



Weekly Report

May 10, 2024

City of Lago Vista
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City Manager's Office

This week brought some fantastic highlights. On Monday, our City Employees came together for an Employee Appreciation Event at the Lago Vista Golf Course. The day was filled with delightful activities, including a baby picture guessing game, practicing golf swings at the range, breaking open a piñata, and a lively raffle. The spread of food was mouthwatering, and it provided an opportunity for employees to connect with colleagues they might not typically interact with due to different facilities and shifts. The positive feedback received underscores how this event served as a wonderful way for our team to unwind and forge new connections.

Moreover, this event marked the launch of our new Employee Appreciation program, which was crafted by our own City employees. This initiative aims to encourage both citizens and staff to acknowledge individuals who go the extra mile, enhancing our level of customer satisfaction.



In addition to this exciting event, I am thrilled to announce that the City of Lago Vista has been honored with the GFOA Distinguished Budget Presentation Award. This prestigious accolade is a significant milestone for us, marking the first time Lago Vista has received such recognition. It underscores our organization's dedication to upholding sound financial policies and practices. This achievement fills us with pride, and we are committed to continuous improvement to strive for this recognition again next year.

Library

The Library was bustling with activity this week, catering to a diverse range of interests and age groups. From stitching enthusiasts in the Vista Stitchers quilting group to artists in the Bring Your Own Art session, and from language learners in Conversational Spanish to thinkers engaging in Philosophy Discussion, there was something for everyone. Other engaging groups included the Eclectic Book Group, Personal Growth Group, Meditation practitioners, and the energetic Teen Library League. Additionally, during the second hour of story time, children created charming paper flowers as heartfelt gifts for Mother's Day.

Meanwhile, the Library Director participated in a meeting of Keep Lago Vista Beautiful, where the focus centered on the prospect of developing an inviting and user-friendly green space on the lot adjacent to the Library. This potential green space renovation, if approved, would mark a collaborative effort between KLVB and Friends of the Library, highlighting a shared commitment to enhancing the community's environment and recreational offerings.

Golf Course

Last weekend blessed us with an additional two (2) inches of rain, a much-needed boon that has breathed new life into the lush greenery of the Golf Course. However, this week, temperatures soared to 90 degrees, accompanied by humidity reminiscent of Houston's climate.

Amidst these weather fluctuations, the excitement of the MGA Match Play Championship Finals reached its pinnacle as the final match concluded, crowning this year's champion.

Parks and Recreation

Upcoming weeks will see the installation of new flag poles on Dawn Drive to enhance holiday celebrations. Routine maintenance, including mowing, weed eating, and trash cleanup, has been completed at all parks and Rusty Allen Airport.

Despite weather setbacks, progress continues on the pool demolition project. Staff will meet with the contractor on Monday to assess necessary repairs before replastering. At Rusty Allen Airport, a replacement QT Pod card reader was swiftly installed after a failure that halted fuel sales for two days. Efforts are underway to address a computer system

failure affecting the AWOS system.

Routine maintenance at the golf course is ongoing to ensure a pleasant experience for visitors. Staff explored new equipment options tailored for golf course maintenance and the unique terrain of Lago Vista GC, aiming to enhance maintenance efforts.

Economic Development

The Economic Development Director had a productive week, gearing up for the next Business Roundtable scheduled for Wednesday, June 12th. In addition, they engaged with a local resident eager to kickstart a business venture within the city and conducted Business Retention & Expansion visits to local businesses alongside the Chamber's Executive Director, fostering community partnerships and support for local enterprises.

Meanwhile, the Communications & Marketing Coordinator maintained an active presence across various platforms, making multiple posts on social media, updating the city website, and managing content for the digital sign. They also dedicated Monday to assisting with the Employee Appreciation Program Spring Fling event for City Staff, fostering team spirit and camaraderie. Amidst these tasks, they successfully completed the June City Newsletter and participated in a Zoom meeting with Civic Plus Analytics, contributing to ongoing efforts in enhancing communication strategies and outreach initiatives.

Public Works

Public Works organized onsite Beehive training sessions for all PW staff focused on Asset Management and Work Order Tracking. Additionally, there was a meeting with Freese and Nichols to discuss an Amendment concerning Effluent Pond Repairs. Responding promptly to a sewer issue on Congress Street, the team executed necessary measures, including clearing the line and facilitating the customer's grinder to integrate smoothly into the system. Moreover, the City Engineer inspected proof rolling and densities at proposed streets in Tessera. Furthermore, discussions were held regarding a proposed lane closure with Cordsen to address milling and overlaying where road cuts and vault placements occurred on Dawn Dr.

In Utilities, various tasks were completed, including addressing water leaks on Lakeshore

Blvd and Constitution Square, with both repairs marked as complete. Service installations were conducted on Cardinal Avenue and Wilson Avenue. Fire hydrant replacements progressed on Surrey Lane, and Dodge Trail.

The Street Department's activities involved tree trimming on Stillwood and Park Drive, as well as the removal of three deceased deer. Additionally, pothole repairs were conducted on Travis Drive, Dawn Drive, Tessera Parkway, and Buckskin Ridge.

In Plants, the Water Treatment Plant #1 and corresponding water tanks underwent various tasks, including daily lab tests, weekly sample submissions, chlorine residual testing, general maintenance, initiation of filter drain valve repairs, completion of quarterly TOC sampling, and efforts towards integrating WTP1 assets into Beehive software. Similarly, activities took place at Water Treatment Plant #3. At the Wastewater Treatment Plant, routine lab tests, sample submissions, general maintenance, and installation of a test switch in the generator panel were completed, alongside Beehive training and endeavors to represent major WWTP assets in the system.

Lift stations underwent routine maintenance, initiation of lift station information integration into Beehive, and resolution of issues with MacArthur temperature sensor and Truman capacitor. Effluent disposal efforts included regular watering at the golf course and Cedar Breaks, resumption of sending effluent water to Highland Lakes Golf Course, and initiatives towards integrating effluent disposal assets into Beehive.

Information Technology

IT collaborated with Spectrum to set up a Dedicated circuit for the Police Department, ensuring seamless connectivity. Additionally, they coordinated with Spectrum and the Golf Course vendor to facilitate the transition of phone systems next week, streamlining communication channels. On the support front, they observed an uptick in help desk tickets, with fifteen new ones created this week, which were promptly addressed. Moreover, the staff participated in an update meeting with Civic Plus to stay abreast of developments. As they prepare for the upcoming phone system installation, they will be compiling the final pieces of information required for a smooth deployment. In partnership with the Police Department, staff assisted in configuring laptops for officer training sessions involving new software, ensuring operational readiness. Lastly, they remained proactive in

organizing and participating in virtual meetings as necessary to support ongoing initiatives and collaborations.

Municipal Court

The Clerks were busy this week managing various tasks related to citations and case management. They processed new citations received from the Police Department and scanned numerous complaints to create cases. Additionally, the Clerks processed weekly reports for submission to the state and the courts' collection agency. They helped customers regarding their cases via phone, email, and in-person at the court window.

In preparation for the upcoming docket on May 14, 2024, the Clerks prepared necessary documents and sent out text reminders to individuals scheduled to appear in court on that date. Furthermore, they extended their support to the Jonestown Municipal Court on Wednesday, May 8, 2024, assisting with their court docket.

Police Department

End of Week Report for 04/28/2024 – 05/04/2024

Calls for Service		346
Traffic Stops		100
Citations		31
Warnings		63
Arrests		2
Average Response Time (ART)		2 minutes
Code Enf. Calls for Service		12
Animal Control Calls for Service		10

Development Services

Despite the packet preparations, staff managed to fulfill time-sensitive inspections and a few permit reviews to ease into the weekend with a more manageable workload of local ordinance plan reviews. They also tackled about half a dozen open records requests, one of which was particularly extensive.

On a positive note, the transition back to fire official duties being managed by the staff of Travis County ESD-1 has been seamless and effective. Their impact has been evident, with positive outcomes extending to the Code Enforcement staff as well. Collaboratively, they resolved a couple of longstanding compliance issues that had been lingering. It is heartening to witness such effective cooperation and positive progress.