

# LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT MARCH 2024



GARY A. BOSHEARS, CHIEF OF POLICE



LAGO VISTA  
— TEXAS —





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## Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.

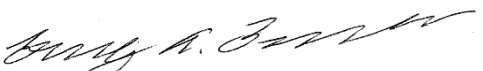


## Introduction

March was a very productive month for our department, with a significant number of Calls for Service, Vehicle Stops, and other activities. Additionally, several of our officers and dispatchers attended various training classes. We strive to provide our team with the best professional development opportunities as we constantly seek to improve service to our citizens. We held a community event at Boba Bistro, which was well-attended and are planning a weekend community event during the summer.

Our executive team continued their collaborative efforts with the vendor, focusing on configuring the system for our new Computer Aided Dispatch (CAD) and Records Management Systems (RMS) project. We also extend our gratitude to the City's GIS technician for their invaluable assistance with the mapping aspect of this project.

This month, the Chief of Police participated in several planning sessions and discussions regarding the upcoming solar eclipse. We also met to review our Field Training Officer (FTO) Program. This program prepares new officers for their duties as police officers in our community. During these meetings, Officer Syliva Arnold and Officer Mia Hernandez were selected as new FTOs for our department. We are very proud of them and look forward to their contributions to this program.

  
Gary A. Boshears, Chief of Police  
Lago Vista Police Department



## Department Statistics

### Patrol Division Statistics

Calls for Service	<b>1,639</b>
Increase / Decrease Percent from the previous month	<b>20.78 % increase</b>
Average Response Time	<b>1 minute</b>
Citations / Warnings	<b>530</b>
Motor Vehicle Accidents	<b>14</b>
On-View / Warrant Arrest	<b>10</b>
Traffic Stops / Vehicle Stops	<b>530</b>

\* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

### Calls for Service – Days of the Week

Sunday	<b>249</b>
Monday	<b>218</b>
Tuesday	<b>259</b>
Wednesday	<b>209</b>
Thursday	<b>189</b>
Friday	<b>234</b>
Saturday	<b>281</b>

### Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	<b>8</b>
UCR Offenses Cleared	<b>5</b>

\* \*Denotes some cases reported in previous months that were closed.

### Citations

Traffic	<b>151</b>
Animal	<b>2</b>
Other	<b>7</b>
Warning	<b>370</b>
Total	<b>530</b>



### Arrest Made

**March 2024**

**8**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	11	7	8									

### Animal Control

#### **Animal Calls**

**March 2024**

**42**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	13	28	42									

#### **Animal Impounds**

**March 2024**

**2**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	2	*2	2									

\*Dogs returned to owners

### Offenses

**March 2024**

**22**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	30	22	22									

### Accidents

**March 2024**

**14**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	5	9	14									

### Miles Patrolled

**March 2024**

**18,303**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Total</b>	18,955	24,143	18,303									



## Dispatch Division Statistics

Total Calls	<b>129</b>
Total 9-1-1 Calls	<b>125</b>
Total Inbound	<b>119</b>
Total Abandoned	<b>1</b>
Administrative 911	<b>5</b>
Total 911 Call Average Duration	<b>254.4 minutes</b>
Call Transfer from LVPD	<b>54</b>
Call Transfer to LVPD	<b>117</b>

## 9-1-1 Calls for Service – Days of the Week

Sunday	<b>17</b>
Monday	<b>15</b>
Tuesday	<b>18</b>
Wednesday	<b>17</b>
Thursday	<b>18</b>
Friday	<b>19</b>
Saturday	<b>25</b>

## 9-1-1 Calls by Shift

Day Shift	<b>68</b>
Night Shift	<b>61</b>



## Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	1 year, 6 months	20 years, 1 months
Paul Chrane	Captain	Master	1 year, 3 months	18 years, 3 months
Thomas Franco	Lieutenant	Master	25 years, 1 months	29 years, 2 months
Frank Allocca	Detective Sergeant	Master	13 years, 0 months	22 years, 5 months
David Wilson	Detective Sergeant	Master	8 years, 5 months	21 years, 9 months
Jerome Brooks	Sergeant	Master	9 years, 6 months	37 years, 6 months
Doyce Smith	Sergeant	Master	6 years, 0 months	20 years, 9 months
Roberto Mercado	Sergeant	Advanced	11 years, 5 months	11 years, 5 months
Brandon Carey	Sergeant	Basic	10 years, 9 months	7 years, 6 months
Sylvia Arnold	Police Officer	Intermediate	0 years, 8 months	4 years, 6 months
<b>VACANT</b>	Police Officer	<b>VACANT</b>	<b>VACANT</b>	<b>VACANT</b>
<b>VACANT</b>	Police Officer	<b>VACANT</b>	<b>VACANT</b>	<b>VACANT</b>
Mia Hernandez	Police Officer	Basic	2 years, 8 months	2 years, 8 months
Jose Saldivar	Police Officer	Basic	1 year, 9 months	5 years, 8 months
John Achilles	Police Officer	Basic	0 years, 3 months	0 years, 3 months
Nikki Campos	Police Officer	Basic	1 year, 4 months	1 year, 4 months
Jonothan Perez	Police Officer	Basic	1 year, 3 months	1 year, 3 months
Hope Delarosa	Police Officer	Basic	1 year, 3 months	1 year, 3 months
Bryan Muzquiz	Police Officer	Basic	1 year, 2 months	1 year, 2 months
Amy Villegas	Police Officer	Basic	1 year, 2 months	1 year, 2 months
Christian Acosta	Police Officer	Basic	0 years, 3 months	0 years, 3 months
Robert Quick	School Resource Officer (NEW)	Intermediate	1 year, 10 months	5 years, 4 months
Kara Smith	Dispatch Supervisor	Intermediate	3 years, 10 months	3 years, 10 months
Janell Urdy	Dispatcher	Basic	0 years, 3 months	0 years, 3 months
Kathryn Palmer	Dispatcher	Basic	0 years, 10 months	0 years, 10 months
Michel'le Smith	Dispatcher	Basic	0 years, 3 months	0 years, 3 months
Juan Celedon	Dispatcher	Basic	1 year, 3 months	1 year, 3 months
Camila Peralta	Dispatcher	Basic	0 years, 1 month	5 years, 5 months
Gwen Mathews	Dispatcher	Basic	0 year, 11 months	0 years, 11 months
Samantha Talavera	Dispatcher	Basic	0 years, 5 months	0 years, 5 months
Crystal Street	Executive Assistant	Advanced	5 years, 9 months	23 years, 6 months
Rey Salinas	Code Enforcement		0 years, 3 months	0 years, 3 months
<b>VACANT</b>	Code Enforcement			

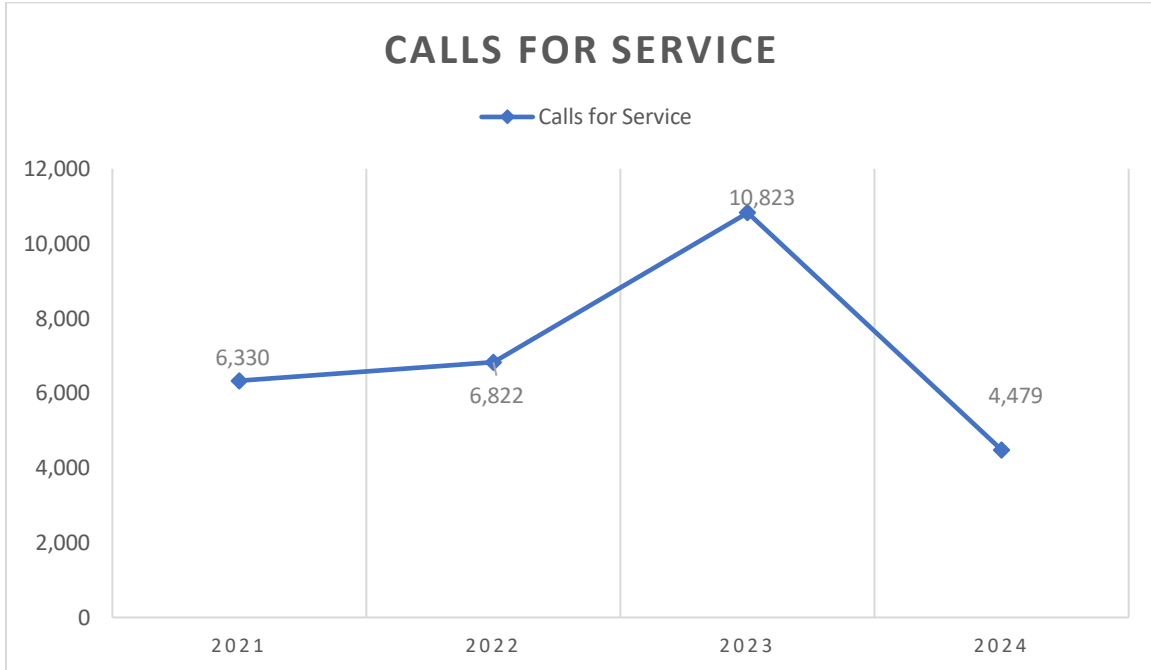
**Total Peace Office / Dispatcher Experience of Department: 245 years, 7 months**

**Total Service Time to City: 114 years, 4 months**

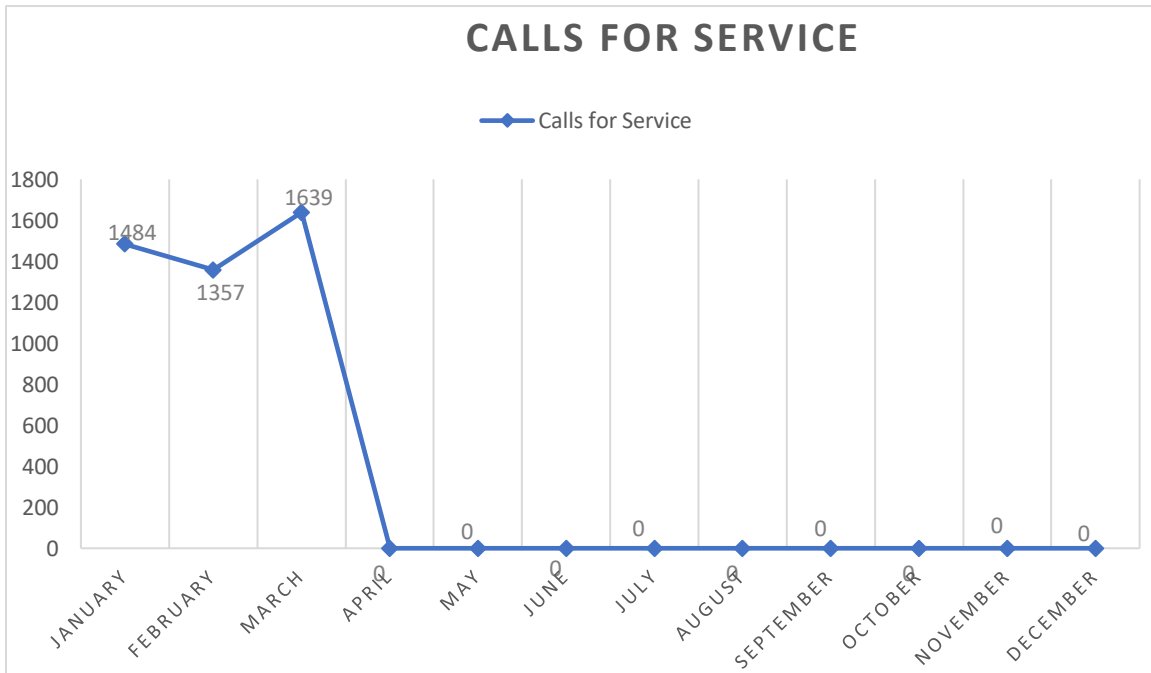


# City of Lago Vista Police Department Statistics

## Calls for Service – Historical and Year-to-Date

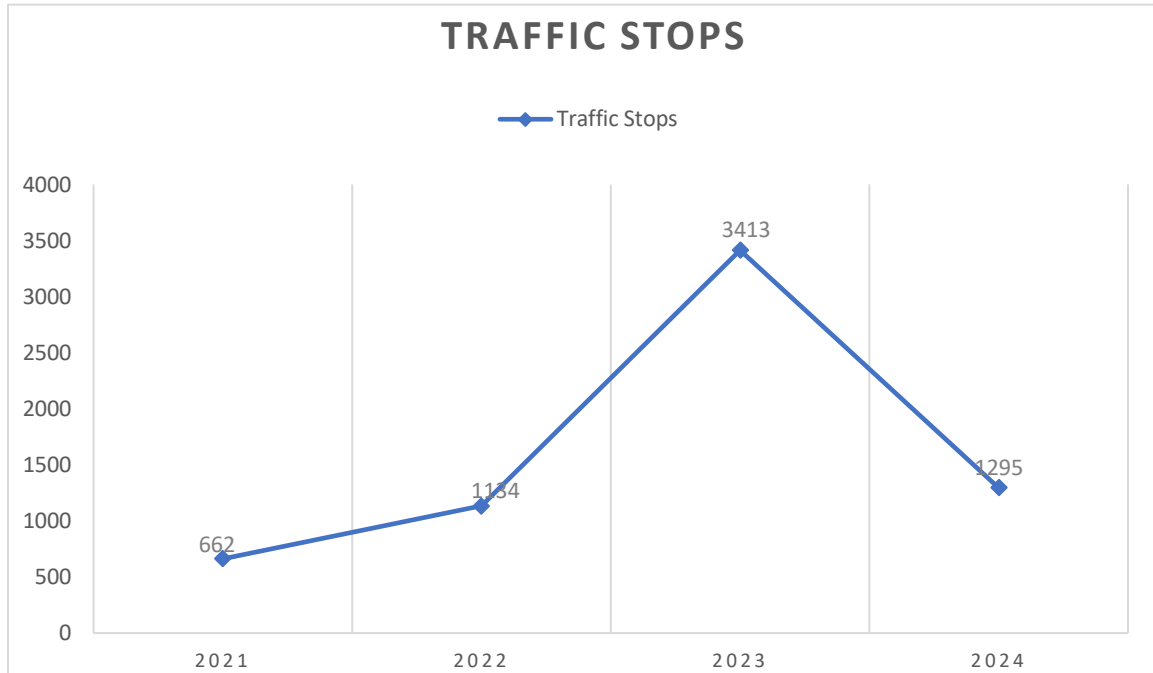


## Calls for Service – 2024 by Month

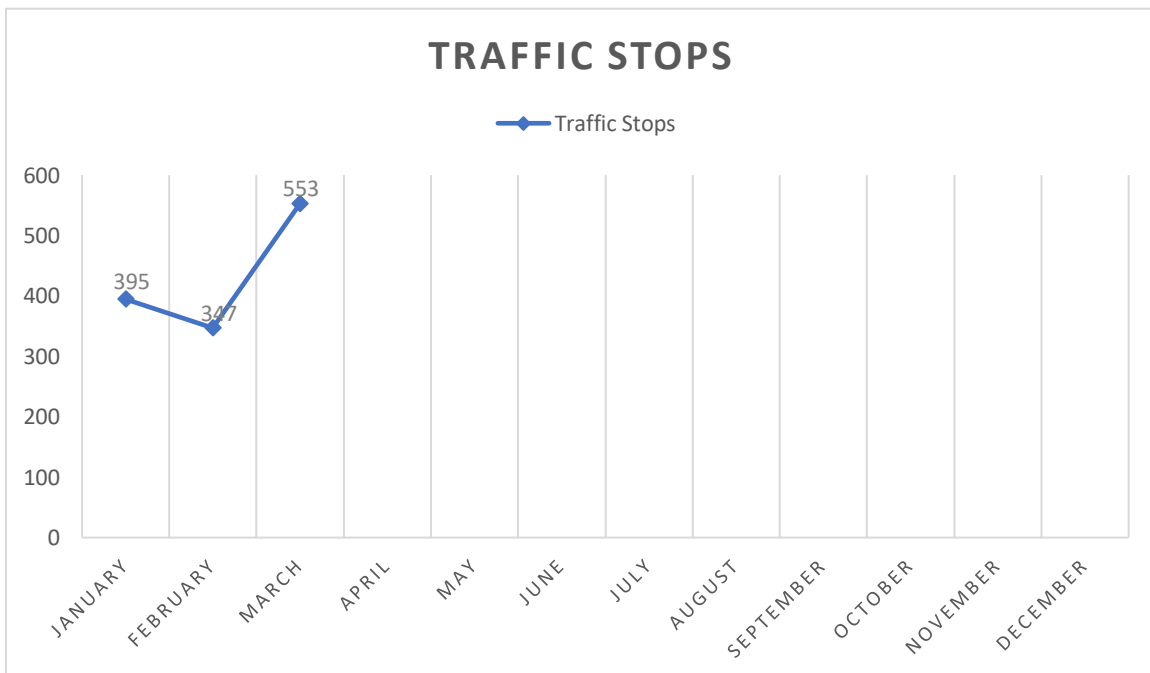




## Traffic Stops - Historical & Year-To-Date



## Traffic – 2024 by Month



### MARCH 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abduction / Kidnapping	3
Abuse/ Abandonment/Neglect	1
Administrative Documentation	62
Alarm Calls	11
VCO – Animal Generic	13
VCO – Animal – At Large	21
VCO – Animal – Noise	4
VCO – Animal Bite	4
Assault 2 – Simple	1
Assault 4 – Sexual / Agg Sex Assault	2
Assist Other Law Enforcement Agencies	8
Assist Fire Department	10
Assist EMS	43
Assist City (Utilities, Street, etc.)	11
Assist Citizen	83
Bomb / Suspicious Package	0
Bomb Threat	0
Burglary / Home Invasion	1
Damage / Vandalism / Criminal Mischief	4
Deceased Person	1
VCO City – General	37
VCO City – Illegal Dumping	3
VCO City – Illegal Burning	1
VCO City – Parking (Vehicle)	20
VCO City – Parking (boat/RV/Trailer)	4
VCO City – Construction (Equipment)	7
VCO City – Construction (Materials)	0
VCO City – Construction (Hours)	4
Domestic Disturbance / Family Violence	9
Driving under the Influence / Driving While Intoxicated	4
Drugs	2
Explosion	0
Fraud / Deception	2
Harassment / Stalking / Threat	6
Indecency / Lewdness / Disorderly Conduct	1
Mental Disorder (Behavioral Problems)	1



Miscellaneous	1
Missing Person / Runaway / Found Person	3
Officer Needs Assistance	11
Public Service (Lock In/Out, Welfare Check)	1
Robbery / Carjacking	40
Security Checks	526
Shots Heard	0
Subject Check	2
Suicidal Subject / Attempted Suicide	1
Supplemental	40
Suspicious/ Unwanted (Persons/Circumstances/Vehicle)	30
Theft (Larceny)	7
Traffic Accidents (Crash) / Sinking Vehicle	14
Traffic Violations / Complaint / Hazards	29
Trespassing / Unwanted	8
Unknown (3 <sup>rd</sup> party)	2
Weapons / Firearms	0
Warrant Arrest	0
Resisting / Evading	0
911 Hang-Up	0
BOLO	5
W911	10
Vehicle Stops	553
<b>Total Incidents for this Report</b>	<b>1639</b>



# LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT MARCH 2024

## Top Code Violations March 2024

- Vehicle Violations
- Animal Violations  
Sign Violations
- Construction Violations
- Miscellaneous  
Violations

GARY A. BOSHEARS, CHIEF OF POLICE



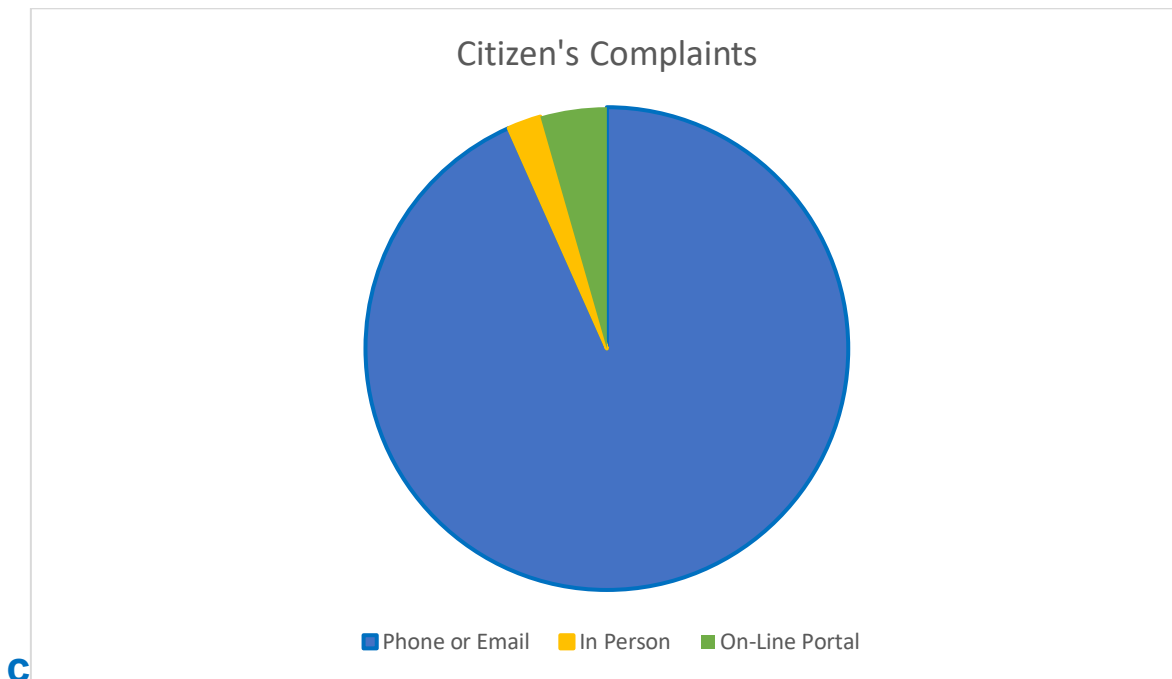
## Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

## Code Enforcement Statistics

- Responded to **119** new cases.  
Closed cases: **44**
- Initiated **26** proactive cases.
- Citations issued: **4**

### Code Enforcement Statistics – Citizen Complaints





## MARCH 2024 – TYPES OF VIOLATIONS

<b>Call Type</b>	<b>Number of Violations</b>
Boat Violations	<b>7</b> <i>Active: 1</i> <i>Closed: 6 voluntary compliances</i>
Vehicle Violations	<b>35</b> <i>Active: 3</i> <i>Closed: 31 voluntary compliances</i>
RV/Trailer Violations	<b>6</b> <i>Active: 4</i> <i>Closed: 2</i>
Land Violations	<b>3</b> <i>Active: 2</i> <i>Closed: 1</i>
Construction Violations	<b>10</b> <i>Active: 3</i> <i>Closed: 7</i>
Stop Work Orders	<b>5</b> <i>Active: 0</i> <i>Closed: 5</i>
Construction – After-hours	<b>4</b> <i>Active: 1</i> <i>Closed: 3</i>
Illegal Dumping	<b>7</b> <i>Active: 0</i> <i>Closed: 7</i>
Dark Skies Pollution	<b>3</b> <i>Active: 0</i> <i>Closed: 3</i>
Animal Violations	<b>14</b> <i>Active: 2</i> <i>Closed: 12</i>
Other Miscellaneous Violations	<b>14</b> <i>Active: 0</i> <i>Closed: 3</i>
Sign Violations	<b>11</b> <i>Active: 0</i> <i>Closed: 11</i>

