



Weekly Report

October 11, 2024

City of Lago Vista

Authored by: Tracie Hlavinka

City Manager's Office

At the October 3rd Council meeting, the City Council approved a separation agreement and appointed Taylor Whichard as the Interim City Manager. Taylor Whichard, who was previously the Public Works Director, will now take on this leadership role. With these recent developments, this will be my last Weekly Report as the author.

This report began as a simple tool to keep employees, City Council, and Board members informed about operational activities to promote efficiency and collaboration. Over time, it evolved into something more meaningful, serving as a transparent source of information for residents, community partners, and many others. Over the last three years, this document has helped foster communication and keep everyone connected to the city's progress.

As I reflect on the past three years, I am overwhelmed with gratitude. I want to extend my heartfelt thanks to each and every one of my incredible employees. Your dedication, hard work, and camaraderie have been the foundation of our collective success. Whether it was during late-night Council meetings, at Lago Fest, or other community events, you showed up with passion and commitment. We have faced challenges and overcome obstacles together, like major water pump issues, and I am proud to have led such an exceptional group of professionals. We have also celebrated great achievements, like earning Lago Vista's first Distinguished Budget Presentation Award.

Remember, your work extends far beyond numbers and policies. You are impacting lives every day—improving infrastructure, enhancing public safety, and fostering a sense of community. Keep that spirit alive and continue to serve Lago Vista with pride.

To the residents of Lago Vista, you are the heartbeat of this city. Your engagement and participation shape the community, and I have witnessed your passion firsthand. I hope you continue this involvement, driving progress and success in ways that make Lago Vista an even better place to live.

Thank you for allowing me to be a part of your lives. Together, we have celebrated victories, navigated challenges, and built lasting connections. As I step away, I take with me many stories of laughter, hope, and aspirations. Many of you will always hold a special

place in my heart.

In closing, I leave you with this: Be kind, be bold, and remain invested in each other's well-being. The legacy of this city and community depends on our shared collaboration and commitment. Thank you for allowing me to be part of Lago Vista's story. It has been my honor to serve you.

With heartfelt appreciation,
Tracie Hlavinka

Economic Development

The Economic Development Director worked on the next Plaque of Appreciation recognition and planned the upcoming Business Roundtable. Additionally, they had discussions with an engineering firm regarding the design for an ongoing project.

The Communications & Marketing Coordinator made several posts throughout the week on social media, the city website, and the digital sign. She also attended a meeting with the Social Archive team to set up the city's account for Social Media Archiving. Furthermore, the Coordinator completed and published the November City newsletter.

Park and Recreation

Parks and Recreation has welcomed a new maintenance staff member, who is currently undergoing training at all park facilities. In addition, the team will soon be posting a job opening on the city website to fill the recently vacated part-time airport manager position.

Golf Course

Our busy weekend of play continued with 325 golfers teeing off last weekend. The cooler mornings have also brought increased activity on weekdays, with ninety-two golfers hitting the course on Tuesday. In preparation for next week's WGA Club Championship, our PGA Head Golf Professional met with the Women's Golf Association (WGA) this week.

Golf Course Maintenance continued their regular upkeep, with a focus on cleaning fairway irrigation heads. They also applied a post-emergence herbicide to eliminate crabgrass on

the greens, along with a fertilizer to promote healthy turf growth.

Police Department

End of Week Report for 09/29/2024 – 10/05/2024

Calls for Service			429
Traffic Stops			94
Citations			27
Warnings			62
Arrests			3
Average Response Time (ART)			7 minutes 42 seconds
Code Enf. Calls for Service			14
Animal Control Calls for Service			17

* Accurate reflection of new CAD system

Last week, staff were excited to partner with our community for a National Night Out block party held in the City Hall parking lot! The event was well attended and well received by members of the public. In addition, they also conducted interviews for Dispatch positions and the new School Resource Officer role, which went smoothly. They made considerable progress on the new radio system, staying on schedule for training to begin the week of October 14th, with the system set to go live the week of October 28th.

Information Technology

This week in IT, the team worked with AT&T to ensure that any new devices can be added to the preconfigured template as part of the Mobile Device Management (MDM) system. A total of thirteen support tickets were opened by staff, addressing various issues. The team also attended and facilitated both in-person and virtual meetings as needed. Additionally, they participated in an online seminar with the security provider to learn about new software features. Lastly, they are in the final stages of preparing the Cybersecurity training software before rolling it out to staff.

Library

The Teen Library League met this week for a special game night. There was some fierce competition among the twelve attendees as they played games like Bingo, Uno, and others.

Their next meeting, which is scheduled for Tuesday, October 22, will be “Let’s Chat,” a philosophy discussion.

Municipal Court

This week, the Clerks processed new citations and held regular court dockets on October 8, 2024. They also completed weekly reports for the State and the court's collection agency. Throughout the week, customers were assisted at the court window, by phone, and via email. Additionally, the Clerks processed the quarterly report for Omnibase.