

LAGO VISTA POLICE DEPARTMENT

CHIEF'S MONTHLY REPORT

FEBRUARY 2024



GARY A. BOSHEARS, CHIEF OF POLICE



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Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



Introduction

February marked a busy month for all divisions of our department. Beginning with this monthly report, we are making an effort to provide more information on Code Enforcement Violations, highlighting the specific types of violations as well as the disposition of these violations. We are tracking this data through our Computer Aided Dispatch (CAD) system due to the fact that this system is able to track violations handled by Patrol as well. We expect reporting for these violations to improve more once our new CAD system is implemented. We have also seen a slight increase in the number of Animal Control calls our department is now receiving and we have increased our efforts to educate the public about the proper way of reporting these issues.

Our administrative team and IT director held several meetings with Motorola, the vendor for the new CAD project as well as our new radio project. While there is still a lot of work to be completed on these projects, they are moving along in a positive direction.

We held a “Coffee with Cops” community event this month. The event was well-attended by our team and our community. We are grateful to the Lago Vista Starbucks for hosting this event.

Our department's annual reports for the calendar year 2023 were completed this month and made available for our public to review on the department's website. This is part of our department's commitment to transparency in our operations.



Gary A. Boshears, Chief of Police
Lago Vista Police Department



Department Statistics

Patrol Division Statistics

| | |
|---|-----------------------|
| Calls for Service | 1,357 |
| Increase / Decrease Percent from the previous month | 8.5 % decrease |
| Average Response Time | 1 minute |
| Citations / Warnings | 310 |
| Motor Vehicle Accidents | 9 |
| On-View / Warrant Arrest | 7 |
| Traffic Stops / Vehicle Stops | 347 |

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

| | |
|-----------|------------|
| Sunday | 188 |
| Monday | 199 |
| Tuesday | 198 |
| Wednesday | 162 |
| Thursday | 234 |
| Friday | 199 |
| Saturday | 177 |

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

| | |
|----------------------|----------|
| UCR Offenses Report | 7 |
| UCR Offenses Cleared | 3 |

* *Denotes some cases reported in previous months that were closed.

Citations

| | |
|---------|------------|
| Traffic | 79 |
| Animal | 0 |
| Other | 0 |
| Warning | 231 |
| Total | 310 |



Arrest Made

February 2024

7

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|-----|----------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 11 | 7 | | | | | | | | | | |

Animal Control

Animal Calls

February 2024

28

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|-----|-----------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 13 | 28 | | | | | | | | | | |

Animal Impounds

February 2024

*2

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|-----|----------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 2 | 2 | | | | | | | | | | |

*Dogs returned to owners

Offenses

February 2024

22

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|-----|-----------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 30 | 22 | | | | | | | | | | |

Accidents

February 2024

9

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|-----|----------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 5 | 9 | | | | | | | | | | |

Miles Patrolled

February 2024

24,143

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec |
|--------------|--------|---------------|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|
| Total | 18,955 | 24,143 | | | | | | | | | | |



Dispatch Division Statistics

| | |
|---------------------------------|----------------------|
| Total Calls | 126 |
| Total 9-1-1 Calls | 110 |
| Total Inbound | 110 |
| Total Abandoned | 0 |
| Administrative 911 | 16 |
| Total 911 Call Average Duration | 283.3 minutes |
| Call Transfer from LVPD | 110 |
| Call Transfer to LVPD | 42 |

9-1-1 Calls for Service – Days of the Week

| | |
|-----------|-----------|
| Sunday | 12 |
| Monday | 17 |
| Tuesday | 26 |
| Wednesday | 17 |
| Thursday | 16 |
| Friday | 18 |
| Saturday | 20 |

9-1-1 Calls by Shift

| | |
|-------------|-----------|
| Day Shift | 81 |
| Night Shift | 45 |



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

| Name | Rank | Peace Officer / Telecommunicator Certification Level | Length with City | Total Peace Officer / Telecommunicator Service |
|-------------------|-------------------------------|--|---------------------|--|
| Gary Boshears | Chief of Police | Master | 1 year, 5 months | 20 years, 0 months |
| Paul Chrane | Captain | Master | 1 year, 0 months | 18 years, 2 months |
| Thomas Franco | Lieutenant | Master | 25 years, 0 months | 29 years, 1 month |
| Frank Allocca | Detective Sergeant | Master | 12 years, 11 months | 22 years, 4 months |
| David Wilson | Detective Sergeant | Master | 8 years, 4 months | 21 years, 8 months |
| Jerome Brooks | Sergeant | Master | 9 years, 5 months | 37 years, 5 months |
| Doyce Smith | Sergeant | Master | 5 years, 11 months | 20 years, 8 months |
| Roberto Mercado | Sergeant | Advanced | 11 years, 4 months | 11 years, 4 months |
| Brandon Carey | Sergeant | Basic | 10 years, 8 months | 7 years, 5 months |
| Sylvia Arnold | Police Officer | Intermediate | 0 years, 7 months | 4 years, 5 months |
| VACANT | Police Officer | VACANT | VACANT | VACANT |
| VACANT | Police Officer | VACANT | VACANT | VACANT |
| Mia Hernandez | Police Officer | Basic | 2 years, 7 months | 2 years, 7 months |
| Jose Saldivar | Police Officer | Basic | 1 year, 8 months | 5 years, 7 months |
| John Achilles | Police Officer | Basic | 0 years, 2 months | 0 years, 2 months |
| Nikki Campos | Police Officer | Basic | 1 year, 3 months | 1 year, 3 months |
| Jonothan Perez | Police Officer | Basic | 1 year, 2 month | 1 year, 2 months |
| Hope Delarosa | Police Officer | Basic | 1 year, 2 month | 1 year, 2 months |
| Bryan Muzquiz | Police Officer | Basic | 1 year, 1 month | 1 year, 1 months |
| Amy Villegas | Police Officer | Basic | 1 year, 1 month | 1 year, 1 months |
| Christian Acosta | Police Officer | Basic | 0 years, 2 month | 0 years, 2 month |
| Robert Quick | School Resource Officer (NEW) | Intermediate | 1 year, 9 months | 5 years, 3 months |
| Kara Smith | Dispatch Supervisor | Intermediate | 3 years, 10 months | 3 years, 9 months |
| Janell Urdy | Dispatcher | Basic | 0 years, 2 month | 0 years, 2 months |
| Kathryn Palmer | Dispatcher | Basic | 0 years, 9 months | 0 years, 9 months |
| Michel'e Smith | Dispatcher | Basic | 0 years, 2 month | 0 years, 2 month |
| Juan Celedon | Dispatcher | Basic | 1 year, 2 month | 1 year, 2 month |
| Camila Peralta | Dispatcher | Basic | 0 year, 0 month | 5 years, 4 months |
| Gwen Mathews | Dispatcher | Basic | 0 year, 10 months | 0 years, 10 months |
| Samantha Talavera | Dispatcher | Basic | 0 years, 4 months | 0 years, 4 months |
| Crystal Street | Executive Assistant | Advanced | 5 years, 8 months | 23 years, 5 months |
| Rey Salinas | Code Enforcement | | 0 years, 2 months | 0 years, 2 months |
| VACANT | Code Enforcement | | | |

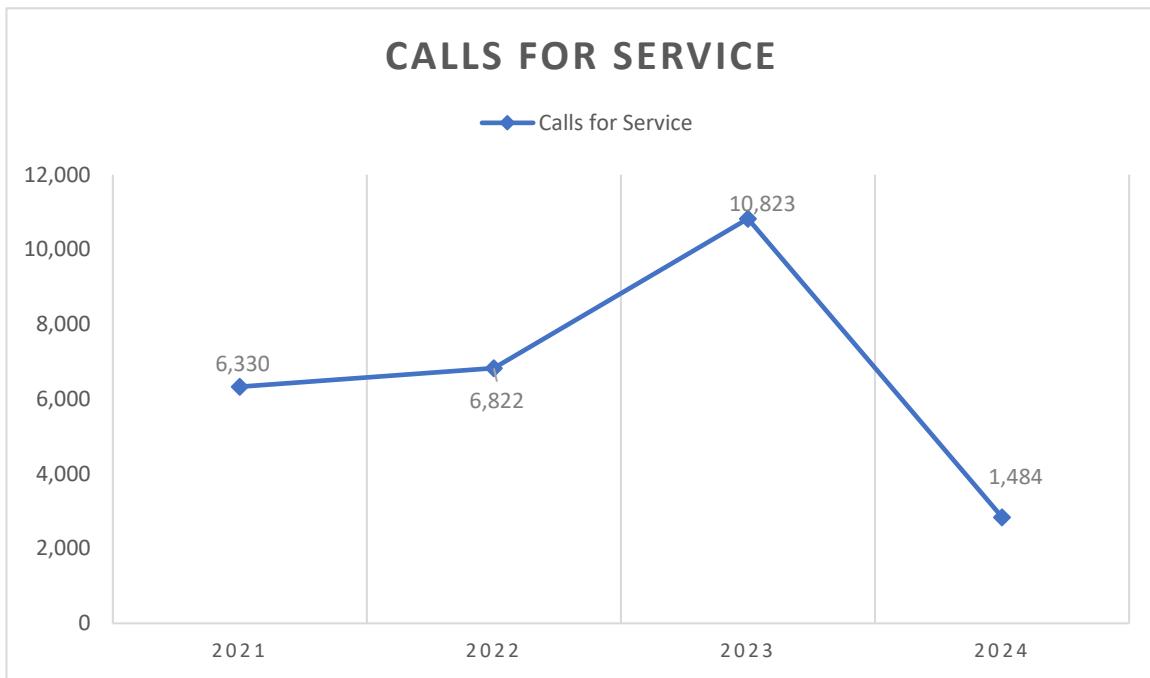
Total Peace Office / Dispatcher Experience of Department: 238 years, 10 months

Total Service Time to City: 110 years, 9 months

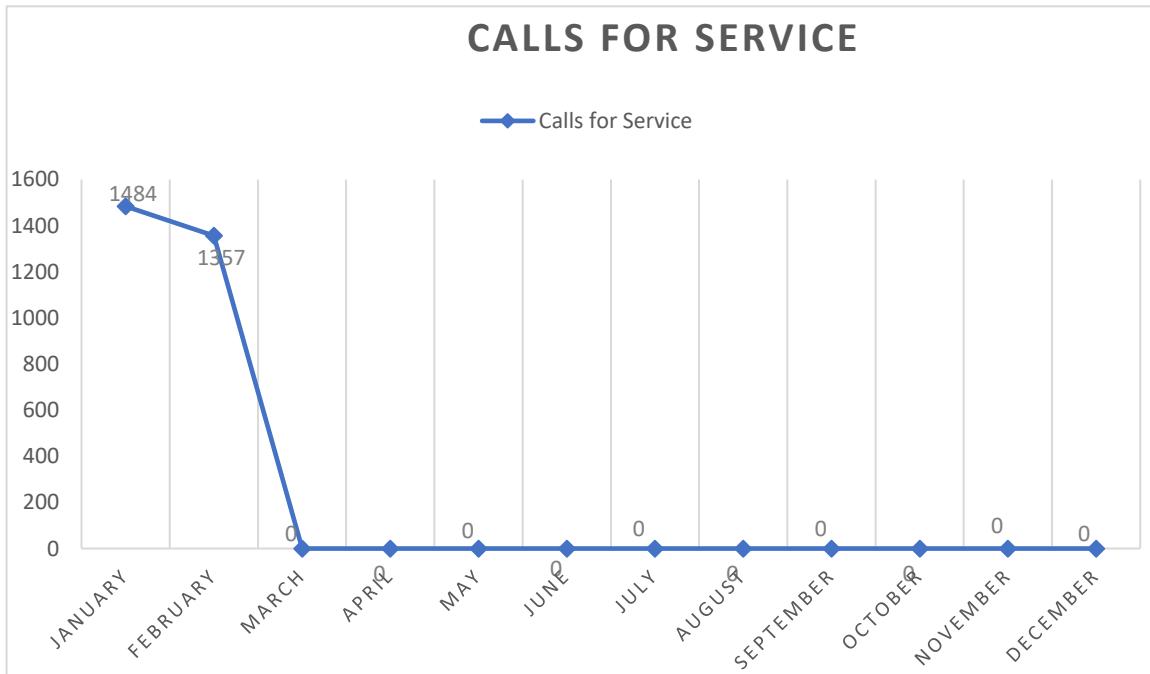


City of Lago Vista Police Department Statistics

Calls for Service – Historical and Year-to-Date

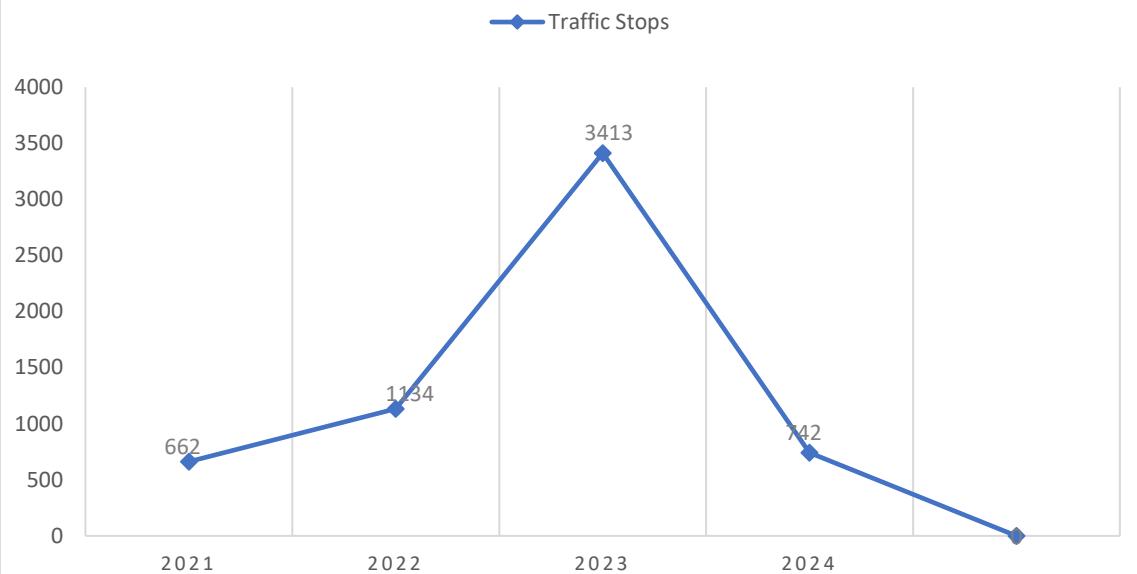


Calls for Service – 2024 by Month

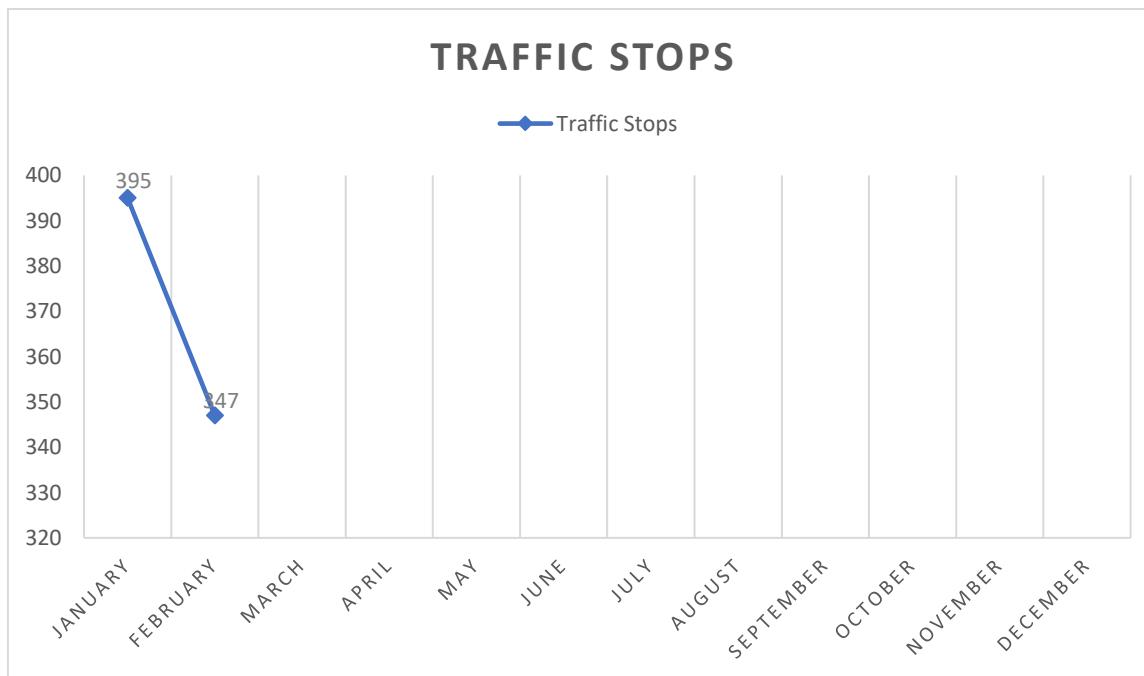


Traffic Stops - Historical & Year-To-Date

TRAFFIC STOPS



Traffic – 2024 by Month



FEBRUARY 2024 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

| Call Type | Number of Calls |
|---|------------------------|
| Abduction / Kidnapping | 0 |
| Abuse/ Abandonment/Neglect | 1 |
| Administrative Documentation | 55 |
| Alarm Calls | 15 |
| VCO – Animal Generic | 8 |
| VCO – Animal – At Large | 13 |
| VCO – Animal – Noise | 7 |
| VCO – Animal Bite | 0 |
| Assault 2 – Simple | 1 |
| Assault 4 – Sexual / Agg Sex Assault | 1 |
| Assist Other Law Enforcement Agencies | 6 |
| Assist Fire Department | 20 |
| Assist EMS | 36 |
| Assist City (Utilities, Street, etc.) | 15 |
| Assist Citizen | 67 |
| Bomb / Suspicious Package | 0 |
| Bomb Threat | 0 |
| Burglary / Home Invasion | 4 |
| Damage / Vandalism / Criminal Mischief | 2 |
| Deceased Person | 2 |
| VCO City – General | 14 |
| VCO City – Illegal Dumping | 2 |
| VCO City – Illegal Burning | 4 |
| VCO City – Parking (Vehicle) | 16 |
| VCO City – Parking (boat/RV/Trailer) | 6 |
| VCO City – Construction (Equipment) | 1 |
| VCO City – Construction (Materials) | 5 |
| VCO City – Construction (Hours) | 5 |
| Domestic Disturbance / Family Violence | 11 |
| Driving under the Influence / Driving While Intoxicated | 0 |
| Drugs | 2 |
| Explosion | 0 |
| Fraud / Deception | 2 |
| Harassment / Stalking / Threat | 3 |



| | |
|--|-------------|
| Indecency / Lewdness / Disorderly Conduct | 0 |
| Mental Disorder (Behavioral Problems) | 1 |
| Miscellaneous | 2 |
| Missing Person / Runaway / Found Person | 3 |
| Officer Needs Assistance | 0 |
| Public Service (Lock In/Out, Welfare Check) | 23 |
| Robbery / Carjacking | 0 |
| Security Checks | 496 |
| Shots Heard | 4 |
| Subject Check | 2 |
| Suicidal Subject / Attempted Suicide | 3 |
| Supplemental | 42 |
| Suspicious/ Unwanted (Persons/Circumstances/Vehicle) | 25 |
| Theft (Larceny) | 5 |
| Traffic Accidents (Crash) / Sinking Vehicle | 9 |
| Traffic Violations / Complaint / Hazards | 33 |
| Trespassing / Unwanted | 11 |
| Unknown (3 rd party) | 1 |
| Weapons / Firearms | 0 |
| Warrant Arrest | 1 |
| Resisting / Evading | 0 |
| 911 Hang-Up | 12 |
| BOLO | 6 |
| W911 | 7 |
| Vehicle Stops | 347 |
| Total Incidents for this Report | 1357 |



LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT FEBRUARY 2024



Top Code Violations February 2024

- Construction Violations
- Animal Violations
- Boat Violations
- Other Miscellaneous Violations

GARY A. BOSHEARS, CHIEF OF POLICE



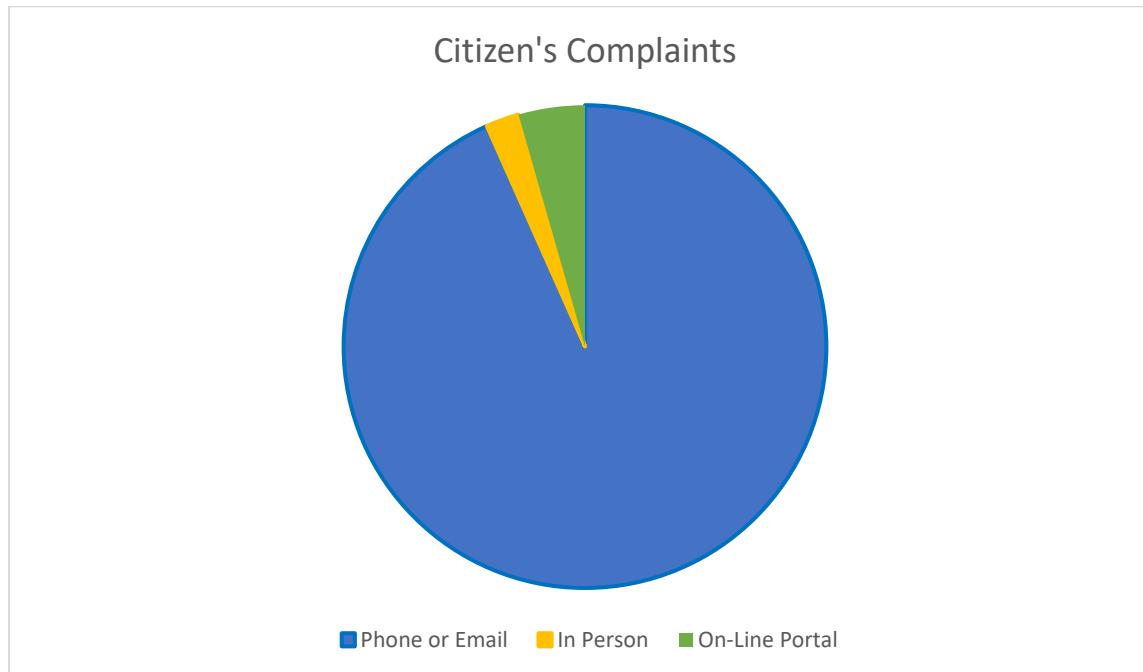
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

Code Enforcement Statistics

- Responded to **69** new cases.
Closed cases: **44**
- Initiated **26** proactive cases.
- Citations issued: **4**

Code Enforcement Statistics – Citizen Complaints



FEBRUARY 2024 – TYPES OF VIOLATIONS

| Call Type | Number of Violations |
|--------------------------------|--|
| Boat Violations | 4 <i>Active: 4 warnings Closed: 0</i> |
| Vehicle Violations | 5 <i>Active: 0 Closed: 5 voluntary compliances</i> |
| RV/Trailer Violations | 6 <i>Active: 4 Closed: 2</i> |
| Land Violations | 3 <i>Active: 2 Closed: 1</i> |
| Construction Violations | 10 <i>Active: 3 Closed: 7</i> |
| Stop Work Orders | 5 <i>Active: 0 Closed: 5</i> |
| Construction – After-hours | 4 <i>Active: 0 Closed: 4</i> |
| Illegal Dumping | 7 <i>Active: 0 Closed: 7</i> |
| Dark Skies Pollution | 3 <i>Active: 0 Closed: 3</i> |
| Animal Violations | 6 <i>Active: 1 Closed: 5</i> |
| Other Miscellaneous Violations | 14 <i>Active: 0 Closed: 3</i> |
| Sign Violations | 2 <i>Active: 0 Closed: 2</i> |

