



Weekly Report

April 26, 2024

City of Lago Vista

Authored by: Tracie Hlavinka

City Manager's Office

The City of Lago Vista recently organized a Comprehensive Plan Update Open House in collaboration with Halff Consultants, held at Lago Vista High School on Thursday evening. A commendable turnout of approximately one hundred residents participated in the event, actively contributing their insights on community vision and park amenities. The valuable feedback gathered during the session will be compiled by Halff Consultants into a comprehensive summary report. This report will subsequently be shared with the City Council for further review and made available on the city website for public access. As the planning process progresses, there will be additional opportunities for community members to provide their input. Do not miss the chance to share your thoughts by completing the survey.

Exciting changes have occurred within the organization this week. Sean Vance has officially been promoted to the position of Parks and Recreation Director after serving as Interim Director for six months. Throughout his tenure, Sean has demonstrated exceptional leadership, effectively managing decisions and projects while meeting all expectations. His promotion to the executive team is a testament to his dedication and capabilities.

Sean's advancement has also created an opportunity for George Tovar to step into the role of Golf Course Superintendent. With prior experience in superintendent positions and a proven history of success, George is a highly valued member of our team. We are delighted to see him progress within our organization.

Additionally, this week marked the retirement of Dan Migura, our Human Resources Director, after four years of dedicated service to the city. We extend our best wishes to Dan for a fulfilling and prosperous future. As we are preparing to fill his position, please be patient as some staff members take on additional responsibilities in the interim.

I want to express my sincere gratitude to all the staff members, volunteers, North Lake Travis Chamber of Commerce, Lago Vista POA, ESD, and residents for their invaluable contributions to the success of this year's Lago Fest. The dedication and hard work of so many individuals, who invested countless hours in planning and preparation, ensured that the event ran smoothly despite the challenges posed by the rain. The outstanding music and delectable offerings from the food trucks added to the festivities, making it a truly

memorable occasion. Thank you to everyone involved for making this event such a remarkable success.

Library

This week, the Director of the Library diligently submitted the Library's Annual Report to the Texas State Library and Archives Commission. The statistics included in this report are crucial for determining the Library's accreditation status for the year 2024 with the State Library. Additionally, the Director actively participated in various community engagements, including the joint meeting of the City Council and Lago Vista ISD on Wednesday evening. Furthermore, she played a key role in answering questions on the vision boards during Thursday evening's Comprehensive Plan Open House, contributing valuable insights to the community's planning efforts.

Golf Course

Mother Nature made her presence felt last weekend with just under an inch of rain on Saturday, followed by strong north winds and cooler temperatures on Sunday. Despite the weather challenges and Lago Fest happening on Saturday, about half of our usual number of golfers still ventured out to the course. However, both the Women's Golf Association (WGA) and Men's Golf Association (MGA) saw decent turnouts this week as the weather returned to more seasonal conditions. The MGA Match Play Championship is nearing its conclusion, with just one more Semi-Final Match left before the Championship Match determines this year's champion.

Parks and Recreation

The repair work on the mowers has been completed, enabling the team to shift their focus to catching up on maintenance tasks. At the airport, routine maintenance operations are ongoing. In Aquatics, efforts are in progress for the pool demolition project, with staff eagerly awaiting the contractor's report on any unexpected challenges encountered. Meanwhile, at GCM, our staff successfully conducted aerification of the greens on Monday, April 22nd, and regular maintenance tasks are being executed as scheduled.

Economic Development

The Economic Development Director had a busy week, starting with a phone call with a Location Scout and Film Manager to discuss the possibility of filming a commercial in Lago Vista. Additionally, demographic information was sent to a Family Entertainment Center interested in establishing a new location. Notably, the director was appointed to the Opportunity Austin 5.0 Infrastructure Sub-Council, tasked with assessing infrastructure needs and funding resources for the region.

On the Communications & Marketing Coordinator's end, the week was packed with various engagements. Alongside working at Lago Fest on Saturday, there were numerous social media posts, website updates, and digital sign messages throughout the week. Collaboration with Halff and Associates continued for the second week of the Comprehensive Plan and Parks Master Plan Campaign. Preparation for the upcoming Employee Appreciation Spring Fling was also a priority. Additionally, attending various events such as the Lago Fest Debriefing, LVISD/City Special Joint Meeting, Ann Murrow Plaque Dedication Ceremony, and CPAC Public Open House rounded off the coordinator's busy schedule.

Public Works

The department's ongoing work includes completing LCRA's Pro Rata Curtailment "Request for Modifications to Allotments" form, with a draft due for submission next week. Staff attended the monthly progress meeting for Lago Vista effluent repairs and halted discharge from Cedar Breaks Pond to address a tear in the liner, exploring repair options. Efforts are also underway to draft enclosed letters for property owners regarding Water Quality BMP facilities maintenance. Additionally, meetings with the Freese & Nichols design team discussed existing utilities and examined sites for repair needs.

The Street Department crews worked diligently during Lago Fest, aiding in preparation and cleanup, including traffic control for events and site preparation for future activities. They also conducted routine maintenance tasks and assisted with debris cleanup and animal removal.

At the plants, including Water Treatment Plants #1 and #3, and the Wastewater Treatment

Plant, daily lab tests, sample submissions, and maintenance tasks were completed as scheduled. Repairs were also made to equipment, such as the B5 filter drain valve actuator and belt press at the Wastewater Treatment Plant. Lift stations received routine maintenance, while efforts continued to address pump issues and communication challenges.

Effluent disposal efforts included exploring options to repair a tear in the Cedar Breaks Effluent Pond liner, with regular maintenance of watering schedules for the golf course. The team also conducted inspections and completed necessary repairs as part of ongoing maintenance activities.

Information Technology

Last Monday saw the completion of all new network drops, and plans are in place for the installation of the phone system on May 17th following coordination with the vendor. Additionally, a site survey was conducted at the police department with Spectrum to establish a secure point-to-point network connection to the communications center in Austin for CAD returns. Meetings with Motorola regarding the new CAD/RMS systems for the Police Department revealed the need for a new wildcard certificate to encrypt traffic to and from the new server. Subsequently, all new CAD/RMS software was successfully installed on PD mobile devices. Another meeting with a Spectrum representative at the library resulted in plans for an internet speed upgrade, with scheduled downtime of 1-2 hours on a Friday morning to minimize disruption. The rollout of a new Help Desk ticketing system is set for Monday, extending system access to all city departments. Additionally, a purchase order was submitted for a cybersecurity training subscription, which includes tailored courses based on job roles, phishing email simulations, and progress tracking via dashboard.

Municipal Court

Last week, the clerks managed new citations received from the PD, ensuring timely processing. Additionally, they aided customers dealing with citations through various channels, including email, phone calls, and in-person visits at the courts window. Weekly reports required by the State were processed to meet regulatory obligations. Furthermore, preparations for the upcoming regular court dockets scheduled for May 14, 2024, were

ongoing, with the clerks uploading the necessary documents to the court's webpage for accessibility and transparency.

Police Department

End of Week Report for 04/14/2024 – 04/20/2024

Calls for Service			368
Traffic Stops			119
Citations			39
Warnings			76
Arrests			4
Average Response Time (ART)			1 minute
Code Enf. Calls for Service			40
Animal Control Calls for Service			10

Last week, we celebrated National Public Safety Telecommunicator's Week by honoring our Dispatch team. They enjoyed a special dinner and dessert provided by the administration, along with goodie bags and treats dropped off by citizens. We extend our gratitude to the Mayor and City Council for acknowledging these dedicated professionals during the recent City Council meeting. Meanwhile, the administration team remained focused on configuring our new Computer Aided Dispatch (CAD) and Records Management System (RMS) in collaboration with the vendor. Additionally, several members of our team attended Lago Fest, which proved to be a safe event with very few issues.