



# Weekly Report

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June 7, 2024

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**City of Lago Vista**  
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# City Manager's Office

The City Manager and Mayor attended the President's Council meeting and gave updates on all the on-going projects and events in the city. The City Manager and Program Manager attended a meeting with Praesidium to discuss Child Protective Training. This was a Council initiative and staff are vetting several programs to see which will fit best for our organization and volunteers.

## Parks and Recreation

Parks and Recreation staff are trained, tested, and certified as Certified Pool Operators. Additionally, staff successfully repaired a broken irrigation line at Veterans Park. Furthermore, they are diligently catching up on routine mowing across all park facilities.

The golf maintenance staff revived a pull-behind rough mower to enhance mowing efficiency and ensure a superior quality of cut in the rough areas of the course. With assistance from Parks and Recreation, our Golf Maintenance Crew team effectively conducted the aerification process on the putting greens and followed up with fertilization. Daily routine maintenance is ongoing to keep our facilities in top condition.

At Rusty Allen Airport, with the help of an electrician, the staff located an above-ground wire that had been neglected for some time. After tracing it, the electrician reconnected and buried the wire. It is worth noting that this wire serves as the ground wire for the lights.

## Golf Course

May ended with hotter-than-normal temperatures, and June started the same way. Despite the heat, golfers were undeterred, with the weekend following Memorial Day bringing in over four hundred rounds once again. The WGA Lago Cup experienced a slight delay on Wednesday due to unexpected rain. However, the cooler temperatures and lower humidity that followed made for a pleasant round for our Lago Vista WGA.

# Public Works

The Public Works Director and Engineer had several productive meetings and project updates. They attended a pre-construction meeting with the contractor for the water line tie-in at Pierce and American. An implementation meeting with Samsara was also held to discuss start-up procedures for a 6-week trial involving onboard GPS and dual-facing dashcams in Public Works vehicles. Several systems were installed, which will assist in monitoring vehicle activity and recording incidents. Additionally, they met with the design team for the PEC substation upgrade to review engineering comments.

Staff successfully collaborated with the Police Department to use the Warn Central TX system to issue a targeted water outage notification, which proved effective. On-site discussions with the Toll Brothers Design team addressed routing a sewer line in Tessera Phase 6A through an area that would have been difficult to maintain. A meeting with the design team of a small development off Vista Way was held to outline design requirements for roadway access and tie-ins to the water and sewer systems.

For the closeout process of the generator at WTP #3, funded through a TDEM Grant, staff met with representatives from TDEM, Lanford Grant Services, the CFO, and other Public Works staff. They also kicked off the scoping and design process for the WWTP Upgrade with Garver Engineering. Lastly, they discussed fleet monitoring devices for emissions measurement with CAPCOG representatives, as part of a pilot project to improve air quality in multiple municipalities in Travis County.

Service installations are underway on Ridgeview Road and Constitution Cove, with the installation on Lee Lane completed. The concrete apron for two valves off Tessera Pkwy near the lift station is now complete, and water service issues on Clark Avenue have been resolved. An overnight water main tie-in on Pierce Cove is in progress. Sewer issues on Celebration Court have been resolved, and work is in progress on Lakefront Drive.

The Streets crew has been active in various maintenance tasks, including grinding out tree stumps on Dawn Dr. and trimming trees on Rawhide Trail. Pothole repairs were completed on Congress Avenue and North Ridge.

At Water Treatment Plant #1 and corresponding water tanks, daily lab tests and weekly

sample submissions were completed. Chlorine residuals were evaluated, and general maintenance and upkeep were performed. The VFD on the B side mixer has been repaired.

At Water Treatment Plant #3, daily lab tests and weekly sample submissions were also completed, along with chlorine residual testing and general maintenance.

At the Wastewater Treatment Plant, weekly sample submissions and daily lab testing were conducted. General maintenance and upkeep continued, and three containers of sludge were pressed. The grit chute repair has been completed.

Routine maintenance and upkeep of lift stations continue, with ongoing repairs and maintenance of lift station generators. The Turner Lift Station generator repair is scheduled for June 10th.

Effluent disposal activities included maintaining the golf course watering schedule and running sprinklers at Cedar Breaks. Effluent water continues to be sent to Cedar Breaks and Highland Lakes Golf Course. We are also addressing issues with effluent pump #3 at Pond 17.

## Information Technology

This week, IT finished migrating the library's patron software to the new cloud-based solution. They collaborated with the police department on the change of vendor paperwork for the new CAD/RMS software, which will be submitted to DPS, and purchased and installed a wildcard security certificate for the new server for the CAD/RMS software. All servers in the organization were updated with the latest security patches from Microsoft. Nine tickets were opened in the help desk system, and they worked on three ORRs for the City Secretary. Additionally, staff coordinated with Civic Plus to ensure that the old city domain and the old police department domain were redirected to the new city website. Firmware updates were applied to the patrol cars' camera system, completing the second of three required updates. IT had a weekly status update meeting for current projects with staff, attended and created virtual meetings as needed, and updated the current work plan for the City Manager.

# Municipal Court

The clerks processed new citations received from the PD, while the Court Administrator assisted Jonestown Municipal Court with their court docket. Monthly reports were prepared for the City Council, the State, and the courts collection agency. The clerks also prepped for the court docket scheduled for June 11, 2024. Throughout the week, customers were assisted with their citations at the court window, by phone, and by email.

# Police Department

End of Week Report for 05/26/2024 – 06/01/2024

Calls for Service			313
Traffic Stops			92
Citations			29
Warnings			62
Arrests			3
Average Response Time (ART)			2 minutes
Code Enf. Calls for Service			15
Animal Control Calls for Service			14

Last week was a busy week for the Police Department. The Dispatch Division completed their end-user training on the new CAD/RMS system, preparing for the department to begin using the system on June 11th. Chief Boshears and Sergeant Wilson met with members of the Lago Vista ISD administration to discuss lessons learned and suggestions following the incident at the high school the previous week.

The department also held its first Community Listening Session, which provided a valuable opportunity to interact with community members and hear their concerns. We are grateful to those who attended and are looking forward to implementing several takeaways from the meeting in the coming weeks, as well as planning the next event.

We also welcomed Ella, the newest four-legged member of the department. Ella is a support dog who will assist our staff, crime victims, and the community. She has already had a positive impact since her arrival.

Lastly, we are honored to announce that Detective Sergeant David Wilson completed the

Law Enforcement Command Officer Program (LECOP) from the Texas Police Chief's Association and received his LECOP Award. This extensive program consists of ten continuing education courses covering various law enforcement management and leadership topics. Sergeant Wilson is the 80th peace officer in the state to receive this award.

## Development Services

The IT Department is nearing completion of installing a computer kiosk in the lobby outside of the Development Services Department counter. This kiosk will allow members of the public to submit their applications online as required, with our staff on hand to provide more helpful instructions during the process. We hope this addition will be as beneficial as we anticipate. Similarly, the interactive "permit guide," a service of Camino software, has been available on our website for just over a week. Since the vendor can potentially adjust the process, we welcome any feedback or suggestions for improvements to its functionality.



The Building and Standards Commission held a productive meeting. The volume of new single-family residential permits continues at the reduced level we have experienced since the beginning of summer. This decrease has hampered our efforts to enforce regulations related to violations during residential construction. In the past, we conducted a higher percentage of inspections with our own staff. While contract inspectors are knowledgeable about building codes, they are less familiar with our local ordinances, particularly those governing contractor behavior. They also seem hesitant to take on an enforcement role, which is understandable.