

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT APRIL 2024



GARY A. BOSHEARS, CHIEF OF POLICE

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Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



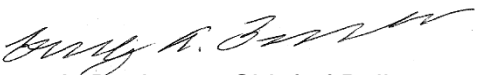
Introduction

Beginning with the Solar Eclipse Event and wrapping up with major progress on our Computer Aided Dispatch (CAD) / Records Management System (RMS) Project, April was a busy and productive month for the Police Department. We added extra staff to our Patrol and Dispatch Divisions during the eclipse and are happy to report that we did not experience any significant issues.

My attendance at the International Association of Chiefs of Police (IACP) Mid-Year Committee Meetings in Grapevine was a significant moment for our department. I am privileged to be one of 40 law enforcement executives appointed by the IACP president to serve on the Community Policing Committee. These meetings provided a valuable platform to connect with other law enforcement executives and contribute to the shaping of global policing policies and practices.

As we wrap up this month, we are thrilled to announce that we have completed most of the major configurations on our new CAD and RMS system. May will be a busy month with end-user training, paving the way for an exciting 'go live' on the system in June.

Finally, we celebrated National Public Safety Telecommunicator's Week this month. During this week, we took several opportunities to show our Telecommunicators how much we appreciate them.


Gary A. Boshears, Chief of Police
Lago Vista Police Department



Department Statistics

Patrol Division Statistics

Calls for Service	1,653
Increase / Decrease Percent from the previous month	0.85 % decrease
Average Response Time	1 minute
Citations / Warnings	610
Motor Vehicle Accidents	12
On-View / Warrant Arrest	21
Traffic Stops / Vehicle Stops	630

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

Sunday	187
Monday	328
Tuesday	307
Wednesday	220
Thursday	196
Friday	243
Saturday	172

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	9
UCR Offenses Cleared	6

* *Denotes some cases reported in previous months that were closed.

Citations

Traffic	186
Animal	2
Other	12
Warning	417
Total	610



Arrest Made

April 2024

20

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	11	7	8	20								

Animal Control

Animal Calls

April 2024

43

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	13	28	42	43								

Animal Impounds

April 2024

3

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	2	*2	2	3								

*Dogs returned to owners

Offenses

April 2024

28

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	30	22	22	28								

Accidents

April 2024

12

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	5	9	14	12								

Miles Patrolled

April 2024

26,214

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	18,955	24,143	18,303	26,214								



Dispatch Division Statistics

Total Calls	143
Total 9-1-1 Calls	143
Total Inbound	135
Total Abandoned	6
Administrative 911	2
Total 911 Call Average Duration	minutes
Call Transfer from LVPD	95
Call Transfer to LVPD	52

9-1-1 Calls for Service – Days of the Week

Sunday	25
Monday	17
Tuesday	19
Wednesday	19
Thursday	21
Friday	24
Saturday	19

9-1-1 Calls by Shift

Day Shift	71
Night Shift	74



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	1 year, 7 months	20 years, 2 months
Paul Chrane	Captain	Master	1 year, 4 months	18 years, 4 months
Thomas Franco	Lieutenant	Master	25 years, 2 months	29 years, 3 months
Frank Allocca	Detective Sergeant	Master	13 years, 1 months	22 years, 6 months
David Wilson	Detective Sergeant	Master	8 years, 6 months	21 years, 10 months
Jerome Brooks	Sergeant	Master	9 years, 7 months	37 years, 7 months
Doyce Smith	Sergeant	Master	6 years, 1 month	20 years, 10 months
Roberto Mercado	Sergeant	Advanced	11 years, 6 months	11 years, 6 months
Brandon Carey	Sergeant	Basic	10 years, 10 months	7 years, 7 months
Sylvia Arnold	Police Officer	Intermediate	0 years, 9 months	4 years, 7 months
Camila Peralta	Police Officer	Basic	0 years, 2 months	5 years, 6 months
VACANT	Police Officer	VACANT	VACANT	VACANT
Mia Hernandez	Police Officer	Basic	2 years, 9 months	2 years, 9 months
Jose Saldivar	Police Officer	Basic	1 year, 10 months	5 years, 9 months
John Achilles	Police Officer	Basic	0 years, 4 months	0 years, 4 months
Nikki Campos	Police Officer	Basic	1 year, 6 months	1 year, 5 months
Jonothan Perez	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Hope Delarosa	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Bryan Muzquiz	Police Officer	Basic	1 year, 3 months	1 year, 3 months
Amy Villegas	Police Officer	Basic	1 year, 2 months	1 year, 3 months
Christian Acosta	Police Officer	Basic	0 years, 4 months	0 years, 4 months
Robert Quick	School Resource Officer (NEW)	Intermediate	1 year, 11 months	5 years, 5 months
Kara Smith	Dispatch Supervisor	Intermediate	3 years, 11 months	3 years, 11 months
Janell Urdy	Dispatcher	Basic	0 years, 4 months	0 years, 4 months
Kathryn Palmer	Dispatcher	Basic	0 years, 11 months	0 years, 11 months
Michel'le Smith	Dispatcher	Basic	0 years, 4 months	0 years, 4 months
Juan Celedon	Dispatcher	Basic	1 year, 4 months	1 year, 4 months
VACANT	Dispatcher	VACANT	VACANT	VACANT
Gwen Mathews	Dispatcher	Basic	1 year, 0 months	1 year, 0 months
Samantha Talavera	Dispatcher	Basic	0 years, 6 months	0 years, 6 months
Crystal Street	Executive Assistant	Advanced	5 years, 10 months	23 years, 7 months
Rey Salinas	Code Enforcement		0 years, 4 months	0 years, 4 months
Chris Allen	Code Enforcement		0 years, 1 month	0 years, 1 month

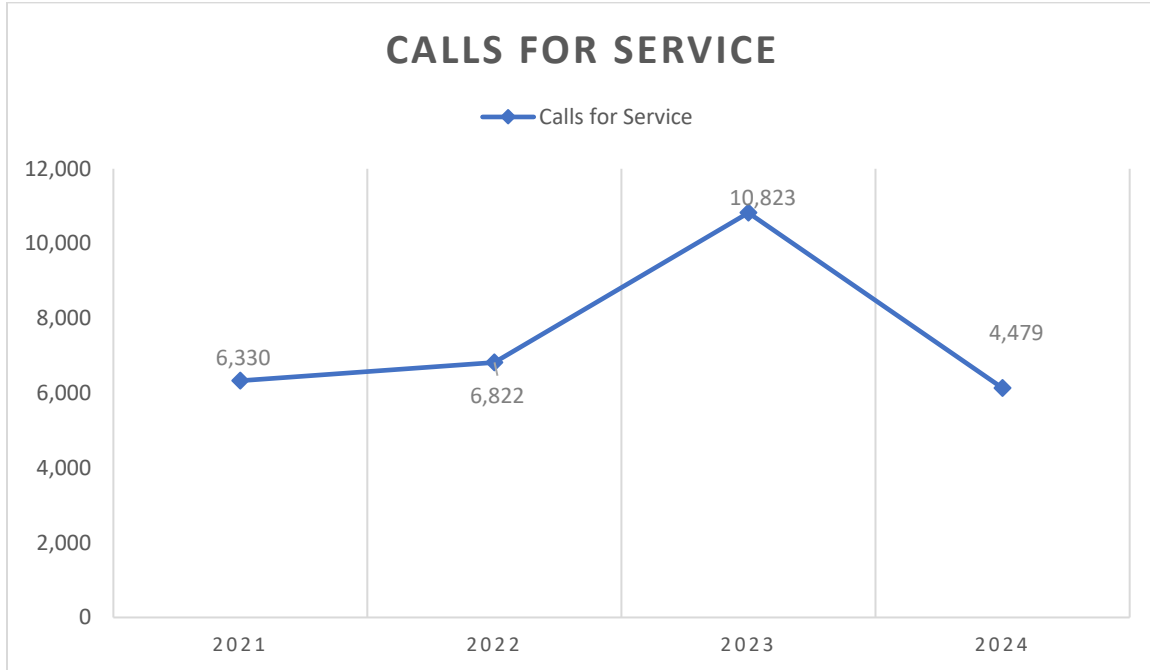
Total Peace Office / Dispatcher Experience of Department: 245 years, 0 months

Total Service Time to City: 115 years, 5 months

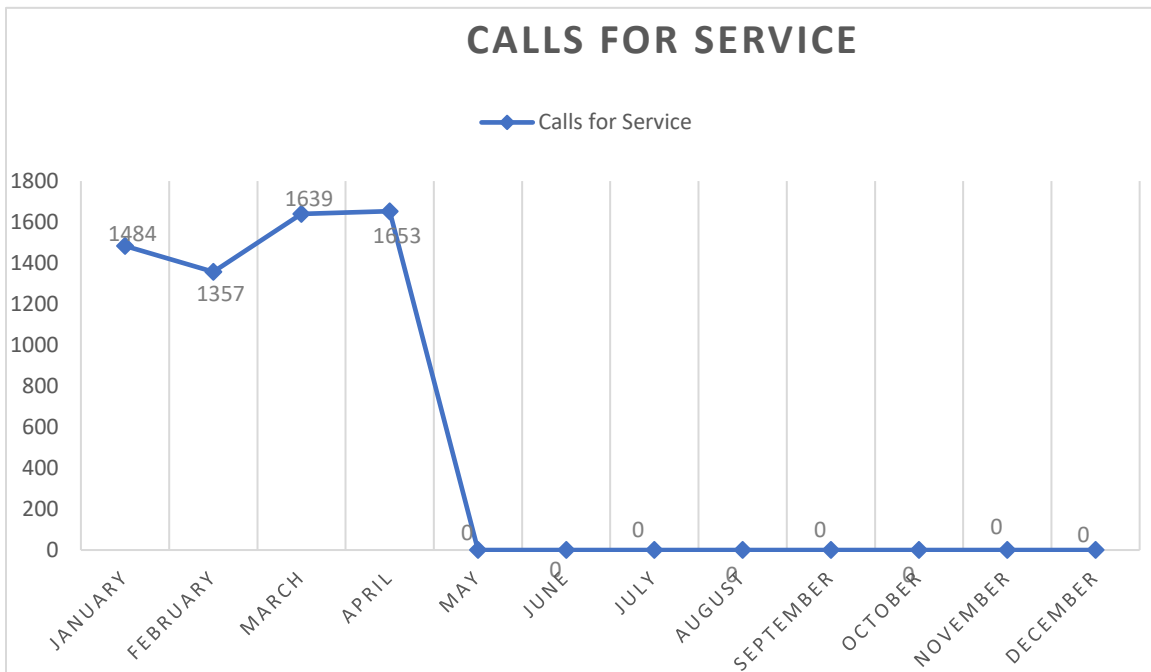


City of Lago Vista Police Department Statistics

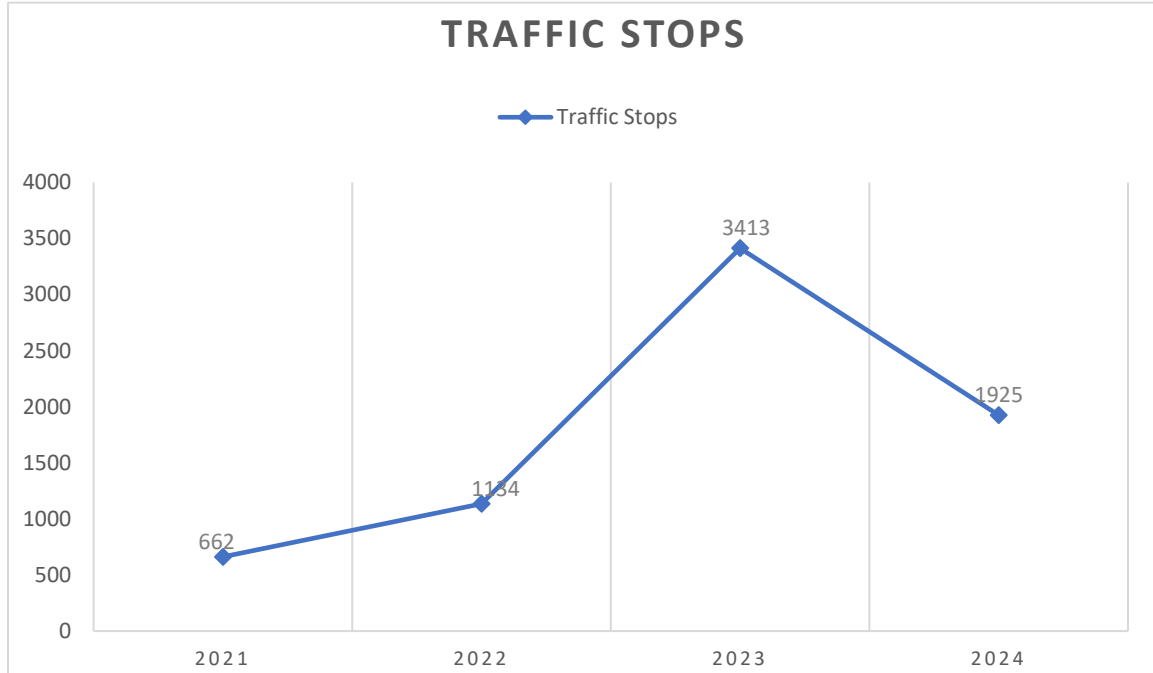
Calls for Service – Historical and Year-to-Date



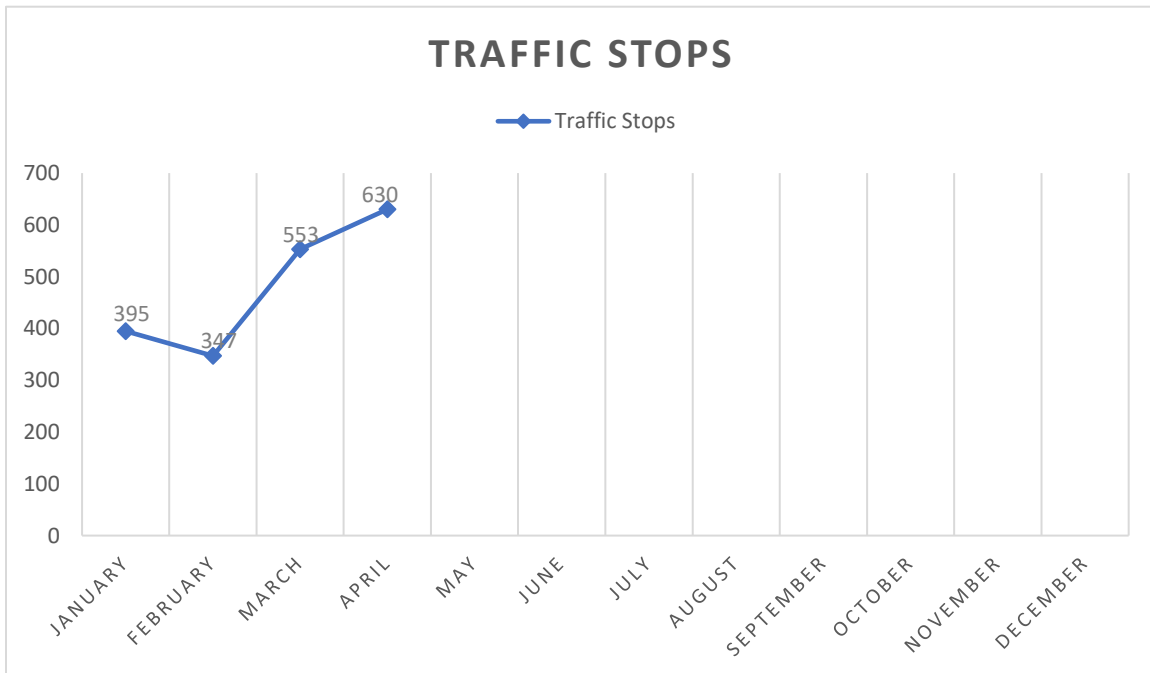
Calls for Service – 2024 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2024 by Month



APRIL 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abduction / Kidnapping	0
Abuse/ Abandonment/Neglect	1
Administrative Documentation	53
Alarm Calls	14
Assault 1 – General	1
Assault 2 – Simple	1
Assault 4 – Sexual / Agg Sex Assault	1
Assist Other Law Enforcement Agencies	6
Assist Fire Department	6
Assist EMS	42
Assist City (Utilities, Street, etc.)	18
Assist Citizen	99
Bomb / Suspicious Package	0
Bomb Threat	0
Burglary / Home Invasion	0
Damage / Vandalism / Criminal Mischief	5
Deceased Person	0
Domestic Disturbance / Family Violence	8
Driving under the Influence / Driving While Intoxicated	2
Drugs	0
Explosion	0
Fraud / Deception	2
Harassment / Stalking / Threat	0
Indecency / Lewdness / Disorderly Conduct	4
Mental Disorder (Behavioral Problems)	1
Miscellaneous	0
Missing Person / Runaway / Found Person	0
Officer Needs Assistance	1
Public Service (Lock In/Out, Welfare Check)	19
Robbery / Carjacking	0
Security Checks	0
Shots Heard	2
Subject Check	456
Suicidal Subject / Attempted Suicide	1
Supplemental	25
Suspicious/ Unwanted (Persons/Circumstances/Vehicle)	37



Theft (Larceny)	5
Traffic Accidents (Crash) / Sinking Vehicle	13
Traffic Violations / Complaint / Hazards	35
Trespassing / Unwanted	5
Unknown (3 rd party)	1
Weapons / Firearms	1
Warrant Arrest	1
Resisting / Evading	0
911 Hang-Up	8
BOLO	3
W911	4
Vehicle Stops	630
Total Incidents for this Report	1511*

*additional #s is on the code enforcement and animal control reports



LAGO VISTA POLICE DEPARTMENT ANIMAL CONTROL MONTHLY REPORT APRIL 2024



Top Code Violations April 2024

- Loose Dog Violations
- No Registration Violations

GARY A. BOSHEARS, CHIEF OF POLICE



Summary

Animal Control is a section of the Police Department that is responsible for enforcing local and state animal laws. They work to ensure the safety and well-being of both animals and people in the community. Animal Control officers respond to calls concerning stray, aggressive, or injured animals, as well as cases of animal cruelty and neglect. They also assist in the capture and removal of wild animals that pose a threat to public safety. Overall, Animal Control plays an important role in promoting a safe and healthy environment for both humans and animals alike.

Animal Control Statistics

- Responded to 43 new cases.
- Impounds: 3
 - Humane Society 0
 - Owner: 2
 - Foster: 1
- Citations issued: 4
-

Animal Control Statistics – Citizen Complaints



APRIL 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
VCO – Animal Generic	11
VCO – Animal – At Large	19
VCO – Animal – Registration	1
VCO – Animal – Noise	8
VCO – Animal Bite	4
Total Incidents for this Report	43



LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT APRIL 2024

Top Code Violations April 2024

- VCO General Complaints
- Parking Violations
- Construction Violations
- Sign Violations



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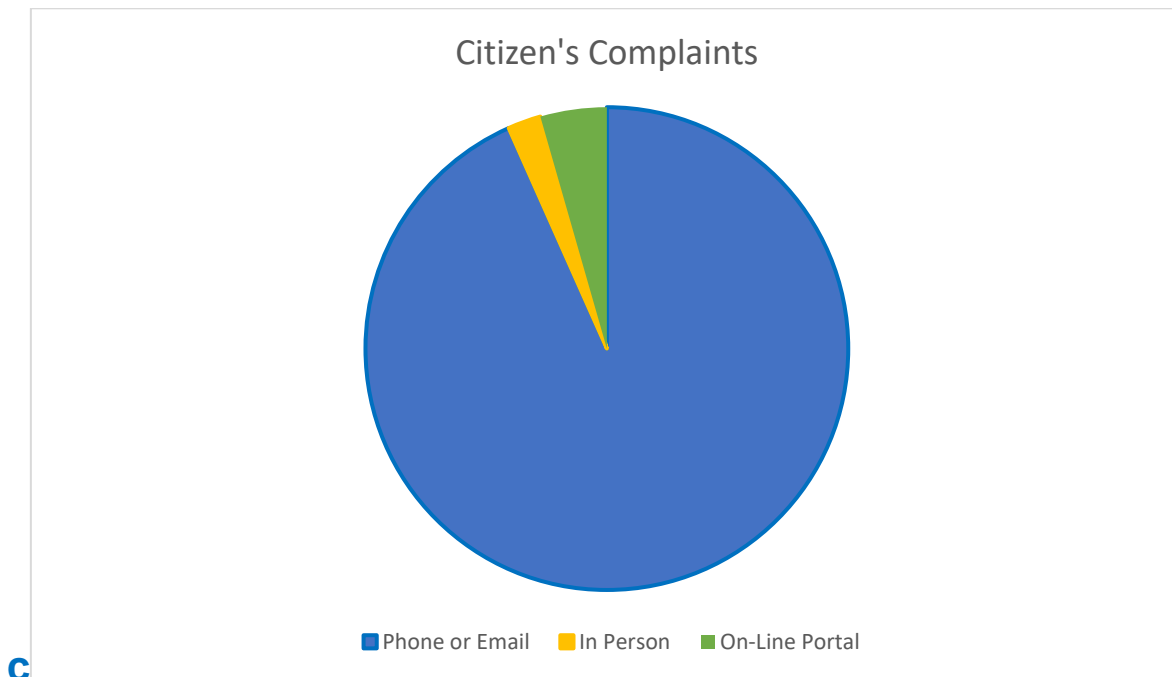
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

Code Enforcement Statistics

- Responded to **99** new cases.
Closed cases: 78
- Initiated **28** proactive cases.
- Citations issued: **2**

Code Enforcement Statistics – Citizen Complaints



APRIL 2024 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Boat Violations	5 <i>Active: 0</i> <i>Closed: 4 voluntary compliances</i> <i>Red Tagged: 1</i>
Vehicle Violations	18 <i>Active: 0</i> <i>Closed: 14 voluntary compliances</i> <i>Red Tagged: 4</i>
RV/Trailer Violations	2 <i>Active: 0</i> <i>Closed: 2 voluntary compliances</i>
Land Violations	12 <i>Active: 5</i> <i>Closed: 7</i>
Construction Violations	9 <i>Active: 3</i> <i>Closed: 4 voluntary compliances</i>
Stop Work Orders	3 <i>Active: 0</i> <i>Closed: 3</i>
Construction – After-hours	3 <i>Active: 0</i> <i>Closed: 3</i>
Illegal Dumping	5 <i>Active: 1</i> <i>Closed: 4</i>
Dark Skies Pollution	1 <i>Active: 0</i> <i>Closed: 1</i>
Other Miscellaneous Violations	21 <i>Active: 3</i> <i>Closed: 18</i>
Sign Violations	20 <i>Active: 0</i> <i>Closed: 20</i>



VCO City – General	49
VCO City – Illegal Dumping	5
VCO City – Illegal Burning	0
VCO City – Parking (Vehicle)	25
VCO City – Parking (boat/RV/Trailer)	7
VCO City – Construction (Equipment)	2
VCO City – Construction (Materials)	8
VCO City – Construction (Hours)	3
Total Incidents for this Report	99

