



# Weekly Report

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May 23, 2024

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**City of Lago Vista**  
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# City Manager's Office

Last week, the City Manager conducted an interview with the Development Services Director for the planner position.

The week also comprised several important meetings. The City Manager met with members of the Comprehensive Plan Advisory Committee (CPAC) to gather feedback on the facilitation of the last meeting. This feedback was then relayed to the Halff Consultants with the aim of enhancing interactivity for future meetings, particularly in July.

Furthermore, a meeting was held with a Dark Skies representative to discuss the lighting inventory of City facilities, with the intention of applying for International Dark Sky recognition. Additionally, a meeting was convened with the Mayor, City Manager, and concerned citizens to address recent events involving the Police Department. Lastly, discussions were held with representatives from Woolpert regarding grant opportunities for Rusty Allen Airport.

As a reminder, City offices will be closed on Monday, May 27th, in observance of Memorial Day.

## Parks and Recreation

The staff has effectively installed flagpole sleeves along Dawn Drive in preparation for the upcoming holidays. With assistance from an electrician, the lighting in the men's restroom at Sunset Park has been restored. Additionally, routine maintenance tasks have been completed.

During the demolition phase of the city pool's re-plastering project, the contractor stumbled upon a troubling revelation. It was discovered that the walls and the floor had been poured separately, resulting in what is known as a cold joint. This created a visible division compromising the structural integrity, apparent all around the pool's perimeter. Further inspection unearthed that beneath the gutter system, the wall had been poured incorrectly, necessitating the use of filler to bridge the gap. These discoveries collectively render the pool's shell non-structural for plaster application, potentially voiding the three-

year warranty requested by the council. Staff will propose a solution to fortify the shell for plastering at the June 6th City Council meeting.

The QT Pod fuel system's card reader was replaced due to a malfunction. Additionally, the AWOS modem was upgraded with a new one due to age-related failure.

Staff are gearing up for the upcoming aerification scheduled for June 3rd. This marks the second out of three times it will be performed this summer. Furthermore, we welcomed a new team member to our ranks this week.

## Library

Staff have been busy finalizing details for the Library's Summer Reading Program for children. This year's program will kick off on Wednesday, June 5 at 9:00 a.m. with a visit from magician Oscar Munoz. The 9-week series of programs will entertain attendees while emphasizing the joy and importance of reading. More information about the summer program can be found on the Library's website and social media pages. Additionally, a Lago Vista Summer Reading Program Facebook page has been created to share information about the scheduled events.

Last week's two-day Friends of the Lago Vista Library (FOL) Book Sale raised \$2,430, with all funds dedicated to supporting the Library. Staff would like to thank the volunteers and FOL Board members who made the event a success.

## Golf Course

The MGA held a cookout last Friday at Green Shores Park. The GCM staff, along with our PGA Head Golf Professional, attended the event, promoting valued camaraderie with our local golfers.

Last Friday through Sunday were busy days at the course, with 412 golfers teeing it up over the weekend. This coincided with the PGA Championship being played in Louisville, Kentucky, at Valhalla Golf Club. The course remains busy this week leading up to Memorial Day Weekend.

## Economic Development

The Economic Development Director had a productive week, meeting with a provider that offers affordable childcare solutions and a developer interested in building an assisted living facility. Additionally, the Director has been selected to serve on the Opportunity Austin Policy Council, the main governing body that oversees various councils and task forces, including Infrastructure. This role will provide him with a broader perspective and greater impact.

The Communications and Marketing Coordinator also had a busy week. They made several posts on social media, the city website, and the digital sign. They worked with the digital sign contractor to troubleshoot software issues caused by last week's storms. Additionally, they attended a Zoom meeting with the Civic Plus team to discuss options for the facilities/reservation module. The Coordinator hosted an EAP session to discuss the program's next steps, coordinated communication efforts with City officials following the high school tragedy, and launched phase 1 of the Camino software on the Development Services Department webpage.

## Public Works

This week, the Engineering and Public Works Director was actively engaged in several key meetings. They met with the design team for Firefly Cove Phase 2 to discuss engineering review comments. Progress on the effluent pond rehabilitation design was reviewed with Freese & Nichols, and the team met with a property owner adjacent to the Nature's Point development to discuss issues experienced during the site's development.

The Utilities department completed service installations on Wilson Avenue, Peacemaker Trail, and Rock Park Lane, while installations on Rock Park Circle are still in progress. Jobsite clean-up on Surrey Lane was completed. Asphalt patching is ongoing on Brewer Lane, while patching on High Drive, Deep Creek, Crossbow Trail, and Peacemaker Trail has been completed. Concrete apron work, including raising lids for two valves off Tessera Parkway near the lift station, is in progress. The suck-out point on Valleyview was completed, requiring a Chem Lock Assembly and elevation adjustment.

The Streets department was busy with tree maintenance, cutting down and trimming a dead tree on Dawn Drive. They replaced stop signs at Lohman Ford, Park Strip, and Country Club/Bonanza, chipped brush at the Green Center, picked up a downed tree on Bison.

Additionally, the statue at City Hall was removed for repairs.

At Water Treatment Plant #1 and the corresponding water tanks, daily lab tests, weekly sample submissions, and general maintenance were completed. A controller for A-side turbidimeters was installed, and parts for the B5 drain valve are expected to arrive in July. Similar activities were performed at Water Treatment Plant #3, with ongoing intake repairs.

The Wastewater Treatment Plant completed daily lab tests, weekly sample submissions, and general maintenance, including pressing three containers of sludge and addressing issues with a clogged airlift on clarifier two. Routine maintenance and generator repairs continued at the lift stations, with specific attention to Santa Carlo pump #1 and radio communication alarms.

Effluent disposal activities included maintaining the water level at Cedar Breaks Effluent Pond below the damaged pond liner, watering the golf course on schedule, running sprinklers at Cedar Breaks, and continuing to send effluent water to both Cedar Breaks and Highland Lakes Golf Course.

## Information Technology

Last week, IT encountered challenges during the installation of the new phone system. While attempting to patch over the connection from Spectrum to the new system, they faced synchronization issues with Spectrum, preventing the completion of the process. After two hours of troubleshooting with Spectrum over the phone, the vendor concluded that there might be a hardware failure with the server. Consequently, IT reverted back to the old system, and a new PRI card for the server has been ordered. The vendor informed staff that the new card is expected to arrive next week, and they have scheduled their return on Friday, May 31st, to attempt to get the system up and running.

Furthermore, IT contacted the Microsoft vendor to address issues with changing an organizational-only email group to receive emails from outside the organization. After troubleshooting, it was determined that this is no longer possible after the migration of the Active Directory. The solution is to remove the group from our internal servers and recreate it in the cloud services.

Moreover, the quote for the dedicated link between the PD and the facility in Austin for the new CAD/RMS system was finalized and signed by the City Manager. New entries were also added to the Incode X-Reference table for court to facilitate the importation of new citation violations automatically.

Additionally, IT worked on creating VPN connections for the MDCs to use with the new CAD/RMS software and collaborated with DPS to enable new connections for the CAD software. Furthermore, efforts were made to transition the Library patron computers to cloud services for a more streamlined operation. Lastly, progress was made on setting up the network penetration testing.

## Municipal Court

Last week, new citations were received and promptly entered into the court system. Additionally, failure to appear citations and warrants were processed for individuals who did not attend court on May 14th. Furthermore, weekly reports were diligently processed for both the State and the courts collection agency.

Moreover, our dedicated team aided customers with their citations at the court window, as well as via phone and email, ensuring that their inquiries were addressed efficiently and effectively.

## Police Department

End of Week Report for 05/12/2024 – 05/18/2024

|                                  |  |           |
|----------------------------------|--|-----------|
| Calls for Service                |  | 361       |
| Traffic Stops                    |  | 94        |
| Citations                        |  | 23        |
| Warnings                         |  | 67        |
| Arrests                          |  | 4         |
| Average Response Time (ART)      |  | 2 minutes |
| Code Enf. Calls for Service      |  | 40        |
| Animal Control Calls for Service |  | 12        |

Last week, the focus remained on conducting end-user training for our new Computer Aided Dispatch (CAD) / Records Management Systems (RMS). We are pleased to report

that training sessions progressed smoothly, and we have additional training sessions scheduled for the upcoming three weeks to ensure comprehensive coverage.

In addition, the department is delighted to welcome Davon Lemon as a new Patrol Officer. Officer Lemon brings nearly two years of experience from the Coryell County Sheriff's Office, and we are confident that his skills and expertise will contribute to our team. We extend a warm welcome to Officer Lemon and look forward to working together to serve our community effectively.

## Development Services

The temporary lull in new single-family residential permits that began last week has persisted throughout this week. It is not unusual to see a dip in new single-family permit applications before a holiday weekend. Meanwhile, there has been a noticeable increase in meeting requests and applications related to commercial or multifamily developments. While some of these projects present challenging issues, many appear to be economically feasible, which has not always been the case. Additionally, the new Building Official started performing many of their duties on Tuesday of this week.