

LAGO VISTA POLICE DEPARTMENT CHIEF'S MONTHLY REPORT NOVEMBER 2023



GARY A. BOSHEARS, CHIEF OF POLICE



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Lago Vista Police Department Data

1. The data provided is for informational use only and may differ from official Lago Vista Police Department crime data.
2. Lago Vista Police Department's crime database is continuously updated, so reports run at various times may produce different results. Care should be taken when comparing this with other reports as different data collection methods and different data sources may have been used.
3. The Lago Vista Police Department does not assume any liability for any decision made or action taken or not taken by the recipient in reliance upon any information or data provided.
4. Map data is from the Lago Vista Police Department – Dispatch Division.



Introduction

I am pleased to present a comprehensive overview of our team's accomplishments throughout the month of November.

First and foremost, our team demonstrated commendable productivity across various domains. Notably, all sworn officers successfully completed their annual firearm qualifications, surpassing the heightened standards set for this year. Their exemplary performance underscores our commitment to maintaining the highest proficiency levels with our issued weapon systems.

Furthermore, in line with our commitment to community engagement, we hosted a well-attended Coffee with Cops event during the month. Additionally, the Thanksgiving holiday brought forth a remarkable display of generosity from our community, reflecting the strong bond between our department and the residents we serve.

I want to draw attention to our Code Enforcement statistics. As you are aware, both Code Enforcement / Animal Control positions are currently vacant. Despite the challenges posed by these vacancies, our team at all levels demonstrated resilience in addressing citizen complaints. Notably, due to delayed access to the Code Enforcement case tracking software until the final week of November, our statistics were manually compiled. With the recent implementation of the software and our ongoing efforts to fill vacant positions, we anticipate improved accuracy in tracking moving forward as our staff becomes more familiar with the system.

In our commitment to reinforcing our workforce, extensive interviews were conducted for vacancies in Patrol, Dispatch, and Code Enforcement. I am pleased to announce that several job offers have been extended and accepted. We anticipate these new team members to commence their roles with us in December.

In conclusion, November marked a highly successful month for our team, setting a positive tone as we approach the year's final month. Your continued support is invaluable, and I remain at your disposal for any inquiries pertaining to this report or our department's activities.



Gary A. Boshears, Chief of Police
Lago Vista Police Department



Department Statistics

Patrol Division Statistics

Calls for Service	1,498
Increase / Decrease Percent from the previous month	21.39% increase
Average Response Time	1 minute
Citations / Warnings	449
Motor Vehicle Accidents	8
On-View / Warrant Arrest	12
Traffic Stops / Vehicle Stops	452

* Detailed statistics are attached at the end of this report. Note: These statistics represent reported 'Calls for Service' and not verified offenses.

Calls for Service – Days of the Week

Sunday	184
Monday	243
Tuesday	188
Wednesday	268
Thursday	221
Friday	193
Saturday	201

Uniform Crime Reporting (UCR) – Offenses Reported & Cleared

UCR Offenses Report	14
UCR Offenses Cleared	1

* Denotes some cases reported in previous months that were closed.

Citations

Traffic	125
Animal	8
Other	6
Warning	310
Total	449



Arrest Made

November 2023

12

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	4	4	3	4	4	2	5	3	3	8	12	

Animal Control

Animal Calls

November 2023

17

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	14	20	17	22	19	13	14	7	6	19	17	

Animal Impounds

November 2023

*7

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	*1	1	*1	*1	*2	*2	*5	*2	*2	*2	*5	

*Dogs returned to owners

Offenses

November 2023

31

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	40	32	32	34	44	32	38	42	26	23	31	

Accidents

November 2023

8

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	6	5	13	9	8	6	6	7	5	5	8	

Miles Patrolled

November 2023

20,398

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total	10,965	12,046	12,017	12,302	17,157	14,012	15,674	19,659	24,882	16,872	20,398	



Dispatch Division Statistics

Total Calls	116
Total 9-1-1 Calls	115
Total Inbound	115
Total Abandoned	1
Administrative 911	58
Total 911 Call Average Duration	139.3 minutes
Call Transfer from LVPD	40
Call Transfer to LVPD	115

9-1-1 Calls for Service – Days of the Week

Sunday	16
Monday	15
Tuesday	13
Wednesday	16
Thursday	16
Friday	19
Saturday	21

9-1-1 Calls by Shift

Day Shift	75
Night Shift	40



Staff

Below you will find a list of our current personnel as well as information about certification level, length of time with the department, and total time as a peace officer.

Name	Rank	Peace Officer / Telecommunicator Certification Level	Length with City	Total Peace Officer / Telecommunicator Service
Gary Boshears	Chief of Police	Master	1 year, 2 months	19 years, 9 months
Paul Chrane	Captain	Master	0 years, 11 months	17 years, 11 months
Thomas Franco	Lieutenant	Master	24 years, 10 months	28 years, 10 months
Frank Allocca	Detective Sergeant	Master	12 years, 8 months	22 years, 1 month
David Wilson	Detective Sergeant	Master	8 years, 1 month	21 years, 5 months
Jerome Brooks	Sergeant	Master	9 years, 2 months	37 years, 2 months
Doyce Smith	Sergeant	Master	5 years, 8 months	20 years, 5 months
Roberto Mercado	Sergeant	Advanced	11 years, 1 month	11 years, 1 month
Brandon Carey	Sergeant	Basic	10 years, 5 months	7 years, 2 months
Sylvia Arnold	Police Officer	Intermediate	0 years, 4 months	4 years, 2 months
Christopher Cochran	Police Officer	Advanced	11 years, 11 months	11 years, 11 months
Jason Bartholomew	Police Officer	Advanced	5 years, 5 months	13 years, 11 months
Mia Hernandez	Police Officer	Basic	2 years, 4 months	2 years, 4 months
Jose Saldivar	Police Officer	Basic	1 year, 5 months	5 years, 4 months
Robert Quick	Police Officer	Intermediate	1 year, 6 months	5 years, 1 months
Nikki Campos	Police Officer	Basic	1 year, 1 month	1 year, 1 months
Jonothan Perez	Police Officer	Basic	0 years, 11 months	0 years, 9 months
Hope Delarosa	Police Officer	Basic	0 years, 11 months	0 years, 10 months
Bryan Muzquiz	Police Officer	Basic	0 years, 9 months	0 years, 8 months
Amy Villegas	Police Officer	Basic	0 years, 9 months	0 years, 8 months
VACANT	Police Officer			
VACANT	School Resource Officer (NEW)			
Kara Smith	Dispatch Supervisor	Intermediate	3 years, 7 months	3 years, 6 months
VACANT	Dispatcher			
Kathryn Palmer	Dispatcher	Basic	0 years, 6 months	0 years, 5 months
VACANT	Dispatcher			
Juan Celedon	Dispatcher	Basic	0 years, 11 months	0 years, 11 months
Kerry Semon	Dispatcher	Basic	0 years, 10 months	1 year, 12 months
Gwen Mathews	Dispatcher	Basic	0 years, 7 months	0 years, 7 months
Samantha Talavera	Dispatcher	Basic	0 years, 1 month	0 years, 1 month
Crystal Street	Executive Assistant	Advanced	5 years, 5 months	23 years, 2 months
VACANT	Code Enforcement			
VACANT	Code Enforcement			

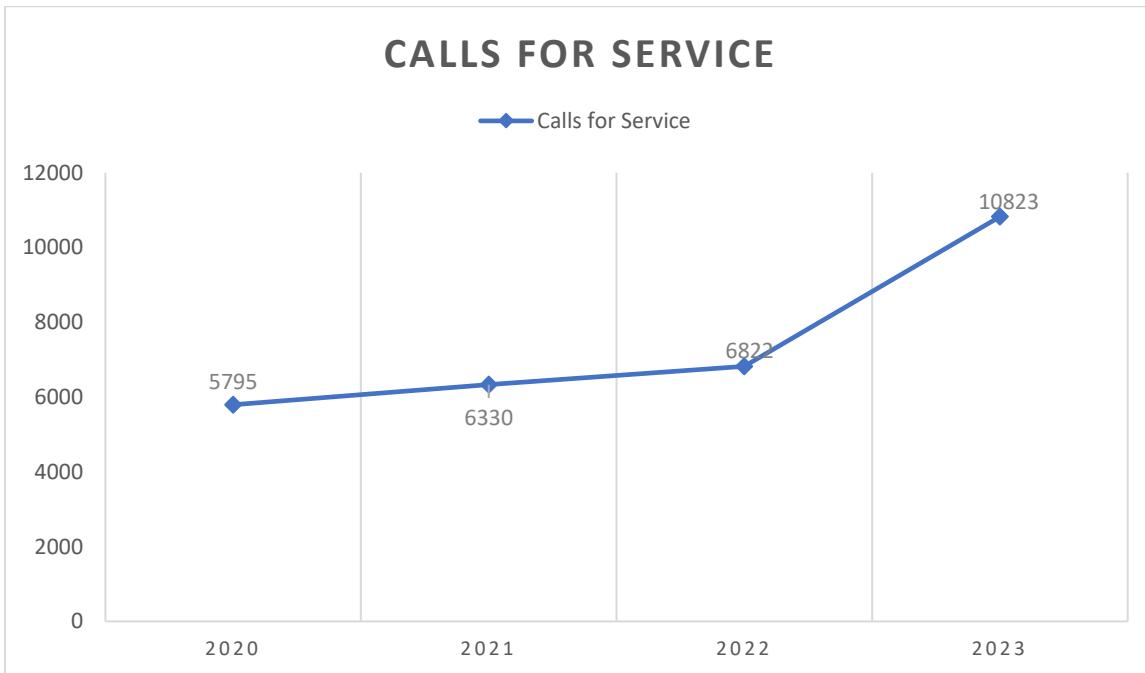
Total Peace Office / Dispatcher Experience of Department: 263 years, 3 months

Total Service Time to City: 119 years, 4 months

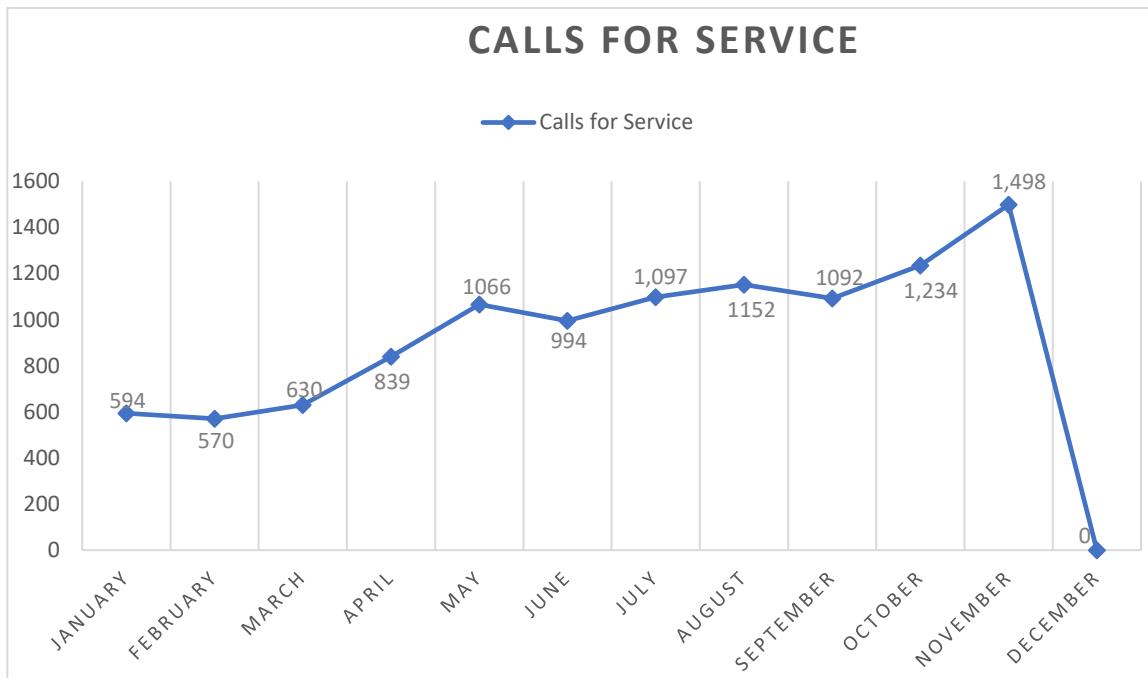


City of Lago Vista Police Department Statistics

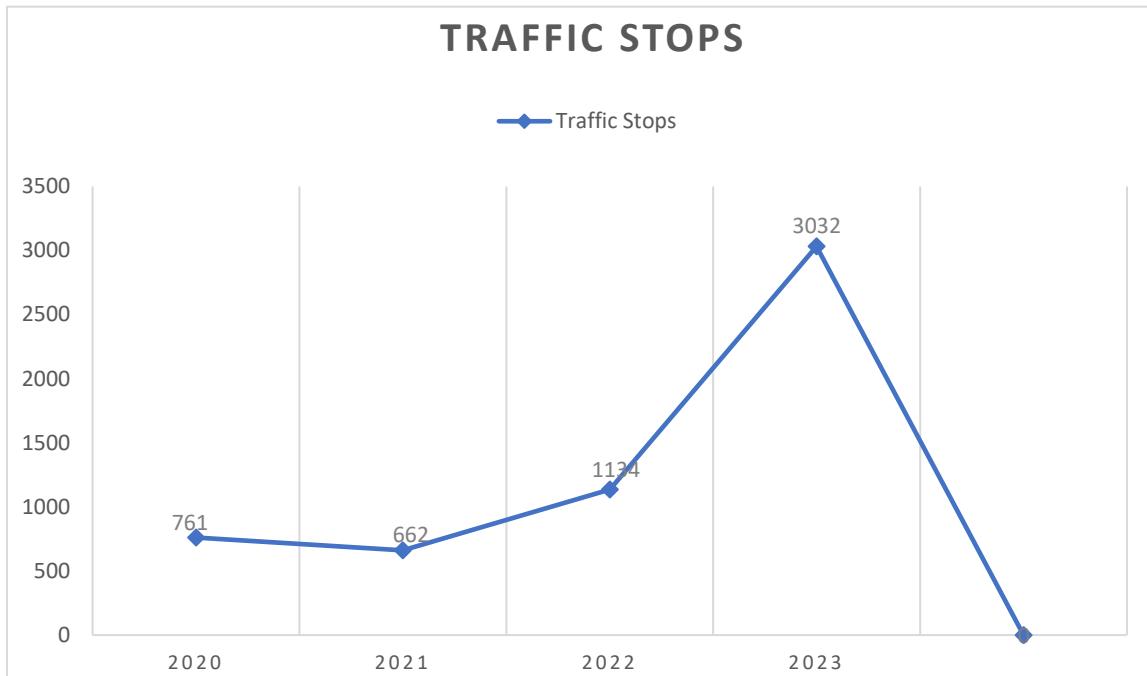
Calls for Service – Historical and Year-to-Date



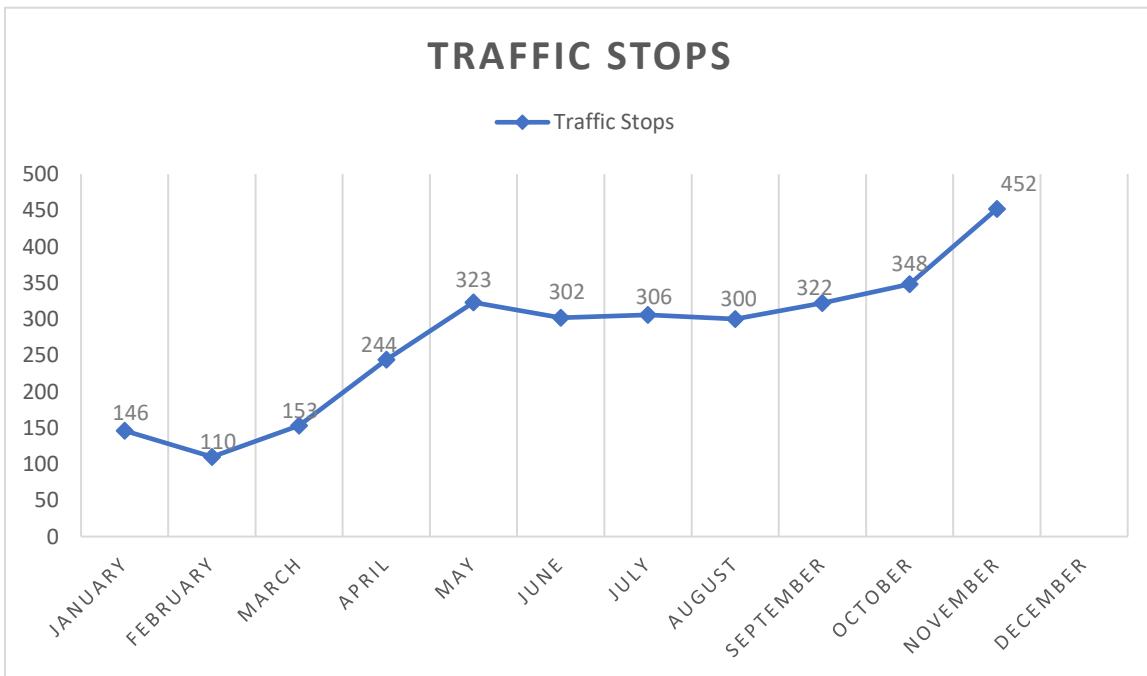
Calls for Service – 2023 by Month



Traffic Stops - Historical & Year-To-Date



Traffic – 2023 by Month



NOVEMBER 2023 TOTAL INCIDENT REPORT BY NATURE OF INCIDENT

Call Type	Number of Calls
Abduction / Kidnapping	0
Abuse/ Abandonment/Neglect	0
Administrative Documentation	59
Alarm Calls	13
Animal Calls	25
Assault / Sexual Assault	3
Assist Other Law Enforcement Agencies	11
Assist Fire Department	4
Assist EMS	45
Assist City (Utilities, Street, etc.)	15
Assist Citizen	91
Bomb / Suspicious Package	0
Bomb Threat	0
Burglary / Home Invasion	5
Damage / Vandalism / Criminal Mischief	2
Deceased Person	2
Disturbance / Nuisance (VCO)	28
Dog/Cats	17
Fireworks	1
Illegal Dumping	4
Illegal Burning	0
VCO Parking (Non-Traffic)	1
Domestic Disturbance / Family Violence	4
Driving under the Influence / Driving While Intoxicated	0
Drugs	0
Explosion	0
Fraud / Deception	3
Harassment / Stalking / Threat	3
Indecency / Lewdness / Disorderly Conduct	2
Mental Disorder (Behavioral Problems)	5
Miscellaneous	1
Missing Person / Runaway / Found Person	1
Officer Needs Assistance	0
Public Service (Lock In/Out, Welfare Check)	21
Robbery / Carjacking	0
Security Checks	519



Shots Heard	3
Subject Check	0
Suicidal Subject / Attempted Suicide	3
Supplemental	44
Suspicious/ Unwanted (Persons/Circumstances/Vehicle)	34
Theft (Larceny)	9
Traffic Accidents (Crash) / Sinking Vehicle	8
Traffic Violations / Complaint / Hazards	30
Trespassing / Unwanted	7
Unknown (3 rd party)	1
Weapons / Firearms	2
Warrant Arrest	2
Resisting / Evading	0
911 Hang-Up	9
BOLO	7
W911	2
Vehicle Stops	452
Total Incidents for this Report	1,498



LAGO VISTA POLICE DEPARTMENT CODE ENFORCEMENT MONTHLY REPORT NOVEMBER 2023



Top Code Violations November 2023

- Sign Violations
- Contractor Violations
- Parking Violations
- Illegal Dumping
- Other Miscellaneous Violations

GARY A. BOSHEARS, CHIEF OF POLICE



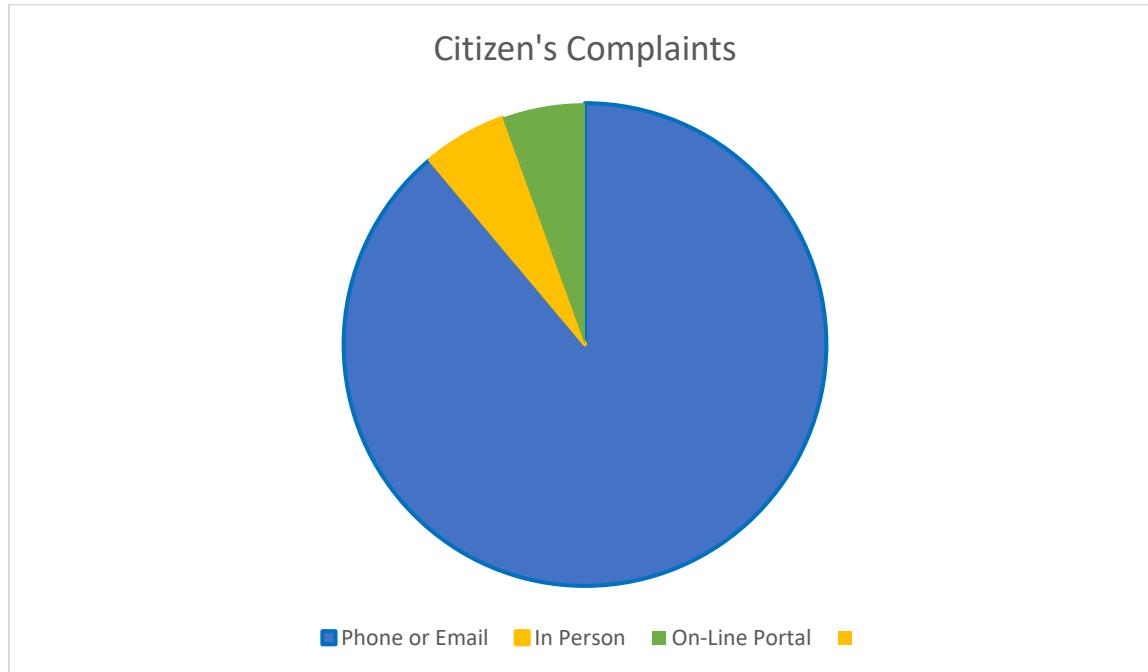
Summary

Code Enforcement is a section of our Police Department that helps maintain and improve the quality of Lago Vista's neighborhoods by operating programs that ensure public compliance with the City Building Code and other state construction codes. Additionally, we respond to customer complaints of potential Code violations and initiate fair and unbiased enforcement actions to correct those violations and educate property owners to maintain code compliance.

Code Enforcement Statistics

- Responded to 18 new cases.

Code Enforcement Statistics – Citizen Complaints



NOVEMBER 2023 – TYPES OF VIOLATIONS

Call Type	Number of Violations
Other Miscellaneous Violations	2
Other Zoning Violations	0
Sign Violations	5
Boat Violations	0
Vehicle Violations	2
RV/Trailer Violations	0
Land Violations	0
Construction Violations	1
Construction – No Permit	1
Dark Skies Pollution	2
Disconnected Water/Delinquency	0
Failure to Erect E/S	0
E/S Damage	0
Failure to obtain Proper Inspections	0
Illegal Dumping	2
Open Display	0
Waste Violation(s)	0
Stop Work Notifications	1
Animal Violations	0
Maintenance Violations	1

