



# Weekly Report

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April 19, 2024

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**City of Lago Vista**  
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# City Manager's Office

The City Manager had a busy week participating in various meetings addressing employment matters, city department issues, and citizen concerns.

During Thursday night's City Council meeting, several significant decisions were made. The Council adopted the Final Wastewater Master Plan, a crucial step forward for the city's infrastructure development. Additionally, they approved several art projects and murals proposed by the Keep Lago Vista Beautiful organization, enhancing the city's aesthetic appeal.

Discussions revolved around amending the adopted Work Plan to explore potential partnerships with other entities for water/wastewater services. The Council also considered creating a Bond Advisory Council to provide valuable insights into financial planning.

Furthermore, the Council approved a mid-year review of the City Manager at the first meeting in June, supplementing the annual review process. A motion was passed for the City Manager and Mayor to collaborate with third parties to organize fireworks show and parade for 2024.

## Development Services

Recently, staff members have temporarily taken on new tasks, leading to some regrettable errors in notices. However, these errors only affected applications initiated by the City under the Interim Growth Management Policy, ensuring that no property owner faced undue delays.

Although no draft ordinance has been presented yet, both the Planning and Zoning Commission and Board of Adjustment have expressed a clear preference for extending the deadline for packet publication and notice requirements from approximately 30 days to around 60 days. To address this preference, we have advertised a public hearing for the Planning and Zoning Commission to consider this recommendation in May.

There has been a noticeable uptick in permit review volume, although it remains uncertain

if this increase includes new single-family residences. Part of this increased volume can be attributed to the new requirement for documents verifying compliance with erosion control and "dark sky" regulations before issuing permits. Unfortunately, there have been numerous failures and repeat failures, indicating that many local builders may still be unfamiliar with our requirements.

A reminder about the first public meeting, an open house, regarding the comprehensive plan update scheduled for April 25 from 5:30 to 7:30 PM at the Lago Vista High School MAC. Your attendance and input are highly encouraged.

## Golf Course

Last weekend not only treated us to another thrilling Masters tournament but also brought ninety-two golfers to tee it up in the Lago Vista Lions Club Golf Tournament. The Golf Shop Staff organized a top-notch event, while the Golf Course Maintenance Team ensured the course was set up and looking pristine for the occasion. It was a fantastic event enjoyed by all, with the winning team even including our City Mayor Kevin Sullivan and our City Secretary Lucy Aldrich, who took home the Ladies Closest to the Pin Prize.

In terms of events, this week saw the two-day WGA Eclectic Tournament taking place. Additionally, the MGA continued their Match Play event, with the Semi-finals matches scheduled for next week.

## Parks and Recreation

This week presented challenges for our Parks and Recreation (PNR) department, as both mowers experienced issues, resulting in downtime. One mower has been sent for repairs, while they await parts for the other. Despite these setbacks, our team has remained diligent in preparing for Lagofest.

In Aviation, due to mower repairs, staff have utilized a push mower in smaller areas to maintain our airport facilities.

The staff have met with the contractor to address concerns arising from the plaster project demolition phase for the City pool. A detailed report on this matter will be provided next week.

Meanwhile, in Golf Course Maintenance (GCM), the golf course was in optimal condition for the Lyon's Club tournament held last Saturday. Currently, staff are gearing up for the upcoming aerification scheduled for Monday, the 22nd.

## Economic Development

The Economic Development Director has been busy this week, initiating plans for the next Business Roundtable session and engaging in a phone conversation with a business owner considering relocating their business from Austin to Lago Vista. Meanwhile, the Communications & Marketing Coordinator has been actively promoting various initiatives. This includes publishing numerous social media posts, website updates, and content for the digital sign. Additionally, they spent Monday and Tuesday distributing Lago Fest Swag Bags and Packets and delivered a presentation as a Guest Speaker at a Local Realtors meet & greet breakfast to promote Lago Fest. Throughout the week, they have been launching the Comprehensive Plan & Parks Master Plan Campaign, updating relevant webpages, and focusing on preparations for Lago Fest.

## Information Technology

Last week, considerable progress was made in our IT department. They successfully completed the migration of Active Directory for City Hall, with plans to focus on the Police Department next. Additionally, they swiftly addressed a cybersecurity incident, minimizing risks and compiling a detailed report with recommendations for the City Manager's review. The team attended various meetings, both virtual and in person, as required. Moreover, they participated in administrative training sessions for the new CAD/RMS software at the PD and began installing the software on the PD's MDCs. Although the installation of new network cables for the phone system was initially delayed due to adjustments requested by the Chief to minimize visible cables, the staff worked diligently to accommodate these changes. Once all hardware is in place, the installation of the new phone system is expected to take approximately two weeks.

# Municipal Court

Throughout this week, the clerical staff diligently processed over 150 new citations received from the Police Department. Additionally, they aided customers regarding their citations through various channels, including the court window, phone, and email. Weekly reports for the State and court collections agency were efficiently processed. Preparation for the upcoming regular court docket scheduled for 05/14 was underway. Furthermore, clerks meticulously scanned numerous complaints received from the PD into individual cases, ensuring thorough documentation and organization.

# Police Department

End of Week Report for 04/07/2024 – 04/13/2024

Calls for Service			439
Traffic Stops			201
Citations			54
Warnings			121
Arrests			3
Average Response Time (ART)			1 minute
Code Enf. Calls for Service			23
Animal Control Calls for Service			12

During the solar eclipse event, the Police Department proactively added extra staff in both patrol and dispatch roles, ensuring smooth operations without encountering any significant issues. Additionally, Captain Chrane and Lieutenant Franco attended a Command Staff training class, where they covered new laws and current trends relevant to police departments. Meanwhile, Chief Boshears participated in the mid-year meetings of the International Association of Chiefs of Police (IACP) Policy Council. Notably, Chief Boshears serves as one of forty individuals appointed by the president of IACP to the organization's Community Policing Committee. The committee convened productive meetings to outline areas of focus moving forward. Moreover, the department welcomed Christopher Allen as the new Code Enforcement/Animal Control Officer, who commenced his duties mid-week and is swiftly adapting to his new role.

# Library

The Library is accepting used and undamaged eclipse glasses through Friday, April 26. Eclipse glasses can be dropped into the large collection box located in front of the circulation desk.

Staff are in the process of promoting “1,000 Books Before Kindergarten,” an early-literacy initiative designed to encourage children to explore and enjoy books. The popular program provides children with a solid foundation for school readiness, while instilling a love for reading and making it an enjoyable experience. More information will be available on the Library’s website in the next week or two.

Sunday’s Friends of the Library fundraiser was an enormous success, which raised approximately \$5,900. The successful event was made possible by the generosity of numerous companies and organizations that donated items for the silent auction, the Lago Vista Brewing Company that provided space for the event, entertainer/singer/songwriter Michael David Dean, by great planning and efforts of members of the Friends of the Lago Vista Library Board, and an awesome turnout by the public. All funds raised during the event are dedicated to support of the Library and its programs and services.