delarosa	Police Officer	Basic	1 year, 11 months	1 year, 11 months
Dorothy Cole	Police Officer	Basic	0 years, 2 months	1 year, 10 months
Amy Villegas	Police Officer	Basic	1 year, 9 months	1 year, 8 months
Christian Acosta	Police Officer	Basic	0 years, 10 months	0 years, 10 months
Sergeant Doyce Smith	School Resource Officer	Master	6 years, 9 months	21 years, 5 months
Pete Cantu	School Resource Officer	Basic	0 years, 2 months	0 years, 2 months
Nick Noack	Dispatcher	Basic	0 years, 1 month	0 years, 1 month
Rabett Metz	Dispatcher	Basic	0 years, 1 month	0 years, 1 month
Kevin Penner	Dispatcher	Basic	0 years, 1 month	0 years, 1 month
Michel'le Smith	Dispatcher	Basic	0 years, 11 months	0 years, 11 months
Juan Celedon	Dispatcher	Basic	1 year, 11 months	1 year, 11 months
Kara Smith	Dispatcher	Intermediate	4 years, 7 months	4 years, 7 months
Gwen Mathews	Dispatcher	Basic	1 year, 8 months	1 year, 8 months
Kerry Semon	Dispatcher	Basic	0 years, 3 months	2 years, 0 months
Crystal Street	Executive Assistant	Advanced	6 years, 5 months	24 years, 1 months
Rey Salinas	Code Enforcement		1 year, 0 months	1 years, 0 months
Chris Allen	Code Enforcement		0 years, 9 months	0 years, 9 months

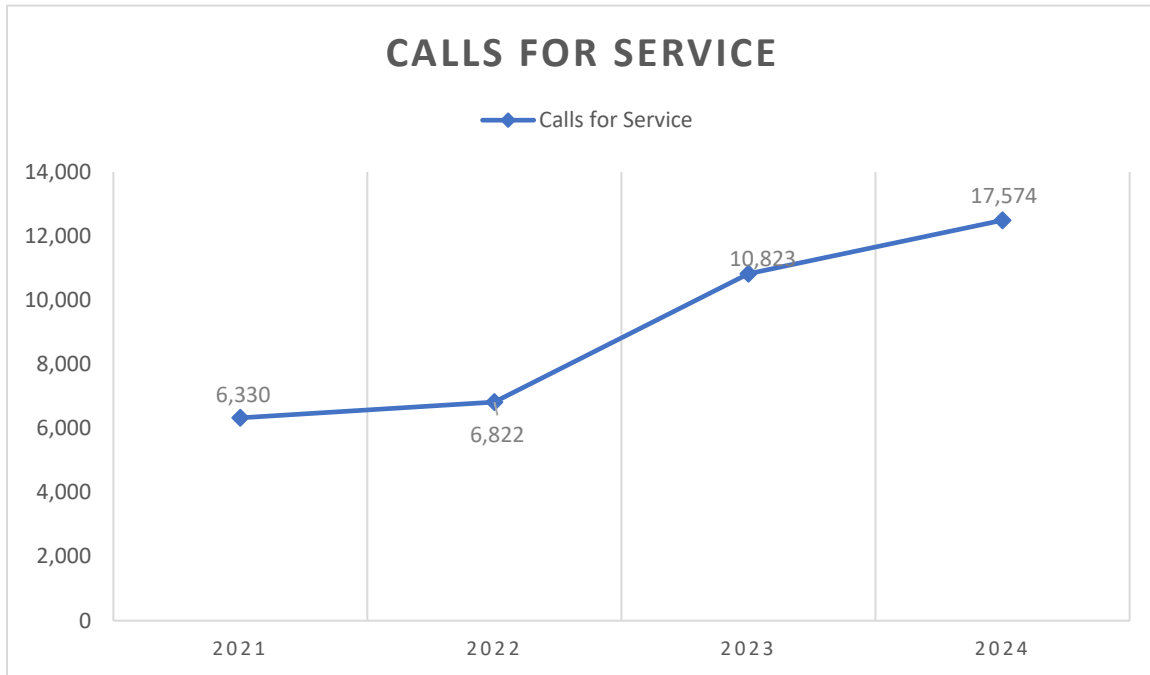
Total Peace Office / Dispatcher Experience of Department: 225 years, 3 months

Total Service Time to City: 115 years, 6 months

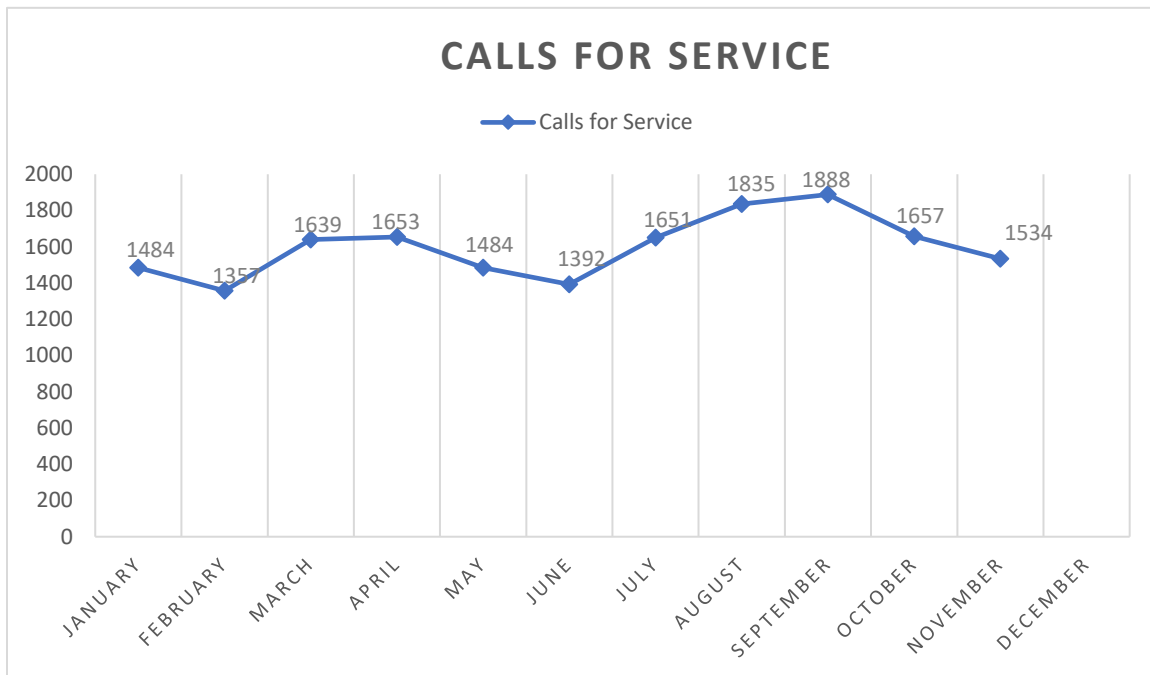


City of Lago Vista Police Department Statistics

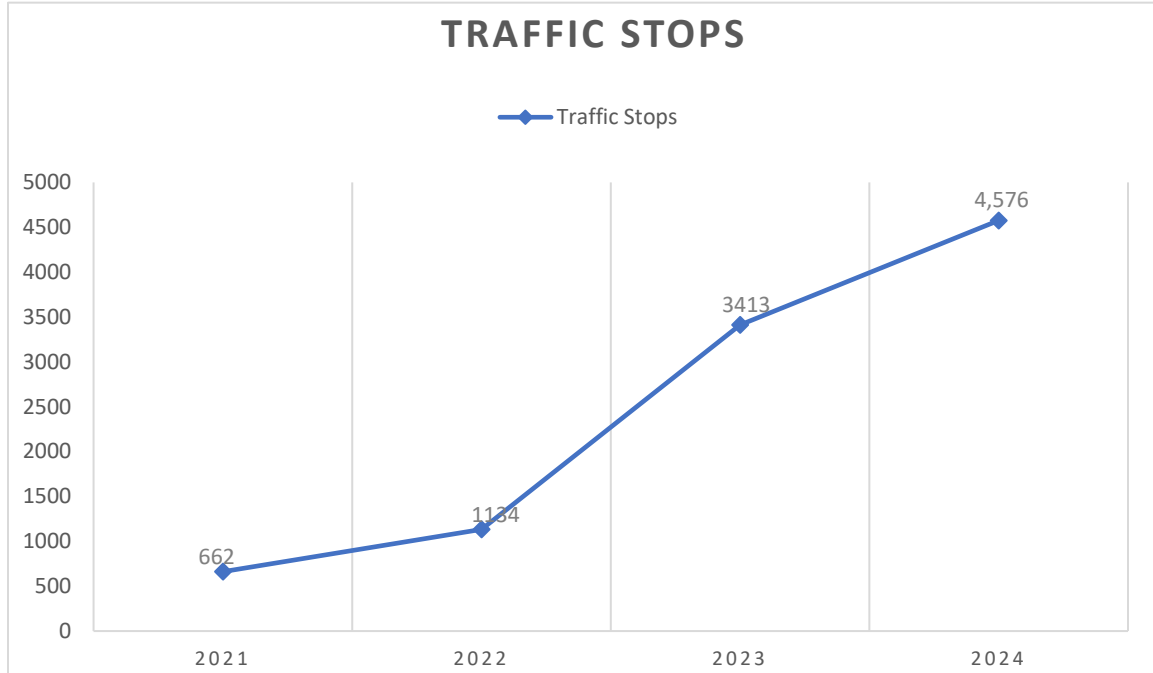
Calls for Service – Historical and Year-to-Date



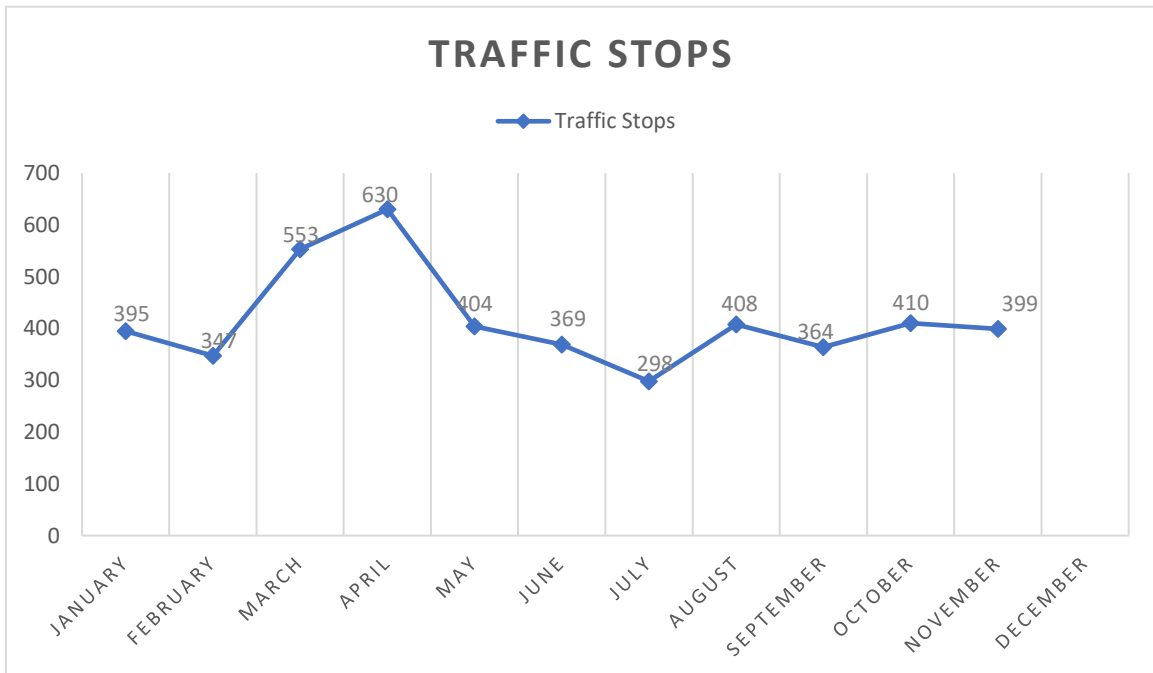
Calls for Service – 2024 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2024 by Month



NOVEMBER 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abandoned Vehicle	0
Abduction	0
Abuse	1
Active Shooter	0
Administrative Documentation	2
Aggravated Assault	0
Aircraft Emergency	1
Alarm – Business	11
Alarm – Panic	0
Alarm – Hold Up	0
Alarm – Residence	6
Alarm – Silent	3
Assault	1
Assault – General	1
Assault – Sexual	1
Assault – Simple	1
Assist Citizen	47
Assist City	15
Assist EMS	41
Assist FD	13
Assist Other Law Agency	7
Attempt Suicide	1
Bomb Found	0
Bomb Threat	0
Burglary	1
Civil Complaint	0
Close Patrol	259
Community Policing	9
Damage / Vandalism / Mischief	7
Debit Card Abuse	0
Deceased Person – Hospice	0
Deceased Person	2
Disturbance	2
Domestic Disturbance	16
Drowning	0
Drugs	1
Explosion	0
Fingerprints	2
Flag Down	1



Found Person	0
Found Property	0
Foot Pursuit	0
Fraud	6
Gunshot	0
Harassment	0
Indecency	3
Man Gun	0
Mental Disorder	3
Missing Person/Juvenile	2
Officer Needing Assistance	1
Public Intoxication (PI)	0
Public Service	1
Reckless Driver	12
Repo	1
Robbery	0
Security Check	254
Shots Fired	0
Shots Heard	3
Stabbing	0
Supplemental	15
Suspicious Person	12
Suspicious Vehicle	19
TEST Calls - Dispatch	1
Theft	6
Traffic Accident	16
Traffic Complaint	5
Traffic Hazard	15
Trespassing	5
Unknown Problem	1
Vacation Check	145
Vehicle Stop	399
W911	1
Warrant Service	0
Warrant Arrest	2
Weapons	0
Welfare Check	19
911 Follow up	5
TOTAL	1404

LAGO VISTA POLICE DEPARTMENT ANIMAL ANIMAL CONTROL NOVEMBER 2024



Top Animal Violations November 2024

- Loose Dogs
- General Animal Control
- Animal Noise

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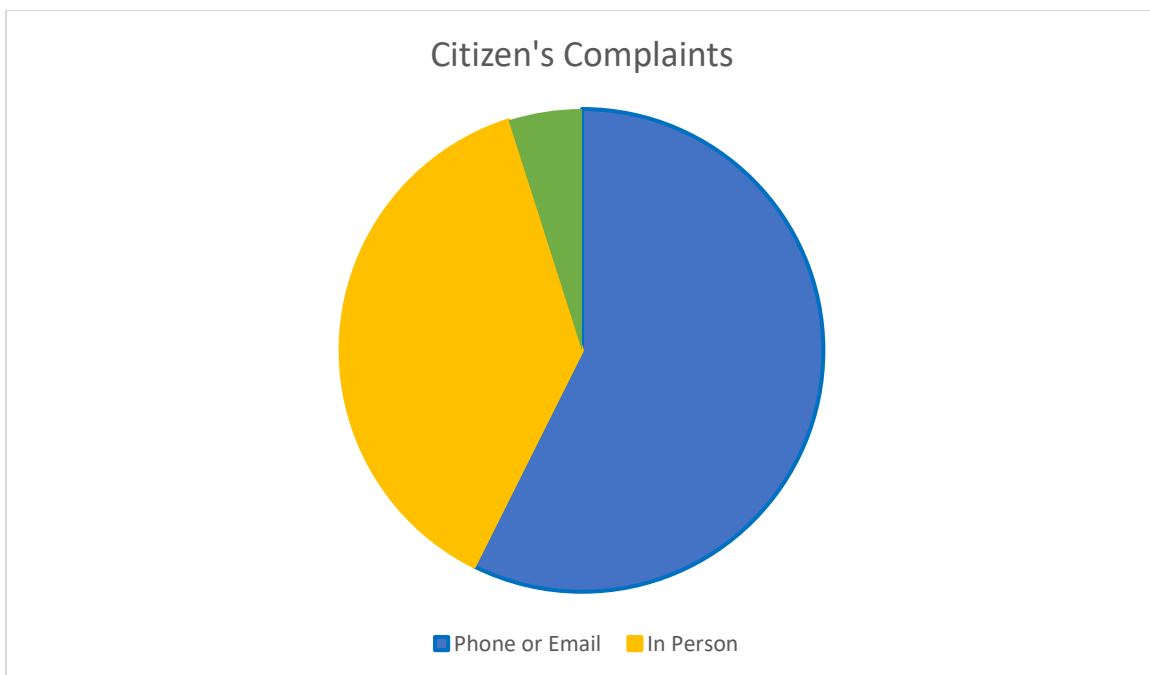
Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

Animal Control Statistics

- Responded to **57** new cases.
- Impounds:4
 - Humane Society: 0
 - Owner: 3
 - Foster: 2
 - Still at PD: 0
- Citations issued: 2

Animal Control Statistics – Citizen Complaints



NOVEMBER TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Animal Cruelty	0
VCO – Animal Bite	0
VCO – Animal General	17
VCO – Animal Noise	10
VCO – Animal Registration	0
VCO – Animal At large	21
VCO – Animal Rabies	0
VCO – Animal Wildlife	9
Total Incidents for this Report	57



LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT NOVEMBER 2024



Top Code Violations November 2024

- VCO General Complaints
- Illegal Dumping
- VCO bandit Signs

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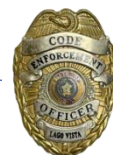
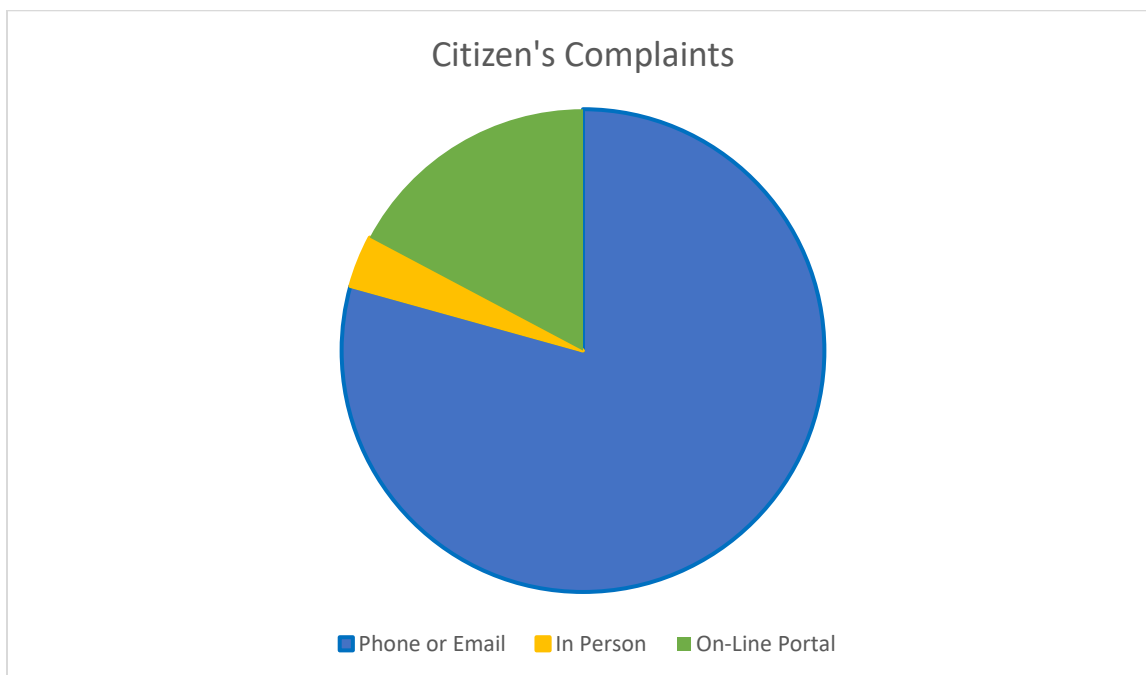
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential code violations, initiate fair and unbiased enforcement actions to correct those violations, and educate property owners on maintaining code compliance.

Code Enforcement Statistics

- Responded to **74** new cases.
Closed cases: 67
- Initiated **57** proactive cases.
- Citations issued: 3

Code Enforcement Statistics – Citizen Complaints



NOVEMBER 2024 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Land Violations	1 <i>Active: 0</i> <i>Closed: 1 voluntary compliance</i>
Construction – After-hours	2 <i>Active: 0</i> <i>Closed: 1</i> <i>voluntary compliance: 2</i>
Other Miscellaneous Violations	24 <i>Active: 1</i> <i>Red Tag: 5</i> <i>voluntary compliance: 18</i>
Sign Violations	31 <i>Active: 0</i> <i>Closed: 31</i>
Fence Violation	1 <i>Active: 0</i> <i>Closed: 1</i>
Trash Can Violations	2 <i>Active: 0</i> <i>Closed: 1</i> <i>Red Tag: 2</i>



NOVEMBER TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

VCO – Boat / RV	0
VCO – Construction Equipment	5
VCO – Construction Material	6
VCO – Construction Hours	2
VCO – Dark Sky	0
VCO – Fireworks	1
VCO City – General *will be adding more call types to elaborate the call types in the future*	55
VCO City – Illegal Burning	2
VCO City – Illegal Dumping	1
VCO City – VCO Parking	0
VCO City – VCO Peddlers	0
VCO City – VCO Vehicle	1
Total Incidents for this Report	73

